2025 **Community** Benefit Report



Indiana University Health

About Indiana University Health

IU Health is Indiana's most comprehensive health system. With hospitals, physician offices and allied services, IU Health provides access to a full range of specialty and primary care services for adults and children. A unique partnership with Indiana University School of Medicine—one of the nation's leading medical schools—gives patients access to groundbreaking research and innovative treatments to complement high-quality care.

Indiana's largest and most comprehensive health system

IU Health provides the following assets and resources to patients and communities:

- 15 hospitals to provide inpatient care
- Statewide options for highly skilled, compassionate physicians and advanced providers
- A coordinated, personalized approach that includes a wide range of services, from primary and preventive healthcare to end-of-life care
- More than 300 primary care and specialty care offices
- A growing network of urgent care clinics and other clinical support services
- Regional LifeLine bases providing care for the most critically ill and injured patients, with advanced air medical helicopters and mobile intensive care units

Our mission, values and promise

IU Health has been on a path to create a healthy culture for all. The IU Health Way describes our shared culture and how we aspire to treat each other, our patients and the communities we serve.









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President's letter

In your hands or on the screen in front of you, you have a 34-page report detailing the ways in which IU Health fulfills our responsibility to do good in the lives of Hoosiers. But if this introduction is the only part of the report you read, I want you to understand the scope of the ten-figure investment we make every year to make Indiana healthier. So here goes:

Hospitals and clinics. Classrooms. Communities.

Hospitals and clinics – Our community benefit begins where you receive care. We provide financial assistance to more than 200,000 patients annually who cannot afford it. One in five IU Health patients is on Medicaid. And we bring our clinics to the people – setting up shop in the community to provide free blood pressure screenings, vaccines, tobacco cessation and other health services to reach those who don't see a doctor regularly.

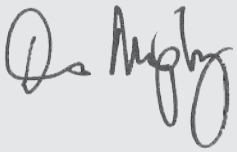
Classrooms – Another portion of our community benefit goes toward educating the next generation of healthcare workers, creating pathways to fulfilling and meaningful careers. This happens at the high school level through apprenticeship partnerships with public schools. It happens for adults, where we invest in training and upskilling Hoosiers who are underemployed or looking for new options. And it happens at the university level. IU Health trains new doctors – we have about 1,500 medical residents and fellows this year – and we also train registered nurses (RNs), pharmacists, respiratory therapist and more.

On top of the training, our physicians return to the classroom and the lab to conduct research. The most prominent example is our world-renowned Alzheimer's Disease Research Center, which has not only advanced our understanding of the disease, it has developed treatments that are manufactured by pharmaceutical companies like Eli Lilly and Novartis. You can draw a direct line from the IU Health research spending to thousands of life sciences jobs here in the state.

Communities – More than anything else, this report outlines the work we do every day in the cities and towns we serve. We invested more than $56 million in community health improvement services. In September 2025 alone, nearly 2,000 IU Health employees logged 4,500 hours working with their neighbors to better their communities.

You've probably seen IU Health team members out and about, even if you didn't realize it. We host health fairs, community baby showers and childhood immunization clinics. We staff food banks, build homes and plant community gardens.

You can read about all of these things in-depth in this report. But if you want to see us in action, now you know where to find us: Hospitals and Clinics, Classrooms, and Communities.



Dennis M. Murphy
President and CEO
Indiana University Health

IU Health System totals

Community benefit

$109,967,809	Financial assistance
$500,867,209	Unreimbursed Medicaid
$56,886,746	Community health improvement services
$885,396	Community benefit operations
$163,718,600	Health professions education
$23,389,611	Subsidized health services
$26,539,305	Research
$4,894,792	Financial and in-kind contributions

Other investments

$675,126	Community-building activities
$155,203,438	Unreimbursed Medicare
$63,116,784	Bad debt[1]

Total community benefit

$887,149,468

Total community investment

$1,106,144,816

[1] The amount of bad debt represents unpaid patient expenses reported at cost.

Financial assistance and patient support

IU Health is committed to providing medically necessary and emergency care regardless of a patient's ability to pay. As part of that commitment, IU Health offers a variety of financial assistance and payment support programs designed to help patients understand their options and manage the cost of care.

Patients and families have access to financial counselors who can help identify and enroll eligible individuals in programs such as Medicaid, the Healthy Indiana Plan (HIP), Children's Health Insurance Program (CHIP), Marketplace coverage, COBRA and the IU Health Financial Assistance Program. IU Health also offers interest-free payment plans to help patients manage outstanding balances.

Information about available financial assistance and payment options is provided through multiple channels, including billing statements, the patient portal and the IU Health public website. Signage is displayed in registration and emergency department areas, and reasonable efforts are made to inform eligible patients about available assistance before collection activity is initiated. Through these efforts, IU Health remains committed to supporting the physical and financial well-being of the communities it serves and complies with Indiana Code 16-21-9.5.

2025 IU Health Days of Service highlights

17th Annual Days of Service | September 2025

Days of Service, IU Health's largest annual volunteer initiative and part of the IU Health Serves program, demonstrates our team members' commitment to serving others and improving the health of our communities. While volunteering side-by-side across the state, our team members provide meaningful impact as they complete projects that address our communities' most significant health needs.

1,947
unique team member volunteers

4,536
volunteer hours

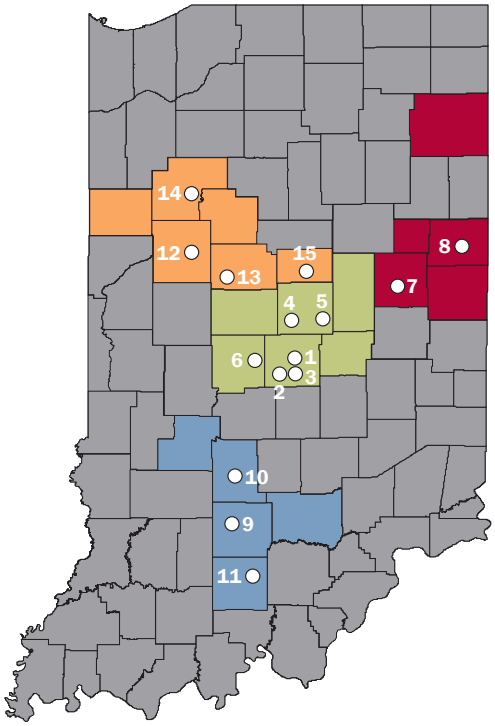
112
projects

87
community-based organizations served

System-wide participation

Community-based organizations served

Angela United Methodist Church
Angie's Pantry
Area 10 Agency on Aging
Aspire House/Aspire Higher Foundation
Aspire Indiana Health
Bauer Family Resources
Bethel Food Pantry
Blackford County Fairgrounds
Blackford Purdue Extension
Brownsburg Parks
Brownsburg Schools
Coburn Place Safe Haven
Community Foundation of White County
Damien Center
Encore Lifestyle and Enrichment Center
Family Health Clinics
Family Resource Center
Food Finders
Fort Wayne Community Schools
Girl Positivity
Girls Inc. of Greater Indianapolis
Gleaners
Habitat for Humanity
Hamilton County Parks and Recreation
Hanna Community Center
Healing Hands Outreach Center
Healthy Communities of Clinton County
Heartford House
Hendricks County Food Pantry Coalition
Hendricks County Senior Center
Home Repairs for Good
Hoosier Hills Food Bank
Hope Healthcare Services
Hope Resource Center
HVAF of Indiana, Inc.
Indy Parks & Recreation
JA Job Spark
Jay County Drug Prevention Coalition
Kathy's Closet
Lafayette Transitional Housing Center
Levan Scott Elementary
Life Center
Little Red Door
Meals on Wheels/Groceries to Go Bloomington
Million Meal Movement
Mitchell Bread of Life
Mudsock Youth Athletics
Muncie Parks
Orleans Community Pantry
Pantry 279
Paoli Community Food Pantry
Pathstone
Paul Phillippe Resource Center
Playworks Indiana
Recovery Café
Safe Haven Food Pantry
Safe Haven Voices of Recovery
Shepherd's Center of Hamilton County
Soup Kitchen of Muncie
Stone City Alliance for Recovery and Hope
The Boys and Girls Club of Indianapolis-Keenan-Stahl
The O'Connor House
The Waters Nursing Home
Tipton Community School Corporation
Tipton County Boys and Girls Club
Tri-Central School Corporation
Under the Bridge Project
Westminster Food Pantry
Westminster Preschool
Westview Nursing and Rehab
White County Council on Aging
White County Schools
White County United Way
YMCA of Greater Fort Wayne
YWCA of Central Indiana



Metro Region
1. IU Health Methodist Hospital
2. Riley Hospital for Children
3. IU Health University Hospital
4. IU Health North
5. IU Health Fishers
6. IU Health West Hospital

East Region
7. IU Health Ball
8. IU Health Jay

South Region
9. IU Health Bedford Hospital
10. IU Health Bloomington
11. IU Health Paoli

West Region
12. IU Health Arnett
13. IU Health Frankfort
14. IU Health White Memorial Hospital
15. IU Health Tipton Hospital

Significant community health needs addressed

- Access to healthcare services
- Aging population and needs of older adults
- Behavioral health (mental health and substance use)
- Chronic disease prevention and management
- Maternal and infant health and child well-being
- Smoking, vaping and tobacco use
- Social determinants of health (SDOH)





Days of Service impact by the numbers

Regions	Metro Region	East Region	South Region	West Region
Number of unique volunteers	1,055	265	225	402
Total hours served	2,390	595	492	1,059
Total number of projects	47	15	24	26
Number of community organizations served	28	16	21	22













IU HEALTH SERVES
We serve because we care.

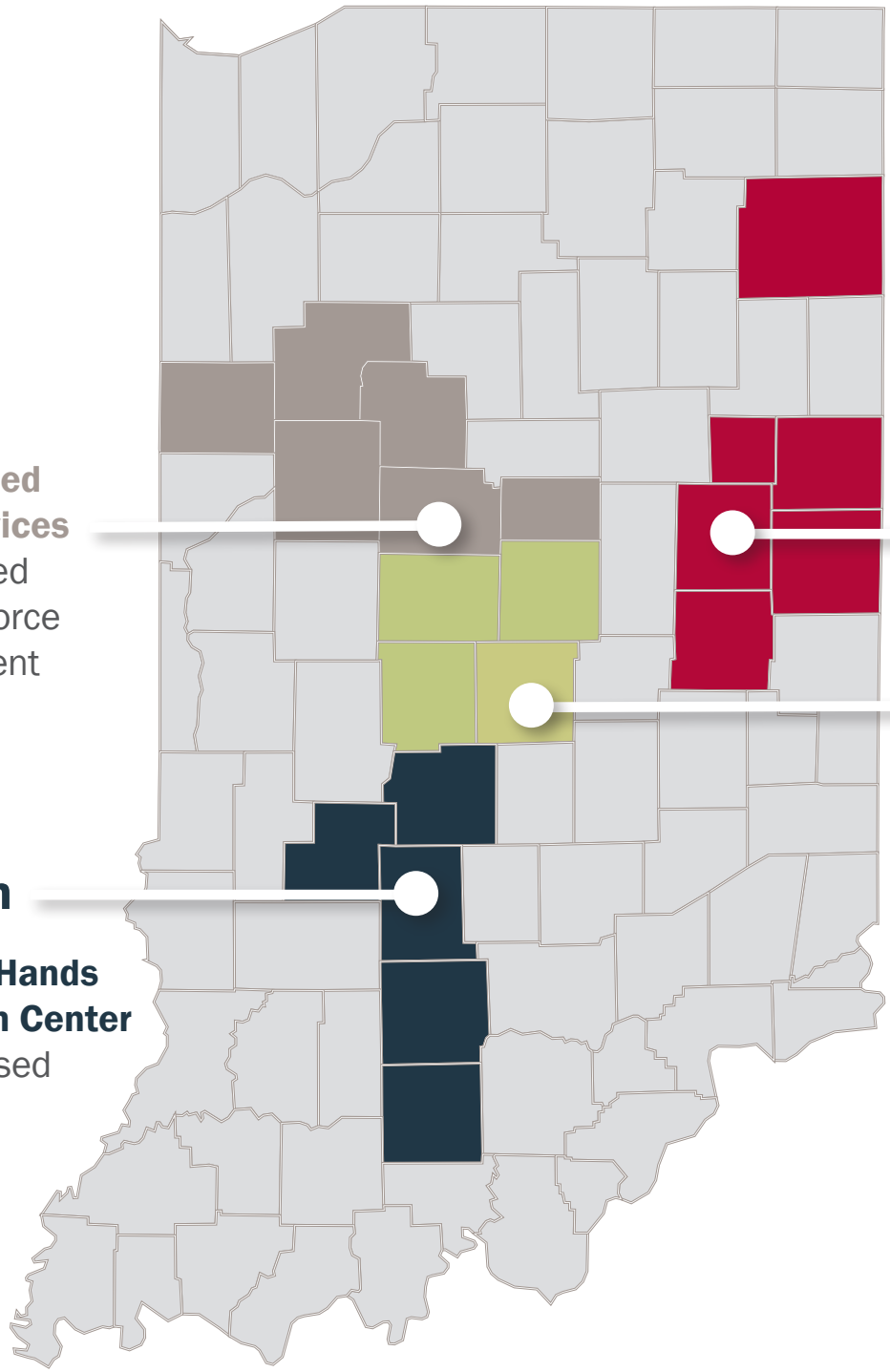
2025 Community Impact Investment (CII) Fund Summary

Social determinants of health (SDOH; i.e., the social, economic and environmental factors that impact health and well-being) are common needs identified for the 15 IU Health hospitals in the 2024 Community Health Needs Assessment (CHNA) Reports. The $200 million IU Health CII Fund, managed by IU Health Foundation, was established in 2018 to address SDOH in the communities we serve to help improve the health of the State of Indiana. Collectively, the most recent CHNAs identified maternal and infant health as a significant community health need. To address this need, in 2025 we committed to a multi-year focus on initiatives and programs specific to advance infant and maternal health outcomes by improving community conditions to ensure all women and infants have the greatest chance to be healthy and thrive while reducing disparities in infant and maternal health in each region across the state. Working in partnership with community-based organizations, funded projects address SDOH and health disparities impacting the vulnerable communities IU Health serves.



$3,669,998
total funding

4
projects awarded



West Region

Transformed Birth Services
place-based and workforce development

East Region

United Day Care of Delaware County, Inc
educational attainment

Metro Region

Cradle Indy
place-based and workforce development

South Region

Healing Hands Outreach Center
place-based

To learn more about the CII Fund and the impact of the individual projects, visit our website: **iuhealth.org/in-the-community/community-impact-investment-fund**.

Priority community health needs

- Access to healthcare services
- Aging population and needs of older adults
- Behavioral health
- Chronic disease prevention and management
- Maternal and infant health and child well-being
- Smoking, vaping and tobacco use
- Social determinants of health

Indiana University Health Arnett



Hospital overview

IU Health Arnett in Lafayette, Indiana, is a full-service, 191-bed hospital that includes more than 40 specialties and 23 outpatient clinics. The hospital features an adjacent outpatient surgery center, cancer center and several medical offices serving Greater Lafayette and the surrounding counties. IU Health Arnett is a Magnet-designated hospital recognized by the American Nurses Credentialing Center for demonstrating excellence in nursing services and high-quality clinical outcomes for patients.



Community benefit

$7,621,887	Financial assistance
$20,677,499	Unreimbursed Medicaid
$3,432,209	Community health improvement services
$3,203,112	Health professions education
$2,951	Research
$307,944	Financial and in-kind contributions

Other investments

$9,373,138	Unreimbursed Medicare
$4,412,989	Bad debt[1]

Total community benefit

$35,245,602

Total community investment

$49,031,729

[1] The amount of bad debt represents unpaid patient expenses reported at cost.

Addressing more than hunger: Partnership offers vital safety net in Lafayette

Goal: Reduce the burden of social and economic barriers keeping people from achieving their full potential for health and well-being.

The most recent IU Health Arnett community health needs assessment made one thing clear: food insecurity remains a significant health challenge in the greater Lafayette area. IU Health responded to this need by partnering with organizations equipped to address the social factors that influence health, like Food Finders Food Bank. Together, they've built a broad collaboration addressing everything from supporting mobile food pantries in rural counties to expanding access to senior food boxes. This shared commitment also extends into clinical settings, where the partnership is reshaping how patients receive care.

At the IU Health Arnett Crossroads Student Outreach Clinic, team members know how quickly a medical concern can escalate for families with limited resources. When a grandfather arrived with his visiting grandson, the situation was urgent. The boy, who has diabetes, had unexpectedly run out of insulin after his trip was extended. With no insurance and limited income, the family was unsure where to turn.

Medical residents at the clinic acted quickly and the child received the life saving insulin he needed. The family left with both medical stability and a box of shelf stable foods. This support is possible through a partnership with Food Finders, whose resource coordinators now work directly inside the clinic.

The community need is substantial: 15.5% of Tippecanoe County residents are uninsured, 14.5% face food insecurity and nearly half are ALICE (Asset Limited, Income Constrained, Employed) households, which means they earn above the poverty line but still struggle to cover necessities. For many of these families, the clinic serves as a vital safety net, providing preventive and ongoing care for chronic conditions like diabetes and high blood pressure. Food Finders strengthens this safety net by helping patients navigate SNAP, Medicaid and other essential services while ensuring eligible families receive food boxes. Outreach through the Food Finders Fresh Market pantry also increased awareness of the clinic, connecting more neighbors to care.

The collaboration between IU Health and Food Finders reflects a shared belief that improving community health requires more than clinical expertise. It requires meeting people where they are and addressing the challenges that shape their daily lives. Whether through mobile food pantries, senior food distributions or hands on support inside the Crossroads Student Outreach Clinic, the partnership continues to remove barriers that stand between neighbors and the resources they need. Together, IU Health and Food Finders are building a stronger, more connected system of support—one that helps families stay healthy, nourished and hopeful.



Priority community health needs

- Access to healthcare services
- Aging population and needs of older adults
- Behavioral health
- Chronic disease prevention and management
- Maternal and infant health and child well-being
- Smoking, vaping and tobacco use
- Social determinants of health

Indiana University Health Ball



Hospital overview

IU Health Ball serves Muncie, Indiana, and the surrounding counties. It offers 45 medical specialties, including primary care, orthopedics, neurology and many more. The Medical Education department is home to three residencies and a research department. IU Health Ball is a Magnet-designated hospital recognized by the American Nurses Credentialing Center for demonstrating excellence in nursing services and high-quality clinical outcomes for patients.



Community benefit

$6,079,440	Financial assistance
$13,530,052	Unreimbursed Medicaid
$4,111,148	Community health improvement services
$12,067	Community benefit operations
$12,842,970	Health professions education
$2,838,699	Subsidized health services
$1,203,636	Research
$257,987	Financial and in-kind contributions

Other investments

$266,055	Community-building activities
$2,831,846	Unreimbursed Medicare
$3,790,277	Bad Debt[1]

Total community benefit

$40,875,999

Total community investment

$47,764,177

[1] The amount of bad debt represents unpaid patient expenses reported at cost.

IU Health Ball hypertension program reaching underserved communities

Goal: Increase equitable access to affordable and quality healthcare services.

Recognizing that high blood pressure disproportionately affects certain communities and remains a significant contributor to heart disease, IU Health Ball has launched an awareness and education initiative focused on improving health outcomes through screening, education and community engagement.

Since 2023, IU Health Community Outreach and community health workers have delivered this programming in neighborhoods with elevated cardiovascular health needs, partnering with trusted community organizations and local gathering places such as churches, food pantries and community markets.

In the last two years, IU Health Ball screened more than 500 people in these communities for high blood pressure. The teams also worked with area leaders to help people access at-home blood pressure testing.

In 2025, organizers wanted to reach more people outside of health fairs and community gatherings. John Disher and Matt Cox, IU Health East Region community outreach team members, initiated a "drive-through" concept that has been useful at tailgate food distributions for area pantries.

The model works like this: As residents line up their vehicles to pick up food, community health workers walk the line of parked cars, distributing to-go blood pressure kits and health literature. The concept keeps clinical teams safe and allows participants to remain in their cars.

"Food insecurity is an obstacle for many of our residents and people in this area," said Ken Hudson, executive director of Whitely Community Council and organizer of the Whitely Neighborhood Food Pantry. "We appreciate IU Health's work at our community gatherings to make residents aware of their hypertension risks and help them follow up with professionals."

IU Health Ball's community outreach team has also partnered with the hospital's Family Medicine Residency program to introduce a hypertension initiative in local churches and gathering spaces, including the YWCA of Central Indiana and the Muncie Mission. This program trains a designated person to be on site to take blood pressure readings at a community event, such as a church service or weekday gathering. In 2025, 10 area churches and organizations participated, with more joining in 2026.

"Our congregation has high rates of diabetes and high blood pressure," said Rev. Earl Venable of the Mt. Calvary Church of God in Christ, located in the east Muncie neighborhood of Whitely. More than half of his parishioners reported high blood pressure as a health concern.

"The program model and its important goals help us to monitor and provide greater awareness of the hypertension resources available to our community," Rev. Venable said.



Priority community health needs

- Access to healthcare services
- Aging population and needs of older adults
- Behavioral health
- Chronic disease prevention and management
- Maternal and infant health and child well-being
- Smoking, vaping and tobacco use
- Social determinants of health

Indiana University Health Bedford Hospital



Hospital overview

IU Health Bedford Hospital is a critical access hospital located in Bedford, Indiana. It includes inpatient, outpatient and ambulatory care services, including a 24-hour emergency room and emergency medical services. The hospital provides medical services including primary care, general surgery, orthopedics and gynecology. IU Health Bedford Hospital is a Joint Commission approved rural healthcare facility.



Community benefit

$1,312,765	Financial assistance
$6,272,640	Unreimbursed Medicaid
$561,997	Community health improvement services
$240,973	Health professions education
$123,425	Subsidized health services
$9,338	Financial and in-kind contributions

Other investments

$2,723	Community-building activities
$(162,791)	Unreimbursed Medicare[1]
$1,417,688	Bad Debt[2]

Total community benefit

$8,521,138

Total community investment

$9,778,758

[1] As a critical access hospital, IU Health Bedford Hospital is reimbursed by Medicare at a rate of 101% of Medicare's share of its allowable cost in order to ensure access to care in rural communities.
[2] The amount of bad debt represents unpaid patient expenses reported at cost.

Strengthening maternal health through navigation and paramedicine

Goal: Promote and protect the health and well-being of mothers, infants and children.

Access to maternal and infant healthcare is a critical need in rural communities, where limited services, long travel times and staffing shortages can create significant barriers for families. In the IU Health Bedford Hospital service area, these challenges directly affect maternal well-being, infant health outcomes and access to timely care for expectant and new parents. IU Health recognizes this gap and has made a strong commitment to improving access, support and consistent care for people of childbearing age. Two important programs are supporting this work: obstetrics navigation and paramedicine.



In 2025, IU Health Bedford Hospital continued to support families through a dedicated Obstetrics (OB) Navigator within the hospital and the Bedford community. The OB Navigators are a trusted guide for expectant and postpartum patients, helping them access prenatal care, understand available resources and attend appointments. These navigators also assist patients in overcoming barriers to care, such as transportation, scheduling or uncertainty about where to start. In 2025, the OB Navigator program served 230 families, offering them a consistent point of contact and peace of mind during a vulnerable and transformative time.

As part of IU Health Bedford Hospital's broader strategy to improve maternal and infant outcomes, IU Health teams partnered closely with the Indiana Rural Health Association (IRHA) throughout 2025. Together, they learned more about needs in the community by conducting focus groups, gathering community insights and identifying what prevents local people from accessing maternal healthcare. This collaborative, community informed approach laid the foundation for an innovative paramedicine program designed to increase access to care for individuals of childbearing age.

Scheduled to launch at the beginning of 2026, the IU Health Lawrence and Orange Paramedicine Program will bring care directly to patients through home visits, preventive treatment and ongoing follow up care. This model allows families—especially those facing transportation or mobility challenges—to receive timely support in the comfort of their homes. The program will extend care from clinics to homes, ensuring that high-risk patients receive monitoring, education and early intervention to prevent complications.

Through OB Navigation and the new paramedicine program, IU Health Bedford Hospital is taking bold, community driven action to strengthen maternal and infant health. These efforts reflect IU Health's mission to ensure that every family has access to compassionate, continuous and equitable care, no matter where they live.

Priority community health needs

- Access to healthcare services
- Aging population and needs of older adults
- Behavioral health
- Chronic disease prevention and management
- Maternal and infant health and child well-being
- Smoking, vaping and tobacco use
- Social determinants of health

Indiana University Health Bloomington



Hospital overview

IU Health Bloomington serves patients in Bloomington, Indiana, and the surrounding counties. It offers a comprehensive array of inpatient and outpatient healthcare services covering a multitude of specialties. The hospital has a focus on innovation and excellence in care, education and research. IU Health Bloomington is a Magnet-designated hospital recognized by the American Nurses Credentialing Center for demonstrating excellence in nursing services and high-quality clinical outcomes for patients. The Regional Academic Health Center allows for the Indiana University and IU Health partnership to work under one roof giving our community access to cutting edge medical education including medicine, nursing, social work and speech and hearing, as well as state-of-the-art hospital care.



Community benefit

$6,931,494	Financial assistance
$7,573,066	Unreimbursed Medicaid
$2,591,851	Community health improvement services
$480,860	Health professions education
$3,179,780	Subsidized health services
$14,834	Financial and in-kind contributions

Other investments

$23,356,787	Unreimbursed Medicare
$3,678,382	Bad debt[1]

Total community benefit

$20,771,885

Total community investment

$47,807,054

[1] The amount of bad debt represents unpaid patient expenses reported at cost.

Expanding access to immunizations for children and families in Monroe County

Goal: Increase equitable access to affordable and quality healthcare services.

Immunization is one of the most effective tools we have to protect the health of our community. Vaccines prevent serious illnesses, reduce the spread of disease and help keep children healthy, learning and thriving. It can be difficult for many families to get routine vaccines for their kids, especially while balancing work, transportation challenges and complex schedules. In Monroe County and surrounding areas, IU Health Bloomington recognizes that removing these barriers is essential to improving vaccination rates and protecting children.

In 2025, IU Health Community Health significantly expanded access to vaccines by bringing immunization clinics directly into schools and community settings. This approach makes it easier for students to receive the vaccines they need without requiring parents to take time off work, arrange transportation or navigate additional clinic appointments. By meeting families where they are, IU Health helps reduce missed doses, prevent delays in care and alleviate stress on parents who often juggle competing responsibilities.

Across Monroe County, IU Health provided 719 immunizations in schools during the 2025 calendar year. These school-based clinics were held in close collaboration with local districts and school nurses, offering students a seamless and familiar environment for care. Parents appreciated the convenience and peace of mind that came from knowing their children were receiving timely vaccinations in a safe, trusted setting.

In addition to school-based care, IU Health Bloomington provided 535 immunizations in community locations across Monroe County. The hospital hosted clinics at neighborhood centers, community events and accessible public spaces to reach families who may not access traditional healthcare settings. These community-based immunization efforts help close gaps by providing opportunities for preventive care regardless of income, insurance status or transportation limitations.

By expanding immunization access both in schools and throughout the community, IU Health Bloomington is helping children stay healthy and protected. This work supports kids' individual well-being while also strengthening community resilience against the spread of preventable diseases. These clinics also support the health of teachers, classmates and families.

IU Health Bloomington's commitment to increasing immunization access reflects a deep understanding of the challenges families face and the importance of bringing care directly to the places where people live, learn and gather. Through these efforts, IU Health continues to advance its mission to make Indiana one of the healthiest states, one child, one school and one community at a time.



Priority community health needs

- Access to healthcare services
- Aging population and needs of older adults
- Behavioral health
- Chronic disease prevention and management
- Maternal and infant health and child well-being
- Smoking, vaping and tobacco use
- Social determinants of health

Indiana University Health Frankfort



Hospital overview

IU Health Frankfort is a critical access hospital in Frankfort, Indiana, serving the residents of Clinton County by providing a full range of healthcare services including emergency medicine, surgery, cardiovascular care, respiratory care and a sleep lab. IU Health Frankfort is a Pathway to Excellence designated facility.



Community benefit

$814,503	Financial assistance
$3,210,066	Unreimbursed Medicaid
$165,247	Community health improvement services
$61,104	Financial and in-kind contributions

Other investments

$(57,060)	Unreimbursed Medicare[1]
$1,153,966	Bad debt[2]

Total community benefit

$4,250,920

Total community investment

$5,347,826

[1] As a critical access hospital, IU Health Frankfort is reimbursed by Medicare at a rate of 101% of Medicare's share of its allowable cost in order to ensure access to care in rural communities.
[2] The amount of bad debt represents unpaid patient expenses reported at cost.

Growing hope at IU Health Frankfort: New community garden beds take root

Goal: Reduce the burden of social and economic barriers keeping people from achieving their full potential for health and well-being.

IU Health Frankfort is taking a meaningful step toward addressing local food insecurity by installing four community garden beds on its campus. What began as a small idea rooted in compassion was brought to life by team members through the IU Health Serves program. The gardens have grown into a collaborative effort that's having a real impact on the community, patients and team members who helped nurture the project from the ground up.

IU Health Frankfort is in rural Clinton County. The hospital serves a community where access to fresh vegetables can be limited, and the absence of these foods can lead to negative health outcomes and poor nutrition. Team members planted the garden to help reduce that barrier for the community.

The community garden quickly became a space for healing, connection and shared purpose. One of the most inspiring aspects of the project has been the involvement of IU Health Frankfort's rehabilitation patients and team members. As part of their therapy programs, patients planted, watered, weeded and tended to the garden. For many, it offered a sense of accomplishment and a chance to contribute to something that would benefit others.

Johnna Richardson, manager in the rehabilitation department at IU Health Frankfort, and her team helped transform the garden beds into a therapeutic extension of the care provided inside the hospital walls.

"Our department's location gives patients a clear view of the gardens. From the beginning, our team encouraged conversations about them, openly admitting that none of us were gifted with green thumbs," Richardson said. "Patients embraced that honesty and turned it into a shared project, teaching us about plants, growth patterns and watering routines. Some patients brought vegetables from their own gardens to plant; others stopped to weed or lend a hand and many enjoyed the harvest that came from everyone's combined efforts. Our cardiopulmonary rehab team—respiratory therapists Leigha Crum and Kelsey Oakley—tended, watered and championed the garden alongside our patients, and it's been inspiring to watch it flourish together."

The community garden will continue to grow, evolving each year to align with community needs and living out a shared culture, the IU Health Way. What started as a small seed of an idea has already taken root in the hearts of many at IU Health Frankfort.



Priority community health needs

- Access to healthcare services
- Aging population and needs of older adults[1]
- Behavioral health
- Chronic disease prevention and management
- Maternal and infant health and child well-being
- Smoking, vaping and tobacco use
- Social determinants of health

[1]Aging population and needs of older adults is a priority community health need for IU Health Methodist Hospital and IU Health University Hospital, but not for Riley Hospital for Children.

Indiana University Health Academic Health Center



Hospital overview

The downtown Indianapolis campus of IU Health is comprised of IU Health Methodist Hospital, IU Health University Hospital, Riley Hospital for Children at IU Health and IU Health Morgan. The hospitals provide high-acuity care across an array of specialties. IU Health Methodist Hospital, IU Health University Hospital and Riley Hospital for Children at IU Health are Magnet-designated facilities recognized by the American Nurses Credentialing Center for demonstrating excellence in nursing services and high-quality clinical outcomes for patients.
IU Health Fishers is a community hospital located in Fishers, Indiana, with inpatient, outpatient and emergency medical services. The hospital offers multiple specialties, with a focus on cardiovascular and orthopedic surgeries. IU Health Fishers is a Pathway to Excellence designated facility.



Community benefit

$74,164,688	Financial assistance
$393,493,450	Unreimbursed Medicaid
$40,150,211	Community health improvement services
$846,937	Community benefit operations
$145,885,386	Health professions education
$16,141,116	Subsidized health services
$25,332,718	Research
$3,791,546	Financial and in-kind contributions

Other investments

$358,427	Community-building activities
$98,059,550	Unreimbursed Medicare
$38,960,831	Bad debt[1]

Total community benefit

$699,806,052

Total community investment

$837,184,860

[1]The amount of bad debt represents unpaid patient expenses reported at cost.

Floating farmers market brings food, health screenings and connection to Indy communities

Goal: Reduce the burden of social and economic barriers keeping people from achieving their full potential for health and well-being.

There's a buzz in the air on market day as families stroll in. Others line up to get their blood pressure tested, and neighbors stop to chat. Vendors and volunteers created the Indy Health District floating farmers market to bring needed food access, health screenings and connection to the community.

In 2025, more than 1,400 people shopped close to home for fresh food, produce, personal care items and more. The Indy Health District worked with IU Health, Harvest2Home Indy and local vendors to host 24 farmers markets from May through October in the Crown Hill, Historic Flanner House Homes, Highland Vicinity, Meridian Highland and Ransom Place neighborhoods. These areas are part of the 1,500 acre Indy Health District, which stretches from the north end of downtown Indianapolis up to Crown Hill Cemetery. This district includes major institutional campuses and area businesses.

In all, 40 vendors participated in the markets, offering goods to support whole person health. IU Health community health workers provided free blood pressure checks and screened more than 900 people for non-medical needs, like housing and food access. Community health workers also distributed health education, provided referrals to services and handed out $16,000 worth of $10 vouchers for people to use during the market. Visitors redeemed about 79% of these vouchers.



Because of the strong turnout, the Indy Health District plans to host markets in additional locations in 2026 to welcome more shoppers and vendors. Last year's locations included the Ruth Lilly Center, Flanner House/Cleo's Bodega, North United Methodist Church, Ivy Tech Community College and the Indianapolis Urban League—familiar places that were easy for residents to reach.

"Meeting people where they are is essential to addressing community health needs. In October 2025, through our collaboration with IU Health and the Indy Health District, we hosted two days of on-site services that resulted in 192 blood pressure screenings, 26 flu vaccinations and 15 blood pressure cuffs distributed," said Tallulah Easley, Health & Wellness program director at the Indianapolis Urban League. "These efforts highlight how bringing resources directly into neighborhoods, alongside access to fresh food, helps to remove barriers, build trust and improve health for all."

The floating farmers market shows how the Indy Health District connects nutrition, health services and economic sustainability to meet immediate needs and strengthen long term community well-being. To learn more about the Indy Health District and future markets, visit **indyhealthdistrict.org**.

Priority community health needs

- Access to healthcare services
- Aging population and needs of older adults
- Behavioral health
- Chronic disease prevention and management
- Maternal and infant health and child well-being
- Smoking, vaping and tobacco use
- Social determinants of health

Indiana University Health Jay



Hospital overview

IU Health Jay is a 21-bed, critical access hospital located in Portland, Indiana, that serves the residents of Jay County. IU Health Jay provides a full range of inpatient services, outpatient surgeries and emergency medical services. Specialties offered at IU Health Jay include neurology and cancer care. The Healthy Beginnings Program assists mothers through pregnancy and parenthood. IU Health Jay is a Joint Commission approved rural healthcare facility.



Community benefit

$725,399	Financial assistance
$2,065,388	Unreimbursed Medicaid
$667,204	Community health improvement services
$25,428	Community benefit operations
$31,490	Health professions education
$418,968	Subsidized health services
$9,955	Financial and in-kind contributions

Other investments

$27,244	Community-building activities
$(92,850)	Unreimbursed Medicare[1]
$1,219,743	Bad debt[2]

Total community benefit

$3,943,832

Total community investment

$5,097,969

[1] As a critical access hospital, IU Health Jay is reimbursed by Medicare at a rate of 101% of Medicare's share of its allowable cost in order to ensure access to care in rural communities.
[2] The amount of bad debt represents unpaid patient expenses reported at cost.

HCA wellness village promotes healthier lifestyles in Jay County

Goal: Reduce the burden of chronic disease and improve quality of life for people who have, or are at risk for, a chronic disease.

Jay County is a rural area with just over 20,000 residents. Over the years, studies have shown that Jay County residents experience low overall health and high incidences of chronic disease. In the latest IU Health community needs assessment, these residents identified a need for greater access to healthcare.

To promote healthier lifestyles among residents, a cross section of community organizations and individuals in Blackford, Delaware and Jay counties formed the Healthy Community Alliance of East Central Indiana (HCA). In early 2025, IU Health and HCA partners collaborated to bring together health and wellness services and information in a coordinated "village" setting this summer.

HCA organizers launched the wellness village at the Jay County Public Library's (JCPL) Community Hero Celebration on July 10. About 50 Jay County residents attended the event on a sunny weekday. IU Health Jay team members checked participants' blood pressure and shared information on cancer screenings and Healthy Beginnings, a program created to improve the health of moms and babies. Several HCA partners, including IU Health, Meridian Health Services and the Jay County Drug Prevention Coalition, participated alongside first responders, superheroes and community members.

"Our team really enjoys getting out and interacting with the community," said Julie Teeter, IU Health Jay director of clinical operations and Healthy Beginnings. "This was a fun event that focused on families and children, which is who we want to reach.

The JCPL enjoyed hosting the partnership.

"We were really excited to add a health aspect to our Community Hero Night," explained Hannah Elliott, JCPL Adult and Teen Services Librarian. "The attendees really appreciated the addition of IU Health Jay to the event, which brought health screenings, door prizes and goodies. Our JCPL staff really appreciated the partnership."



Priority community health needs

- Access to healthcare services
- Aging population and needs of older adults
- Behavioral health
- Chronic disease prevention and management
- Maternal and infant health and child well-being
- Smoking, vaping and tobacco use
- Social determinants of health

Indiana University Health North



Hospital overview

IU Health North, located in Carmel, Indiana, is a full-service hospital that provides inpatient and outpatient care for residents of Hamilton County and beyond. The hospital's services include cardiovascular, orthopedic and maternity care, comprehensive cancer care at the IU Health Joe & Shelly Schwarz Cancer Center, world-class pediatric services at Riley Hospital for Children at IU Health North and more. IU Health North is a Magnet-designated facility recognized for excellence in nursing services and high-quality clinical services.



Community benefit

$4,517,605	Financial assistance
$25,291,315	Unreimbursed Medicaid
$1,322,650	Community health improvement services
$293,223	Health professions education
$109,891	Financial and in-kind contributions

Other investments

$12,210	Community-building activities
$14,248,646	Unreimbursed Medicare
$2,710,076	Bad debt[1]

Total community benefit

$31,534,684

Total community investment

$48,505,616

[1] The amount of bad debt represents unpaid patient expenses reported at cost.

Partnerships bring behavioral healthcare and support to students in rural Sheridan

Goal: Increase equitable access to affordable and quality behavioral health services.

Rural communities often have limited access to healthcare. People who live in these areas also experience challenges with social determinants of health (SDOH). This lack of access makes it essential to expand behavioral health services in rural areas.

IU Health North has a multi-faceted partnership with the Sheridan Youth Assistance Program (SYAP) to address several of the hospital's significant community health needs, including chronic disease, behavioral health and SDOH. In 2025, the hospital provided a $7,500 grant to SYAP to help uninsured and underinsured students with behavioral health challenges find free therapy sessions in rural Sheridan.

Through SYAP's program, licensed therapists visit students at school during their regular class schedule. This access to care eliminates potential barriers, such as finding transportation, keeping appointment times and staying consistent. Through 91 mental health sessions provided in 2025, students learned how to process trauma, gained coping skills, developed focus and improved overall mental health and well-being. Therapists also observed substantial improvements in students' social development and ability to express their emotions.

"You truly can see a night and day difference when students who have been holding onto a lot of things that are unknown to them finally find a safe, trusted professional adult to talk to," said one of SYAP's social workers.

In addition to struggles with behavioral health, many of these students face additional barriers at home, such as access to hygiene products and school supplies. There are limited options for grocery stores and retail shops in Sheridan, making it difficult for families —especially those with low incomes—to access necessities for their children. To alleviate this burden, SYAP hosts an annual Back-to-School Bash that provides free essentials for families in need, including clothes, school supplies and even haircuts.

Leading up to the Back-to-School Bash, IU Health North team members assembled over 200 care packages filled with shampoo, deodorant, laundry detergent, first-aid kits and more to distribute at the event. Along with the care package distribution, IU Health North clinicians administered blood pressure screenings and offered free take-home blood pressure monitors to improve access to healthcare for hypertension. This chronic condition commonly goes unnoticed among people with limited access to healthcare.

Together, SYAP's initiatives and IU Health North's collaboration are expanding access to healthcare and bringing resources to rural communities.



Priority community health needs

- Access to healthcare services
- Aging population and needs of older adults
- Behavioral health
- Chronic disease prevention and management
- Maternal and infant health and child well-being
- Smoking, vaping and tobacco use
- Social determinants of health

Indiana University Health Paoli



Hospital overview

IU Health Paoli is a critical access facility in Paoli, Indiana, serving the residents of Orange County and the surrounding area. IU Health Paoli offers emergency medical services, sports medicine and heart and vascular care, along with obstetrics services, inpatient rehabilitation, speech therapy and outpatient surgery and is a Pathway to Excellence designated facility.



Community benefit

$533,207	Financial assistance
$35,045	Unreimbursed Medicaid
$646,590	Community health improvement services
$71,135	Health professions education
$562,122	Subsidized health services
$16,777	Financial and in-kind contributions

Other investments

$953	Community-building activities
$90,435	Unreimbursed Medicare
$864,583	Bad debt[1]

Total community benefit

$1,864,876

Total community investment

$2,820,847

[1] The amount of bad debt represents unpaid patient expenses reported at cost.

Expanding rural healthcare access through mobile lung and blood pressure screenings

Goal: Reduce the burden of chronic disease and improve quality of life for people who have, or are at risk for, chronic disease.



Access to preventive healthcare is essential in rural communities, where distance, limited transportation and fewer healthcare resources create barriers to early disease detection and treatment. In the IU Health Paoli service area, chronic diseases, such as lung cancer, hypertension and tobacco related illness, continue to impact many families.

When people can receive screening and support close to home, in familiar community settings, they are far more likely to engage in preventive care. Recognizing this need, IU Health expanded its mobile screening outreach in 2025 to bring essential services directly to the neighborhoods, workplaces and community events where residents live, gather and feel most comfortable.

In 2025, IU Health provided mobile lung screenings throughout the Paoli community and surrounding areas to ensure that residents could access care without the barriers of travel, cost or scheduling challenges. The mobile lung screening unit is equipped with low dose computed tomography (CT) technology and staffed by clinicians who specialize in early detection. For many participants, this opportunity represented their first screening.

During their lung screenings, community members were also offered free blood pressure checks, which often opened the door to important conversations about heart health. When the teams detected an elevated reading, they provided real time education and referrals to connect the individual with primary care, cardiology, lifestyle resources and ongoing monitoring.

Given the strong relationship between smoking and both lung and heart diseases, IU Health staff also offered tobacco cessation counseling at every event. This included motivational support, education on quit line resources and navigation to clinical programs tailored to individual readiness. Many participants expressed that having this conversation in a relaxed, community based environment made it easier to ask questions and take the first step toward quitting.

Beyond screenings, the IU Health team also helped residents access other supports, including transportation assistance, insurance navigation and guidance to community partners for social needs such as food, housing and utilities.

Through this mobile approach, IU Health Paoli continues to meet people where they are, reduce barriers to care and strengthen the overall health of the communities served. These screenings not only save lives through early detection, but they also build trust, expand access and empower individuals to take control of their health.

Priority community health needs

- Access to healthcare services
- Aging population and needs of older adults
- Behavioral health
- Chronic disease prevention and management
- Maternal and infant health and child well-being
- Smoking, vaping and tobacco use
- Social determinants of health

Indiana University Health Tipton Hospital



Hospital overview

IU Health Tipton Hospital is an acute care hospital located in Tipton, Indiana, that has provided patient-centered care to residents of Tipton County for over 75 years. It offers personalized care and a range of medical specialties and services. IU Health Tipton Hospital is a Pathway to Excellence designated facility.



Community benefit

$397,403	Financial assistance
$4,559,657	Unreimbursed Medicaid
$499,882	Community health improvement services
$36,110	Health professions education
$125,501	Subsidized health services
$50,873	Financial and in-kind contributions

Other investments

$4,673	Community-building activities
$(52,905)	Unreimbursed Medicare[1]
$683,843	Bad debt[2]

Total community benefit

$5,669,426

Total community investment

$6,305,037

[1] As a critical access hospital, IU Health Tipton Hospital is reimbursed by Medicare at a rate of 101% of Medicare's share of its allowable cost in order to ensure access to care in rural communities.
[2] The amount of bad debt represents unpaid patient expenses reported at cost.

Collaborations improve healthcare access, education and social connections for Tipton area seniors

Goal: Promote the health and well-being of older adults through the aging process.

In 2025, IU Health Tipton Hospital continued its long-standing partnership with the Encore Lifestyle and Enrichment Center, supporting programs that help seniors remain independent, socially connected and informed about their health. Through this collaboration, the hospital addressed key barriers people often face when seeking healthcare, including transportation, social isolation and access to health education.

One of the most critical needs addressed through this partnership was transportation. With support from a $10,000 community benefit grant from IU Health Tipton Hospital, Encore's transportation program provided residents with rides to medical appointments, pharmacies, grocery stores, banks and other essential destinations. In 2025, the program completed 5,669 rides, a 10% increase over the previous year, reflecting both growing demand and its importance in helping seniors remain independent and active in the community.

The partnership also emphasized the importance of social connection and emotional well-being. IU Health Tipton Hospital awarded a $1,600 trip grant, enabling Encore members to attend a holiday performance at a dinner theatre. Organized outings like this allow seniors to travel safely, enjoy cultural experiences and build meaningful social connections, all of which support emotional and cognitive health.

Education was another portion of the partnership through Tipton Talks, a monthly series designed to help seniors stay informed and proactive about their health and well-being.

Throughout 2025, IU Health Tipton Hospital team members led sessions on:

- Medication safety
- Heart health
- Sleep disorders
- Balance and fall prevention
- Medicare benefits
- Hospice and palliative care
- Advance directives

Clinical staff also provided on-site vitals screenings, including blood pressure checks and pulmonary function testing, to help participants better understand how to monitor their health and recognize when to seek medical care.

"Tipton Talks has become an invaluable resource for our seniors. Not only are we able to provide important health education from IU Health team members, but we also bring in local organizations who share practical information," said Cindy Moreland, case manager at IU Health Tipton Hospital. "Together, these sessions empower our seniors to stay informed, connected and confident in managing their health and daily lives."

Additional community organizations enhanced the series with sessions on topics such as depression in seniors, dementia communication and scam prevention. These sessions helped seniors receive a well-rounded education to support their health, safety and quality of life.



Indiana University Health West Hospital

Priority community health needs

- Access to healthcare services
- Aging population and needs of older adults
- Behavioral health
- Chronic disease prevention and management
- Maternal and infant health and child well-being
- Smoking, vaping and tobacco use
- Social determinants of health



Hospital overview

IU Health West Hospital is a 173-bed facility located in Avon, Indiana, providing inpatient and outpatient services to the residents of Hendricks County and beyond, including specialty care in cancer, cardiology, orthopedics and more. IU Health West Hospital is a Magnet-designated hospital recognized by the American Nurses Credentialing Center for demonstrating excellence in nursing services and high-quality clinical outcomes for patients.



Community benefit

$5,952,779	Financial assistance
$20,475,347	Unreimbursed Medicaid
$2,055,427	Community health improvement services
$628,341	Health professions education
$219,015	Financial and in-kind contributions

Other investments

$1,814	Community-building activities
$7,797,527	Unreimbursed Medicare
$3,319,994	Bad debt[1]

Total community benefit

$29,330,909

Total community investment

$40,450,244

[1] The amount of bad debt represents unpaid patient expenses reported at cost.

IU Health provides free healthcare to Danville seniors through annual health fair

Goal: Promote the health and well-being of older adults through the aging process.

In 2025, IU Health West Hospital awarded Hendricks County Senior Services in Danville, Indiana, a $10,000 grant to fund enriching programs for seniors. This grant supported the annual Senior Expo health fair held each October.

The grant provided:

- 34,000 hours of fitness classes and activities
- 23,000 hours of recreation and hobby activities
- 500 hours of dementia/Alzheimer's support
- 166 people with support to better understand their Medicare plan

"I joined the line dancing group six months ago to start getting some exercise. For the first time in years, when I saw my doctor, he said my bloodwork looked good!" said Joy, a senior center member. "Adding exercise is the only change I've made, and now I'm no longer dreading my doctor appointments."

Fifteen IU Health team members participated in the October 3 health fair to deliver essential healthcare services, including COVID-19 and flu vaccinations. Jeremy Enz, rehabilitation services manager, conducted balance screenings to evaluate seniors' fall risk.

"This event is very important, and we clear our schedules every year to attend," Jeremy said. "We identify numerous seniors at high risk for falls who would otherwise remain unaware."

Jeremy and his team conduct subsequent follow-ups for individuals identified as high fall risks, offering additional resources and home visits.

The fair also provided point-of-care testing for cholesterol and A1C, blood pressure screenings and stroke education. At the event, IU Health team members provided:

- 74 flu vaccines
- 48 COVID-19 vaccines
- 35 cholesterol and A1C tests
- 34 hypertension screenings

"The event was a huge success and is eagerly anticipated by both seniors and the surrounding community," said Marina Keers, executive director of Hendricks County Senior Services. "Many seniors have limited opportunities to leave their homes, so offering numerous health services in one familiar location is extremely convenient and beneficial to them. This event would not be possible without the IU Health West Hospital partnership and their dedicated team."



Several community organizations joined IU Health in the event, offering information on Medicare fraud prevention and in-home healthcare services. Attendees also received carry-out lunches. Overall, more than 200 seniors and community members attended the event.

Priority community health needs

- Access to healthcare services
- Aging population and needs of older adults
- Behavioral health
- Chronic disease prevention and management
- Maternal and infant health and child well-being
- Smoking, vaping and tobacco use
- Social determinants of health

Indiana University Health White Memorial Hospital



Hospital overview

IU Health White Memorial Hospital is a critical access hospital located in Monticello, Indiana, and serves the residents of White County and the surrounding area. It offers a comprehensive array of inpatient and outpatient healthcare services, including specialties such as cancer care, orthopedics and neurology. IU Health White Memorial Hospital is a Pathway to Excellence designated facility.



Community benefit

$916,639	Financial assistance
$3,683,684	Unreimbursed Medicaid
$682,330	Community health improvement services
$964	Community benefit operations
$5,000	Health professions education
$45,528	Financial and in-kind contributions

Other investments

$1,027	Community-building activities
$(188,885)	Unreimbursed Medicare[1]
$904,412	Bad debt[2]

Total community benefit

$5,334,145

Total community investment

$6,050,699

[1] As a critical access hospital, IU Health White Memorial Hospital is reimbursed by Medicare at a rate of 101% of Medicare's share of its allowable cost in order to ensure access to care in rural communities.
[2] The amount of bad debt represents unpaid patient expenses reported at cost.

Blood pressure screenings at White County mobile food pantry

Goal: Reduce the burden of social and economic barriers keeping people from achieving their full potential for health and well-being.



A Food Finders mobile food pantry in White County became a powerful opportunity for IU Health to address two critical community needs: access to healthcare and food insecurity.

IU Health White Memorial Hospital partnered with Food Finders Food Bank to sponsor two mobile food pantries in White County. IU Health Serves team members arrived early to help Food Finders prepare the food in the distribution area and check in participants. The event is so popular that community members typically arrive two hours before the food truck to secure their place in line. As families gathered to receive food assistance, IU Health team members stepped forward to provide another essential service: free blood pressure screenings.

White County faces unique challenges as a largely rural area, where even basic services require long travel. That is why events like the mobile food pantry are so important: They bring care directly to residents. While community members come for food support, IU Health can step in with health resources on the spot, removing the need for extra appointments, travel or time away from work and family. Bringing care directly into these trusted community spaces helps bridge gaps that might otherwise go unmet.

Before the food distribution began, Kathy Cade, RN, and Chris Farmer, PharmD, arrived early and went car to car, offering blood pressure checks to community members waiting in line. This simple, proactive approach ensured that individuals who may not have regular access to healthcare could receive important preventive screenings without needing an appointment or arranging additional transportation.

For many participants, receiving both food and health guidance during the same visit made the experience even more impactful.

“The community members we interacted with were incredibly kind and appreciative, whether they wanted a blood pressure screening or not,” Kathy said. “Each interaction opened the door to conversations about their health. Many of the community members asked what their numbers meant and what they should discuss with their primary care provider. It was a great reminder of how important it is to meet people where they are and take the time to connect.”

The strength of this partnership has not gone unnoticed. Food Finders recently honored IU Health with an award recognizing its commitment to supporting food distribution efforts in rural communities. The Food Finders Mobile Food Pantry in Monticello reflects IU Health’s commitment to supporting community wellness in practical and accessible ways.

This annual community benefit report is public information (available at **iuhealth.org/in-the-community/community-benefit**), is filed with the Indiana Department of Health, and a hard copy is available to the public upon request. If you wish to submit written comments on this report, have questions, or would like more information about IU Health's community benefit, please email **communitybenefit@iuhealth.org**.



Indiana University Health

IU Health Arnett 2025 – 2027 Community Benefits Plan

Below is a summary of the community benefits plan. All stakeholders, including community members, are invited to review the report in its entirety at **iuhealth.org/in-the-community/community-benefit** and provide comments to **communitybenefit@iuhealth.org**.

Community health need: Access to healthcare services

Goal: Increase equitable access to affordable and quality healthcare services.

Objective (by Dec. 31, 2027):

- Increase the number of people who receive clinical and community-based preventive services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the number of people who have health insurance and can access payment assistance for healthcare services.
- Increase the development of a skilled and diverse healthcare workforce.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide mobile, home or community-based services that provide education, referrals and prevention services (e.g., screenings and vaccines) outside traditional medical settings.	▪ Number of people served ▪ Number of services provided ▪ Number of events where services are provided ▪ Types of community collaborations	**Estimated budget**: $8,000 annually. Additional resources include staff time and education, vaccines and clinical supplies.**
Assist people with enrollment in healthcare coverage programs, drug assistance programs and other services.	▪ Number of people served ▪ Number of people referred for IU Health financial assistance ▪ Training and certification requirements maintained by IU Health financial counselors	**Estimated budget**: $2,500 to local partner. Additional resources include staff time, certification programs and training.**
Collaborate with local educational institutions for healthcare specific workforce development initiatives.	▪ Number of people served ▪ Types of collaborations with local educational institutions	**Estimated budget**: Additional resources include staff time.**
Provide specialized medical-forensic services to victims/survivors of crime through Center of Hope.	▪ Number of people served	**Estimated budget**: Additional resources include staff time and clinic space.**
Operate Student Outreach Clinic to provide clinical access to patients with little to no insurance.	▪ Number of patients served ▪ Types of services provided	**Estimated budget**: Additional resources include staff time, clinic space and food donations.**
Provide funding and medical services to local programs and community health centers to increase access to healthcare services.	▪ Number of people served ▪ Number of screenings ▪ Cost of services provided ▪ Types of services expanded because of funding	**Estimated budget**: $411,500 annually (regional impact).**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Aging population and the needs of older adults

Goal: Promote the health and well-being of older adults through the aging process.

Objective (by Dec. 31, 2027):
- Increase the number of older adults who receive clinical and community-based healthcare services, especially in geographic areas where resources are limited and for older adults experiencing health disparities.
- Increase the number of older adults who can access social services in the community.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide funding to support local programming for older adults.	▪ Number of people served ▪ Types of services expanded because of funding	**Estimated budget**: $21,000 annually (regional impact).**
Provide health promotion activities (e.g., Stepping On classes, fall risk assessments and screenings) in the community for older adults.	▪ Number of people served ▪ Number of events ▪ Number of health touches ▪ Number of follow-up referrals	**Estimated budget**: $2,000 annually (regional impact). Additional resources include staff time and screening supplies.**
Participate in community health and wellness events that target older adults.	▪ Number of people served ▪ Number of events attended	**Estimated budget**: $5,000 annually (regional impact).**
Provide employee service opportunities through IU Health Serves to benefit older adults.	▪ Number of people served ▪ Number of service projects completed ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and project materials.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Behavioral health (mental health and substance use)

Goal: Increase equitable access to affordable and quality behavioral health services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive behavioral health services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the integration of behavioral health with other healthcare services.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide virtual behavioral health services to increase access to mental health services and professionals.	▪ Number of people served ▪ Types of services offered	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide the Integrated Social Work Initiative in IU Health clinical settings.	▪ Number of encounters	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Continue recruiting more psychiatrist and psychiatric mental health nurse practitioners.	▪ Number of providers recruited ▪ Number of patients served	**Estimated budget**: Additional resources include staff time and provider incentives.**
Provide funding to support local behavioral health programs.	▪ Number of people served	**Estimated budget**: $30,000 annually (regional impact).**
Participate in community behavioral health promotion and prevention activities with a focus on reducing stigma and poor behavioral health outcomes.	▪ Number of people served ▪ Number of events attended ▪ Number of cases reviewed ▪ Implementation of initiatives in response to cases reviewed	**Estimated budget**: $15,000 annually (regional impact). Additional resources include staff time and supplies. **
Provide medication disposal boxes at hospital pharmacy locations.	▪ Number of disposals ▪ Amount of disposed medications	**Estimated budget**: Additional resources include staff time and the disposal expense.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Chronic disease prevention and management

Goal: Reduce the burden of chronic disease and improve quality of life for people who have, or are at risk for, chronic disease.		
Objective (by Dec. 31, 2027): ▪ Increase the number of people who have access to chronic disease screening, referral and disease management services, especially in geographic areas where resources are limited and for groups experiencing health disparities. ▪ Increase people's ability to monitor and manage their chronic disease.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide funding to community-based organizations' initiatives that align with chronic disease prevention and management.	▪ Number of people served ▪ Types of services expanded because of funding	**Estimated budget**: $1,000 annually (regional impact).**
Provide chronic disease management programming including health education, screenings and referrals in the community.	▪ Number of people served ▪ Number of health touches ▪ Number of scans completed ▪ Number of referrals for follow-up care	**Estimated budget**: Additional resources include staff time and supplies.**
Participate in monthly wellness talks at West Lafayette Wellness Center.	▪ Number of participants ▪ Number of screenings ▪ Types of community collaborations	**Estimated budget**: Additional resources include staff time and supplies.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Maternal and infant health and child well-being

Goal: Promote and protect the health and well-being of all mothers, infants and children.		
Objective (by Dec. 31, 2027): ▪ Increase the number of people who receive maternal health services, especially in geographic areas where resources are limited and for groups experiencing health disparities. ▪ Increase support service programming for expectant mothers, new parents/caretakers and families.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide funding to local organizations for mother/baby and child safety programs.	▪ Number of people served ▪ Equipment donated ▪ Types of services expanded because of funding	**Estimated budget**: $10,000 annually (regional impact).**
Offer education and screenings at local community baby showers to pregnant women and new mothers with limited resources.	▪ Number of people served	**Estimated budget**: $500+ annually (regional impact). Additional resources include staff time.**
Support local youth summer workshops that provide opportunities for physical activity and exposure to healthcare careers.	▪ Number of people served	**Estimated budget**: $750 annually (regional impact).**
Participate on local Fetal Infant Mortality Review (FIMR) Team and Community Action Team.	▪ Number of meetings attended ▪ Number of cases reviewed	**Estimated budget**: Additional resources include staff time.**
Provide safety, health and injury prevention programs and services to expectant mothers and parents/caretakers of infants and children.	▪ Number of car seat safety inspections ▪ Number of car seats distributed ▪ Number of helmets distributed ▪ Number of events attended ▪ Number of Pack and Plays distributed ▪ Number of people served ▪ Number of courses offered ▪ Number of oral hygiene kits distributed	**Estimated budget**: Additional resources include staff time, supplies and meeting space.**
Provide employee service opportunities through IU Health Serves to benefit women and children.	▪ Number of people served ▪ Number of projects completed ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and funding.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Smoking, vaping and tobacco use

Goal: Reduce disease, disability and death related to tobacco use or exposure to secondhand smoke.

Objective (by Dec. 31, 2027):

- Increase access to clinical screening and treatment in the healthcare setting for patients who use tobacco products, especially for those experiencing health disparities.
- Increase tobacco prevention and cessation interventions for youth or adults in the community.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide free tobacco cessation programming to support patients' desire to quit tobacco use.	▪ Number of referrals ▪ Number of patients participating in programs ▪ Number of patients completing programming	**Estimated budget**: Additional resources include staff time (system impact).**
Provide prevention and cessation education for local organizations.	▪ Number of people participating in classes ▪ Number of people to finish classes	**Estimated budget**: Additional resources include staff time and supplies.**
Distribute cessation kits in the community.	▪ Number of kits distributed	**Estimated budget**: Additional resources include staff time and supplies.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Social determinants of health (SDOH)

Goal: Reduce the burden of social and economic barriers keeping people from achieving their full potential for health and well-being.

Objective (by Dec. 31, 2027):

- Increase engagement with community-based organizations and leaders to support initiatives that address key social and environmental factors impacting health.
- Increase screening and referral opportunities for patients and community members to identify and address underlying social needs that impact health.

Strategic initiative*	Evaluation mechanism	Hospital resources
Implement multi-partner community collaborations and interventions through the IU Health Community Impact Investment Fund (CII).	▪ Number of people/families served by initiative ▪ SDOH being addressed ▪ Number and types of community collaborations	**Estimated budget**: Additional resources include staff time.**
Engage patients in varied clinical settings to assess social needs and refer to resources.	▪ Number of people screened for social needs ▪ Number of people referred to community services	**Estimated budget**: Additional resources include contracted services with Twistle platform and staff time (system impact).**
Promote **findhelp.org** to ensure patients and community members can find free and reduced-cost programs to meet their social needs.	▪ Number of users ▪ Number of searches ▪ Types of services sought by users	**Estimated budget**: $67,000 annually (system impact). Additional resources include staff time.**
Provide funding to community-based organizations that address social determinants of health.	▪ Number of people served ▪ Number of people connected to local resources ▪ Types of services expanded because of funding	**Estimated budget**: $50,000 annually (regional impact).**
Plant and manage community gardens on hospital grounds to support healthy food access in the community.	▪ Number of people served	**Estimated budget**: Additional resources include staff time and supplies.**
Provide employee service opportunities through IU Health Serves to address the social needs of community members.	▪ Number of people served ▪ Number of projects completed ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and funding.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

IU Health Ball 2025 – 2027 Community Benefits Plan

Below is a summary of the community benefits plan. All stakeholders, including community members, are invited to review the report in its entirety at **iuhealth.org/in-the-community/community-benefit** and provide comments to **communitybenefit@iuhealth.org**.

Community health need: Access to healthcare services

Goal: Increase equitable access to affordable and quality healthcare services.

Objective (by Dec. 31, 2027):

- Increase the number of people who receive clinical and community-based preventive services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the number of people who have health insurance and can access payment assistance for healthcare services.
- Increase the development of a skilled and diverse healthcare workforce.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide mobile, home or community-based services that provide education, referrals and prevention services (e.g., screenings and vaccines) outside traditional medical settings.	▪ Number of people served ▪ Number of services provided ▪ Number of events where services are provided ▪ Types of community collaborations	**Estimated budget**: Additional resources include staff time and education, vaccines and clinical supplies.**
Assist people with enrollment in healthcare coverage programs, drug assistance programs and other services.	▪ Number of people served ▪ Number of people referred for IU Health financial assistance ▪ Training and certification requirements maintained by IU Health financial counselors	**Estimated budget**: Additional resources include staff time, certification programs and training.**
Implement medical provider recruitment plan to address areas experiencing a shortage of primary and specialty care services.	▪ Number of providers contracted	**Estimated budget**: Additional resources include staff time.**
Collaborate with local educational institutions for healthcare specific workforce development initiatives.	▪ Number of people served ▪ Types of collaborations with local educational institutions	**Estimated budget**: Additional resources include staff time.**
Implement bridge advanced practice provider to ensure patients without insurance and an assigned primary care provider (PCP) are seen for follow-up and additional care until a PCP appointment is established.	▪ Number of patients without insurance are assisted with follow-up appointments	**Estimated budget**: Additional resources include staff time.**
Provide specialized medical-forensic services to victims/survivors of crime through Center of Hope.	▪ Number of people served	**Estimated budget**: Additional resources include staff time and clinic space.**
Operate Graduate Medical Education Outreach Clinics to provide clinical access to patients with little to no insurance.	▪ Number of people served	**Estimated budget**: Additional resources include staff time and clinic space.**
Implement no-cost registered nurse (RN) navigator program with lung cancer screening programs to provide better patient outcomes for community members screening positive.	▪ Number of people screened and referred to treatment ▪ Reduction in time between screening and treatment	**Estimated budget**: Additional resources include staff time and supplies (regional impact).**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Aging population and the needs of older adults

Goal: Promote the health and well-being of older adults through the aging process.

Objective (by Dec. 31, 2027):
- Increase the number of older adults who receive clinical and community-based healthcare services, especially in geographic areas where resources are limited and for older adults experiencing health disparities.
- Increase the number of older adults who can access social services in the community.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide health promotion activities (e.g., fall risk education, prescription education and screenings) in the community for older adults.	▪ Number of people served ▪ Number of events ▪ Number of health touches	**Estimated budget**: $2,000 annually (regional impact). Additional resources include staff time and screening supplies.**
Participate in community health and wellness events for older adults.	▪ Number of people served ▪ Number of events attended	**Estimated budget**: $1,000 annually.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Behavioral health (mental health and substance use)

Goal: Increase equitable access to affordable and quality behavioral health services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive behavioral health services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the integration of behavioral health with other healthcare services.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide virtual behavioral health services to increase access to mental health services and professionals.	▪ Number of people served ▪ Types of services offered	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide the Integrated Social Work Initiative in IU Health clinical settings.	▪ Number of encounters	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Offer group, individual and peer recovery services through the IU Health Ball Addiction Treatment and Recovery Center.	▪ Number of individual therapy sessions ▪ Number of group therapy sessions ▪ Number of peer recovery sessions	**Estimated budget**: Additional resources include staff time and clinic space.**
Participate in community behavioral health promotion and prevention activities with a focus on reducing stigma and poor behavioral health outcomes.	▪ Number of people served ▪ Number of events attended	**Estimated budget**: Additional resources include staff time and supplies. **
Provide medication disposal boxes at hospital pharmacy locations.	▪ Number of disposals ▪ Amount of disposed medications	**Estimated budget**: Additional resources include staff time and the disposal expense.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Chronic disease prevention and management

Goal: Reduce the burden of chronic disease and improve quality of life for people who have, or are at risk for, chronic disease.		
Objective (by Dec. 31, 2027): ▪ Increase the number of people who have access to chronic disease screening, referral and disease management services, especially in geographic areas where resources are limited and for groups experiencing health disparities. ▪ Increase people's ability to monitor and manage their chronic disease.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Support the Healthy Community Alliance of East Central Indiana.	▪ Partner growth ▪ Number of resources employed by partners ▪ Number of community collaborations and persons served	**Estimated budget**: $35,000 annually. Additional resources include staff time and supplies (regional impact).**
Provide chronic disease management programming including outpatient nutrition counseling, community support groups, health education, screenings and referrals in the community.	▪ Number of people served ▪ Number of health touches ▪ Number of referrals for follow-up care ▪ Number of lung cancer scans	**Estimated budget**: Additional resources include staff time and supplies.**
Provide funding to community based organizations to address chronic disease and risk factors.	▪ Number of organizations supported ▪ Amount of grant support provided	**Estimated budget**: $1,000,000 per year 2025 – 2027. Additional resources include staff time and supplies.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Maternal and infant health and child well-being

Goal: Promote and protect the health and well-being of all mothers, infants and children.		
Objective (by Dec. 31, 2027): ▪ Increase the number of people who receive maternal health services, especially in geographic areas where resources are limited and for groups experiencing health disparities. ▪ Increase support service programming for expectant mothers, new parents/caretakers and families.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide maternal navigation to optimize prenatal visits and referrals to local support services.	▪ Number of encounters with maternal navigators	**Estimated budget**: Additional resources include staff time.**
Pediatric Rehabilitation Services will provide physical, occupational and speech and feeding therapies to increase access in the region.	▪ Number of clinic visits ▪ Number of hours of school coverage	**Estimated budget**: Additional resources include staff time.**
Offer education and screenings at local community baby showers to pregnant women and new mothers with limited resources.	▪ Number of people served	**Estimated budget**: $500 annually (regional impact). Additional resources include staff time.**
Provide safety, health and injury prevention programs and services to expectant mothers and parents/caretakers of infants and children.	▪ Number of car seat safety inspections ▪ Number of car seats distributed ▪ Number of events attended ▪ Number of Pack and Plays distributed ▪ Number of people served ▪ Number of courses offered	**Estimated budget**: Additional resources include staff time, supplies and meeting space.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Smoking, vaping and tobacco use

Goal: Reduce disease, disability and death related to tobacco use or exposure to secondhand smoke.		
Objective (by Dec. 31, 2027): ▪ Increase access to clinical screening and treatment in the healthcare setting for patients who use tobacco products, especially for those experiencing health disparities. ▪ Increase tobacco prevention and cessation interventions for youth or adults in the community.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide free tobacco cessation programming to support patients' desire to quit tobacco use.	▪ Number of referrals ▪ Number of patients participating in programs ▪ Number of patients completing programming	**Estimated budget**: Additional resources include staff time (system impact).**
Distribute cessation kits in the community.	▪ Number of kits distributed	**Estimated budget**: $2,000 annually. Additional resources include staff time.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Social determinants of health (SDOH)

Goal: Reduce the burden of social and economic barriers keeping people from achieving their full potential for health and well-being.		
Objective (by Dec. 31, 2027): ▪ Increase engagement with community-based organizations and leaders to support initiatives that address key social and environmental factors impacting health. ▪ Increase screening and referral opportunities for patients and community members to identify and address underlying social needs that impact health.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Implement multi-partner community collaborations and interventions through the IU Health Community Impact Investment Fund (CII).	▪ Number of people/families served by initiative ▪ SDOH being addressed ▪ Number and types of community collaborations	**Estimated budget**: Additional resources include staff time.**
Engage patients in varied clinical settings to assess social needs and refer to resources.	▪ Number of people screened for social needs ▪ Number of people referred to community services	**Estimated budget**: Additional resources include contracted services with Twistle platform and staff time (system impact).**
Promote **findhelp.org** to ensure patients and community members can find free and reduced-cost programs to meet their social needs.	▪ Number of users ▪ Number of searches ▪ Types of services sought by users	**Estimated budget**: $67,000 annually (system impact). Additional resources include staff time.**
Provide employee service opportunities, including IU Health Ball Days of Service, through IU Health Serves, to address the social needs of community members.	▪ Number of people served ▪ Number of projects completed ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and funding.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

IU Health Bedford Hospital 2025 – 2027 Community Benefits Plan

Below is a summary of the community benefits plan. All stakeholders, including community members, are invited to review the report in its entirety at **iuhealth.org/in-the-community/community-benefit** and provide comments to **communitybenefit@iuhealth.org**.

Community health need: Access to healthcare services

Goal: Increase equitable access to affordable and quality healthcare services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive clinical and community-based preventive services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the number of people who have health insurance and can access payment assistance for healthcare services.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide mobile, home or community-based services that provide education, referrals and prevention services (e.g., screenings and vaccines) outside traditional medical settings.	▪ Number of people served ▪ Number of services provided ▪ Number of events where services are provided ▪ Types of community collaborations	**Estimated budget**: Additional resources include staff time and education, vaccines and clinical supplies (system impact).**
Assist people with enrollment in healthcare coverage programs, drug assistance programs and other services.	▪ Number of people served ▪ Number of people referred for IU Health financial assistance ▪ Training and certification requirements maintained by IU Health financial counselors	**Estimated budget**: Additional resources include staff time, certification programs and training.**

**A strategic initiative listed above may impact more than one community health need.*
***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Aging population and the needs of older adults

Goal: Promote the health and well-being of older adults through the aging process.

Objective (by Dec. 31, 2027):
- Increase the number of older adults who receive clinical and community-based healthcare services, especially in geographic areas where resources are limited and for older adults experiencing health disparities.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide fall prevention programming in the community.	▪ Number of trainings ▪ Number of participants	**Estimated budget**:$1,000 in supplies. Additional resources include staff time.**
Community wellness outreach services for adults 65 years of age or older.	▪ Number of people served ▪ Number of outreaches ▪ Types of outreaches (e.g., immunization or hypertension)	**Estimated budget**: Additional resources include staff time.**
Provide employee service opportunities through IU Health Serves to benefit older adults.	▪ Number of people served ▪ Number of service projects completed ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and project materials.**

**A strategic initiative listed above may impact more than one community health need.*
***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Behavioral health (mental health and substance use)

Goal: Increase equitable access to affordable and quality behavioral health services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive behavioral health services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the integration of behavioral health with other healthcare services.
- Increase emotional wellness and mental health supports in the community.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide virtual behavioral health services to increase access to mental health services and professionals.	▪ Number of people served ▪ Types of services offered	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide the Integrated Social Work Initiative in IU Health clinical settings.	▪ Number of encounters	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide programming for women with substance use before, during and after childbirth.	▪ Number of pregnant women served	**Estimated budget**: Additional resources include staff time and equipment (regional impact).**
Provide access to Mental Health First Aid/ Suicide Prevention training to the community with a focus on educators.	▪ Number of participants ▪ Number of trainings	**Estimated budget**: Additional resources include staff time and equipment (regional impact).**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Chronic disease prevention and management

Goal: Reduce the burden of chronic disease and improve quality of life for people who have, or are at risk for, chronic disease.

Objective (by Dec. 31, 2027):
- Increase the number of people who have access to chronic disease screening, referral and disease management services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase people's ability to monitor and manage their chronic disease.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide wellness in the community including blood pressure screening and point-of-care testing.	▪ Number of people screened ▪ Numbers elevated ▪ Number of people referred	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Nurse-Family Partnership (NFP) to provide pre-eclampsia and hypertension screenings.	▪ Number of people served ▪ Number of people with pre-eclampsia	**Estimated budget**: $50,000. Additional resources include staff time and equipment (regional impact).**
Coordinated School Health will provide technical assistance to promote wellness in schools.	▪ Number of encounters in schools for direct services ▪ Track number of financial resources for the county schools	**Estimated budget**: $60,000 (regional impact). Additional resources include staff time and equipment.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Maternal and infant health and child well-being

Goal: Promote and protect the health and well-being of all mothers, infants and children.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive maternal health services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase support service programming for expectant mothers, new parents/caretakers and families.

Strategic initiative*	Evaluation mechanism	Hospital resources
Use OB referral system to home visiting programs in the community.	▪ Number of referrals ▪ Number of people served	**Estimated budget**: $50,000 (regional impact). Additional resources include staff time and equipment.**
Create safe sleep ambassadors in the community.	▪ Number of ambassadors	**Estimated budget**: Additional resources include staff time and equipment (regional impact).**
Provide access to long-acting reversible contraception (LARC).	▪ Number of NFP patients receiving LARC at discharge	**Estimated budget**: Additional resources include staff time and equipment (regional impact).**
Provide safety, health and injury prevention programs and services to expectant mothers and parents/caretakers of infants and children.	▪ Number of car seat safety inspections ▪ Number of car seats distributed ▪ Number of events attended ▪ Number of Pack and Plays distributed ▪ Number of people served ▪ Number of courses offered	**Estimated budget**: Additional resources include staff time and equipment (regional impact).**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Smoking, vaping and tobacco use

Goal: Reduce disease, disability and death related to tobacco use or exposure to secondhand smoke.

Objective (by Dec. 31, 2027):
- Increase access to clinical screening and treatment in the healthcare setting for patients who use tobacco products, especially for those experiencing health disparities.
- Increase tobacco prevention and cessation interventions for youth or adults in the community.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide free tobacco cessation programming to support patients' desire to quit tobacco use.	▪ Number of referrals ▪ Number of patients participating in programs ▪ Number of patients completing programming	**Estimated budget**: Additional resources include staff time (system impact).**
Offer cessation/education for community.	▪ Number of classes offered ▪ Number of participants	**Estimated budget**: Additional resources include staff time and supplies.**
Distribute cessation kits in the community.	▪ Number of kits distributed	**Estimated budget**: Additional resources include staff time and supplies.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Social determinants of health (SDOH)

Goal: Reduce the burden of social and economic barriers keeping people from achieving their full potential for health and well-being.

Objective (by Dec. 31, 2027):

- Increase engagement with community-based organizations and leaders to support initiatives that address key social and environmental factors impacting health.
- Increase screening and referral opportunities for patients and community members to identify and address underlying social needs that impact health.

Strategic initiative*	Evaluation mechanism	Hospital resources
Implement multi-partner community collaborations and interventions through the IU Health Community Impact Investment Fund (CII).	▪ Number of people/families served by initiative ▪ SDOH being addressed ▪ Number and types of community collaborations	**Estimated budget**: Additional resources include staff time.**
Engage patients in varied clinical settings to assess social needs and refer to resources.	▪ Number of people screened for social needs ▪ Number of people referred to community services	**Estimated budget**: Additional resources include contracted services with Twistle platform and staff time (system impact).**
Promote **findhelp.org** to ensure patients and community members can find free and reduced-cost programs to meet their social needs.	▪ Number of users ▪ Number of searches ▪ Types of services sought by users	**Estimated budget**: $67,000 annually (system impact). Additional resources include staff time.**
Provide employee service opportunities through IU Health Serves to address the social needs of community members.	▪ Number of people served ▪ Number of projects completed ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and funding.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

IU Health Bloomington 2025 – 2027 Community Benefits Plan

Below is a summary of the community benefits plan. All stakeholders, including community members, are invited to review the report in its entirety at **iuhealth.org/in-the-community/community-benefit** and provide comments to **communitybenefit@iuhealth.org**.

Community health need: Access to healthcare services

Goal: Increase equitable access to affordable and quality healthcare services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive clinical and community-based preventive services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the number of people who have health insurance and can access payment assistance for healthcare services.
- Increase the development of a skilled and diverse healthcare workforce.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide mobile, home or community-based services that provide education, referrals and prevention services (e.g., screenings and vaccines) outside traditional medical settings.	▪ Number of people served ▪ Number of services provided ▪ Number of events where services are provided ▪ Types of community collaborations	**Estimated budget**: Additional resources include staff time and education, vaccines and clinical supplies (system impact).**
Assist people with enrollment in healthcare coverage programs, drug assistance programs and other services.	▪ Number of people served ▪ Number of people referred for IU Health financial assistance ▪ Training and certification requirements maintained by IU Health financial counselors	**Estimated budget**: Additional resources include staff time, certification programs and training.**
Collaborate with local educational institutions for student placement, workforce development initiatives and community outreach.	▪ Number of students ▪ Types of collaborations	**Estimated budget**: Additional resources include staff time.**

**A strategic initiative listed above may impact more than one community health need.*
***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Aging population and the needs of older adults

Goal: Promote the health and well-being of older adults through the aging process.

Objective (by Dec. 31, 2027):
- Increase the number of older adults who receive clinical and community-based healthcare services, especially in geographic areas where resources are limited and for older adults experiencing health disparities.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide fall prevention programming in the community.	▪ Number of trainings ▪ Number of participants	**Estimated budget**: $1,000 in supplies. Additional resources include staff time.**
Provide State Health Insurance Assistance Program (SHIP) state health insurance planning counselors for Medicare navigation.	▪ Number of appointments ▪ Number of SHIP counselors	**Estimated budget**: Additional resources include staff time.**
Community wellness outreach services for adults 65 years of age or older.	▪ Number of people served ▪ Number of outreaches ▪ Types of outreaches (e.g., immunization or hypertension)	**Estimated budget**: $40,000. Additional resources include staff time.**
Provide employee service opportunities through IU Health Serves to benefit older adults.	▪ Number of people served ▪ Number of service projects completed ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and project materials.**

**A strategic initiative listed above may impact more than one community health need.*
***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Behavioral health (mental health and substance use)

Goal: Increase equitable access to affordable and quality behavioral health services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive behavioral health services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the integration of behavioral health with other healthcare services.
- Increase emotional wellness and mental health supports in the community.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide virtual behavioral health services to increase access to mental health services and professionals.	▪ Number of people served ▪ Types of services offered	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide the Integrated Social Work Initiative in IU Health clinical settings.	▪ Number of encounters	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide programming for women with substance use before, during and after childbirth.	▪ Number of pregnant women served	**Estimated budget**: Additional resources include staff time and equipment (regional impact).**
Provide access to Mental Health First Aid/ Suicide Prevention training to the community with a focus on educators.	▪ Number of participants ▪ Number of trainings	**Estimated budget**: Additional resources include staff time and equipment (regional impact).**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Chronic disease prevention and management

Goal: Reduce the burden of chronic disease and improve quality of life for people who have, or are at risk for, chronic disease.

Objective (by Dec. 31, 2027):
- Increase the number of people who have access to chronic disease screening, referral and disease management services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase people's ability to monitor and manage their chronic disease.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide wellness in the community including blood pressure screening and point-of-care testing.	▪ Number of people screened ▪ Numbers elevated ▪ Number of people referred	**Estimated budget**: $100,000. Additional resources include staff time and equipment (system impact).**
Nurse-Family Partnership (NFP) to provide pre-eclampsia and hypertension screenings.	▪ Number of people served ▪ Number of people with pre-eclampsia	**Estimated budget**: $100,000. Additional resources include staff time and equipment (regional impact).**
Coordinated School Health will provide technical assistance to promote wellness in schools.	▪ Number of encounters in schools for direct services ▪ Track number of financial resources for the county schools	**Estimated budget**: $70,000. Additional resources include staff time and equipment (regional impact).**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Maternal and infant health and child well-being

Goal: Promote and protect the health and well-being of all mothers, infants and children.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive maternal health services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase support service programming for expectant mothers, new parents/caretakers and families.

Strategic initiative*	Evaluation mechanism	Hospital resources
Use OB referral system to home visiting programs in the community.	▪ Number of referrals ▪ Number of people served	**Estimated budget**: Additional resources include staff time and equipment (regional impact).**
Create safe sleep ambassadors through train-the-trainer model in the community.	▪ Number of ambassadors	**Estimated budget**: Additional resources include staff time and equipment (regional impact).**
Increase access to long-acting reversible contraception (LARC).	▪ Number of NFP patients receiving LARC at discharge	**Estimated budget**: $70,000. Additional resources include staff time and equipment (regional impact).**
Provide safety, health and injury prevention programs and services to expectant mothers and parents/caretakers of infants and children.	▪ Number of car seat safety inspections ▪ Number of car seats distributed ▪ Number of helmets distributed ▪ Number of events attended ▪ Number of Pack and Plays distributed ▪ Number of people served ▪ Number of courses offered	**Estimated budget**: $70,000. Additional resources include staff time and equipment (regional impact).**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Smoking, vaping and tobacco use

Goal: Reduce disease, disability and death related to tobacco use or exposure to secondhand smoke.

Objective (by Dec. 31, 2027):
- Increase access to clinical screening and treatment in the healthcare setting for patients who use tobacco products, especially for those experiencing health disparities.
- Increase tobacco prevention and cessation interventions for youth or adults in the community.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide free tobacco cessation programming to support patients' desire to quit tobacco use.	▪ Number of referrals ▪ Number of patients participating in programs ▪ Number of patients completing programming	**Estimated budget**: Additional resources include staff time (system impact).**
Offer cessation/education for youth.	▪ Number of classes offered ▪ Number of participants	**Estimated budget**: Additional resources include staff time and supplies.**
Distribute cessation kits in the community.	▪ Number of kits distributed	**Estimated budget**: Additional resources include staff time and supplies.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Social determinants of health (SDOH)

Goal: Reduce the burden of social and economic barriers keeping people from achieving their full potential for health and well-being.

Objective (by Dec. 31, 2027):

- Increase engagement with community-based organizations and leaders to support initiatives that address key social and environmental factors impacting health.
- Increase screening and referral opportunities for patients and community members to identify and address underlying social needs that impact health.

Strategic initiative*	Evaluation mechanism	Hospital resources
Implement multi-partner community collaborations and interventions through the IU Health Community Impact Investment Fund (CII).	▪ Number of people/families served by initiative ▪ SDOH being addressed ▪ Number and types of community collaborations	**Estimated budget**: Additional resources include staff time.**
Engage patients in varied clinical settings to assess social needs and refer to resources.	▪ Number of people screened for social needs ▪ Number of people referred to community services	**Estimated budget**: Additional resources include contracted services with Twistle platform and staff time (system impact).**
Promote **findhelp.org** to ensure patients and community members can find free and reduced-cost programs to meet their social needs.	▪ Number of users ▪ Number of searches ▪ Types of services sought by users	**Estimated budget**: $67,000 annually (system impact). Additional resources include staff time.**
Provide employee service opportunities through IU Health Serves to address the social needs of community members.	▪ Number of people served ▪ Number of projects completed ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and funding.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

IU Health Fishers 2025 – 2027 Community Benefits Plan

Below is a summary of the community benefits plan. All stakeholders, including community members, are invited to review the report in its entirety at **iuhealth.org/in-the-community/community-benefit** and provide comments to **communitybenefit@iuhealth.org**.

Community health need: Access to healthcare services

Goal: Increase equitable access to affordable and quality healthcare services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive clinical and community-based preventive services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the number of people who have health insurance and can access payment assistance for healthcare services.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide mobile, home or community-based services that provide education, referrals and prevention services (e.g., screenings and vaccines) outside traditional medical settings.	▪ Number of people served ▪ Number of services provided ▪ Number of events where services are provided ▪ Types of community collaborations	**Estimated budget**: $4,000 annually. Additional resources include staff time and education, vaccines and clinical supplies.**
Assist people with enrollment in healthcare coverage programs, drug assistance programs and other services.	▪ Number of people served ▪ Number of people referred for IU Health financial assistance ▪ Training and certification requirements maintained by IU Health financial counselors	**Estimated budget**: Additional resources include staff time and the expense of certifications and training.**
Provide employee service opportunities through IU Health Serves and funding to local community health centers.	▪ Number of patient visits to community health centers ▪ Number of staff and board participation hours at clinics ▪ Types of services expanded because of funding	**Estimated budget**: $10,000 annually. Additional resources include staff time and fees for IU Health team member background checks to staff health centers.**

**A strategic initiative listed above may impact more than one community health need.*
***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Aging population and the needs of older adults

Goal: Promote the health and well-being of older adults through the aging process.

Objective (by Dec. 31, 2027):
- Increase the number of older adults who receive clinical and community-based healthcare services, especially in geographic areas where resources are limited and for older adults experiencing health disparities.
- Increase the number of older adults who can access social services in the community.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide vaccine clinics and health screenings (e.g., cholesterol, A1C and blood pressure) to older adults.	▪ Number of people served ▪ Number of services provided ▪ Number of events where services are provided	**Estimated budget**: $4,000 annually. Additional resources include staff time, vaccines and supplies.**
Provide funding to support free mental health counseling for older adults.	▪ Number of counseling sessions completed ▪ Number of people served ▪ Percent improvement in mental health ▪ Types of services expanded because of funding	**Estimated budget**: $12,500 annually.**
Provide funding to increase accessible transportation services for older adults.	▪ Number of people served ▪ Number of rides provided	**Estimated budget**: $5,000 annually.**
Coordinate health education by IU Health staff at community-based organizations that serve older adults.	▪ Number of attendees ▪ Percent increase in health knowledge	**Estimated budget**: $1,000 annually. Additional resources include staff time.**
Provide employee service opportunities through IU Health Serves to benefit older adults.	▪ Number of people served ▪ Number of service projects completed ▪ Number of volunteer hours	**Estimated budget**: $1,000 annually. Additional resources include staff time and project materials.**

**A strategic initiative listed above may impact more than one community health need.*
***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Behavioral health (mental health and substance use)

Goal: Increase equitable access to affordable and quality behavioral health services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive behavioral health services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the integration of behavioral health with other healthcare services.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide virtual behavioral health services to increase access to mental health services and professionals.	▪ Number of people served ▪ Types of services offered	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide the Integrated Social Work Initiative in IU Health clinical settings.	▪ Number of encounters	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide funding to community-based organizations that offer individual or family mental health services.	▪ Number of people served ▪ Types of services expanded because of funding	**Estimated budget**: $9,000 annually.**
Provide funding to community-based organizations that serve victims/survivors of crime, abuse and trauma.	▪ Number of people served ▪ Types of services expanded because of funding	**Estimated budget**: $5,000 annually.**
Provide information on community mental health resources at IU Health events and in hospitals.	▪ Number of events where education is distributed ▪ Number of hospital locations where education is distributed	**Estimated budget**: $1,000 annually.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Chronic disease prevention and management

Goal: Reduce the burden of chronic disease and improve quality of life for people who have, or are at risk for, chronic disease.

Objective (by Dec. 31, 2027):
- Increase the number of people who have access to chronic disease screening, referral and disease management services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase people's ability to monitor and manage their chronic disease.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide free community programs, resources and funding to improve individual wellness and manage chronic diseases, including hypertension and diabetes.	▪ Number of people served ▪ Percent improvement of health measurements ▪ Number of youth who receive scholarships to participate in a Mudsock Youth Athletics recreational sports league ▪ Number of first aid kits assembled and donated	**Estimated budget**: $22,000 annually. Additional resources include staff time, supplies for first aid kits and supplies for health screenings. **
Provide hypertension management programming, including health education, screenings and referrals in the community (e.g., local food pantries, churches and other locations).	▪ Number of people served ▪ Number of screening events in the community ▪ Types of collaborations with the community and public health sectors	**Estimated budget**: $5,000 annually. Additional resources include staff time, clinical supplies, blood pressure equipment and educational materials.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Maternal and infant health and child well-being

Goal: Promote and protect the health and well-being of all mothers, infants and children.		
Objective (by Dec. 31, 2027): ▪ Increase the number of people who receive maternal health services, especially in geographic areas where resources are limited and for groups experiencing health disparities. ▪ Increase support service programming for expectant mothers, new parents/caretakers and families.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide funding to community health centers to increase the services and reach of women's health and pediatric services.	▪ Number of patient visits to community health centers ▪ Types of services expanded because of funding	**Estimated budget**: $10,000 annually.**
Provide free breastfeeding support groups and consultations for mothers to support breastfeeding their babies.	▪ Number of people served ▪ Number of support groups provided	**Estimated budget**: $2,000 annually. Additional resources include staff time and supplies for support groups.**
Provide parenting and prenatal programs to teach parents/caretakers healthy parenting practices (e.g., cardiopulmonary resuscitation, first aid for infants and children, and car seat safety).	▪ Number of people served ▪ Number of programs provided	**Estimated budget**: $2,000 annually. Additional resources include staff time and supplies.**
Provide employee service opportunities through IU Health Serves to local community health centers with services benefiting women and pediatric patients.	▪ Number of people served ▪ Number of service projects completed ▪ Number of volunteer hours	**Estimated budget**: $1,000 annually. Additional resources include fees for IU Health team member background checks to staff the clinics, staff time and project materials.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Smoking, vaping and tobacco use

Goal: Reduce disease, disability and death related to tobacco use or exposure to secondhand smoke.		
Objective (by Dec. 31, 2027): ▪ Increase access to clinical screening and treatment in the healthcare setting for patients who use tobacco products, especially for those experiencing health disparities. ▪ Increase tobacco prevention and cessation interventions for youth or adults in the community.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide free tobacco cessation programming to support patients' desire to quit tobacco use.	▪ Number of referrals ▪ Number of patients participating in programs ▪ Number of patients completing programming	**Estimated budget**: Additional resources include staff time (system impact).**
Provide funding and support to community-based organizations that expand tobacco and vape-free initiatives.	▪ Number of people served ▪ Number of initiatives supported	**Estimated budget**: $2,000 annually. Additional resources include staff time.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Social determinants of health (SDOH)

Goal: Reduce the burden of social and economic barriers keeping people from achieving their full potential for health and well-being.

Objective (by Dec. 31, 2027):

- Increase engagement with community-based organizations and leaders to support initiatives that address key social and environmental factors impacting health.
- Increase screening and referral opportunities for patients and community members to identify and address underlying social needs that impact health.

Strategic initiative*	Evaluation mechanism	Hospital resources
Implement multi-partner community collaborations and interventions through the IU Health Community Impact Investment Fund (CII).	▪ Number of people/families served by initiative ▪ SDOH being addressed ▪ Number and types of community collaborations	**Estimated budget**: Additional resources include staff time.**
Engage patients in varied clinical settings to assess social needs and refer to resources.	▪ Number of people screened for social needs ▪ Number of people referred to community services	**Estimated budget**: Additional resources include contracted services with Twistle platform and staff time (system impact).**
Promote **findhelp.org** to ensure patients and community members can find free and reduced-cost programs to meet their social needs.	▪ Number of users ▪ Number of searches ▪ Types of services sought by users	**Estimated budget**: $67,000 annually (system impact). Additional resources include staff time.**
Provide funding and support to community-based organizations addressing social determinants of health, especially housing and food insecurity.	▪ Number of people served ▪ Quantity of food provided ▪ Types of services expanded because of funding	**Estimated budget**: $14,000 annually. Additional resources include staff time.**
Provide employee service opportunities through IU Health Serves that address the social needs of community members.	▪ Number of people served ▪ Number of projects completed ▪ Number of volunteer hours	**Estimated budget**: $3,000 annually. Additional resources include staff time and project materials.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

IU Health Frankfort 2025 – 2027 Community Benefits Plan

Below is a summary of the community benefits plan. All stakeholders, including community members, are invited to review the report in its entirety at **iuhealth.org/in-the-community/community-benefit** and provide comments to **communitybenefit@iuhealth.org**.

Community health need: Access to healthcare services

Goal: Increase equitable access to affordable and quality healthcare services.

Objective (by Dec. 31, 2027):

- Increase the number of people who receive clinical and community-based preventive services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the number of people who have health insurance and can access payment assistance for healthcare services.
- Increase the development of a skilled and diverse healthcare workforce.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide mobile, home or community-based services that provide education, referrals and prevention services (e.g., screenings and vaccines) outside traditional medical settings.	▪ Number of people served ▪ Number of services provided ▪ Number of events where services are provided ▪ Types of community collaborations	**Estimated budget**: $8,000 annually.**
Assist people with enrollment in healthcare coverage programs, drug assistance programs and other services.	▪ Number of people served ▪ Number of people referred for IU Health financial assistance ▪ Training and certification requirements maintained by IU Health financial counselors	**Estimated budget**: Additional resources include staff time and the expense of certifications and training.**
Collaborate with local educational institutions for healthcare specific workforce development initiatives.	▪ Number of people served	**Estimated budget**: Additional resources include staff time.**
Provide specialized medical-forensic services to victims/survivors of crime through Center of Hope.	▪ Number of people served	**Estimated budget**: Additional resources include staff time and clinic space.**
Provide funding and medical services to local programs and community health centers to increase access to healthcare services.	▪ Number of people served ▪ Number of screenings ▪ Cost of services provided	**Estimated budget**: $411,500 annually.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Aging population and the needs of older adults

Goal: Promote the health and well-being of older adults through the aging process.

Objective (by Dec. 31, 2027):

- Increase the number of older adults who receive clinical and community-based healthcare services, especially in geographic areas where resources are limited and for older adults experiencing health disparities.
- Increase the number of older adults who can access social services in the community.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide funding to support local programming for older adults.	▪ Number of people served ▪ Types of services expanded because of funding	**Estimated budget**: $5,000 annually (regional impact).**
Provide health promotion activities (e.g., Stepping On classes, fall risk assessments and screenings) in the community for older adults.	▪ Number of people served ▪ Number of events ▪ Number of health touches ▪ Number of follow-up referrals	**Estimated budget**: $2,000 annually. Additional resources include staff time and screening supplies.**
Participate in community health and wellness events that target older adults.	▪ Number of people served ▪ Number of events attended	**Estimated budget**: $3,000 annually.**
Provide employee service opportunities through IU Health Serves to benefit older adults.	▪ Number of people served ▪ Number of service projects completed ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and funding. **

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Behavioral health (mental health and substance use)

Goal: Increase equitable access to affordable and quality behavioral health services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive behavioral health services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the integration of behavioral health with other healthcare services.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide virtual behavioral health services to increase access to mental health services and professionals.	▪ Number of people served ▪ Types of services offered	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide the Integrated Social Work Initiative in IU Health clinical settings.	▪ Number of encounters	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Continue recruiting more psychiatrist and psychiatric mental health nurse practitioners.	▪ Number of providers recruited ▪ Number of patients served	**Estimated budget**: Additional resources include staff time and provider incentives.**
Provide funding support to local behavioral health programs.	▪ Number of people served	**Estimated budget**: $20,000 annually (regional impact).**
Participate in community behavioral health promotion and prevention activities with a focus on reducing stigma and poor behavioral health outcomes.	▪ Number of people served ▪ Number of events attended ▪ Number of cases reviewed ▪ Implementation of initiatives in response to cases reviewed	**Estimated budget**: $10,000 annually (regional impact). Additional resources include staff time and supplies.**
Offer medication disposal boxes at hospital pharmacy.	▪ Number of disposals ▪ Amount of disposed medications	**Estimated budget**: Additional resources include staff time and the disposal expense.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Chronic disease prevention and management

Goal: Reduce the burden of chronic disease and improve quality of life for people who have, or are at risk for, chronic disease.

Objective (by Dec. 31, 2027):
- Increase the number of people who have access to chronic disease screening, referral and disease management services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase people's ability to monitor and manage their chronic disease.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide funding to community-based organizations' initiatives that align with chronic disease prevention and management.	▪ Number of people served ▪ Types of services expanded because of funding	**Estimated budget**: $1,000 annually.**
Provide chronic disease management programming including health education, screenings and referrals in the community.	▪ Number of people served ▪ Number of health touches ▪ Number of scans completed ▪ Number of referrals for follow-up care	**Estimated budget**: Additional resources include staff time and supplies.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Maternal and infant health and child well-being

Goal: Promote and protect the health and well-being of all mothers, infants and children.		
Objective (by Dec. 31, 2027): ▪ Increase the number of people who receive maternal health services, especially in geographic areas where resources are limited and for groups experiencing health disparities. ▪ Increase support service programming for expectant mothers, new parents/caretakers and families.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide funding to local organizations for mother/baby and child safety programs.	▪ Number of people served ▪ Equipment donated ▪ Types of services expanded because of funding	**Estimated budget**: $1,000 annually.**
Offer education and screenings to under resourced pregnant women and new mothers at local community baby showers.	▪ Number of people served	**Estimated budget**: $250 annually. Additional resources include staff time.**
Support local youth summer workshops that provide youth with opportunities for physical activity and exposure to healthcare careers.	▪ Number of people served	**Estimated budget**: $750 annually.**
Provide safety, health and injury prevention programs and services to expectant mothers and parents/caretakers of infants and children.	▪ Number of car seat safety inspections ▪ Number of car seats distributed ▪ Number of helmets distributed ▪ Number of events attended ▪ Number of Pack and Plays distributed ▪ Number of people served ▪ Number of courses offered ▪ Number of oral hygiene kits distributed	**Estimated budget**: Additional resources include staff time, supplies and meeting space.**
Provide employee service opportunities through IU Health Serves to benefit women and children.	▪ Number of people served ▪ Number of projects completed ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and funding.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Smoking, vaping and tobacco use

Goal: Reduce disease, disability and death amongst people related to tobacco use or exposure to secondhand smoke.		
Objective (by Dec. 31, 2027): ▪ Increase access to clinical screening and treatment in the healthcare setting for patients who use tobacco products, especially for those experiencing health disparities. ▪ Increase tobacco prevention and cessation interventions for youth or adults in the community.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide free tobacco cessation programming to support patients' desire to quit tobacco use.	▪ Number of referrals ▪ Number of patients participating in programs ▪ Number of patients completing programming	**Estimated budget**: Additional resources include staff time (system impact).**
Provide prevention and cessation education for local organizations.	▪ Number of people participating in classes ▪ Number of people to finish classes	**Estimated budget**: Additional resources include staff time and supplies.**
Distribute cessation kits in the community.	▪ Number of kits distributed	**Estimated budget**: Additional resources include staff time and supplies.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Social determinants of health (SDOH)

Goal: Reduce the burden of social and economic barriers keeping people from achieving their full potential for health and well-being.

Objective (by Dec. 31, 2027):

- Increase engagement with community-based organizations and leaders to support initiatives that address key social and environmental factors impacting health.
- Increase screening and referral opportunities for patients and community members to identify and address underlying social needs that impact health.

Strategic initiative*	Evaluation mechanism	Hospital resources
Implement multi-partner community collaborations and interventions through the IU Health Community Impact Investment Fund (CII).	▪ Number of applications ▪ Number of awards ▪ Number of people served by initiative	**Estimated budget**: Additional resources include staff time.**
Engage patients in varied clinical settings to assess social needs and refer to resources.	▪ Number of people screened for social needs ▪ Number of people referred to community services	**Estimated budget**: Additional resources include contracted services with Twistle platform and staff time (system impact).**
Promote **findhelp.org** to ensure patients and community members can find free and reduced-cost programs to meet their social needs.	▪ Number of users ▪ Number of searches ▪ Types of services sought by users	**Estimated budget**: $67,000 annually (system impact). Additional resources include staff time.**
Provide funding to community-based organizations that address social determinants of health.	▪ Number of people served ▪ Number of people connected to local resources	**Estimated budget**: $15,000 annually.**
Plant and manage community gardens on hospital grounds to support healthy food access in the community.	▪ Number of people served	**Estimated budget**: Additional resources include staff time and supplies.**
Provide employee service opportunities through IU Health Serves to address the social needs of community members.	▪ Number of people served ▪ Number of projects ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and funding.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

IU Health Academic Health Center 2025 – 2027 Community Benefits Plan

Below is a summary of the community benefits plan. All stakeholders, including community members, are invited to review the report in its entirety at **iuhealth.org/in-the-community/community-benefit** and provide comments to **communitybenefit@iuhealth.org**.

Community health need: Access to healthcare services

Goal: Increase equitable access to affordable and quality healthcare services.		
Objective (by Dec. 31, 2027): ▪ Increase the number of people who receive clinical and community-based preventive services, especially in geographic areas where resources are limited and for groups experiencing health disparities. ▪ Increase the number of people who have health insurance and can access payment assistance for healthcare services.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide mobile, home or community-based services that provide education, referrals and prevention services (e.g., screenings and vaccines) outside traditional medical settings. (Methodist, University, Riley)	▪ Number of people served ▪ Number of services provided ▪ Number of events where services are provided ▪ Types of community collaborations	**Estimated budget**: Additional resources include staff time and education, vaccines and clinical supplies.**
Expand primary and specialty services throughout the state to locations more readily available for patients and their families. (Riley)	▪ Number of locations in designated healthcare shortage areas ▪ Number of patients served	**Estimated budget**: Additional resources include staff time.**
Assist people with enrollment in healthcare coverage programs, drug assistance programs and other services. (Methodist, University, Riley)	▪ Number of people served ▪ Number of people referred for IU Health financial assistance ▪ Training and certification requirements maintained by IU Health financial counselors	**Estimated budget**: Additional resources include staff time, certification programs and training.**
Provide funding to community-based organizations that provide health education, healthcare services or increase access to healthcare coverage. (Methodist, University, Riley)	▪ Number of community benefit grants ▪ Number of people served	**Estimated budget**: $30,000 annually. Additional resources include staff time to coordinate grants.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Behavioral health (mental health and substance use)

Goal: Increase equitable access to affordable and quality behavioral health services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive behavioral health services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the integration of behavioral health with other healthcare services.

Strategic initiative*	Evaluation mechanism	Hospital resources
Expand prevention and early intervention programs available in varied clinical settings to children and their families. (Riley)	▪ Types and number of services provided ▪ Number of children and families served	**Estimated budget**: Additional resources include staff time.**
Ensure behavioral health safe emergency department (ED). (Riley)	▪ ED room modifications ▪ Number of ED staff participating in crisis training	**Estimated budget**: Additional resources include staff time.**
Provide virtual behavioral health services to increase access to mental health services and professionals. (Methodist, University, Riley)	▪ Number of people served ▪ Types of services offered	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide the Integrated Social Work Initiative in IU Health clinical settings. (Methodist, University, Riley)	▪ Number of encounters	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Further develop and implement behavioral health services into varied clinical settings. (Methodist, University)	▪ Number of people served ▪ Types of services offered	**Estimated budget**: Additional resources include staff time.**
Provide training to current and future behavioral health workforce through partnerships and care models. (Riley)	▪ Number of trainings ▪ Types of training provided	**Estimated budget**: $600,000. Additional resources include staff time.**
Provide funding to community-based organizations that provide behavioral health services in the community. (Methodist, University, Riley)	▪ Number of community benefit grants ▪ Number of people served	**Estimated budget**: $30,000 annually. Additional resources include staff time to coordinate grants. **

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Chronic disease prevention and management

Goal: Reduce the burden of chronic disease and improve quality of life for people who have, or are at risk for, chronic disease.

Objective (by Dec. 31, 2027):
- Increase the number of people who have access to chronic disease screening, referral and disease management services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase people's ability to monitor and manage their chronic disease.

Strategic initiative*	Evaluation mechanism	Hospital resources
Implement mobile lung cancer screening program. (Methodist, University)	▪ Number of patients screened	**Estimated budget**: Additional resources include staff time.**
Plan and implement cardiovascular health initiative that focuses on reducing hypertension, including health disparities in hypertension. (Methodist, University)	▪ Number of people screening in the community ▪ Number of people who received a virtual care visit ▪ Number of people connected with primary care provider	**Estimated budget**: Additional resources include staff time.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Maternal and infant health and child well-being

Goal: Promote and protect the health and well-being of all mothers, infants and children.		
Objective (by Dec. 31, 2027): ▪ Increase the number of people who receive maternal health services, especially in geographic areas where resources are limited and for groups experiencing health disparities. ▪ Increase support service programming for expectant mothers, new parents/caretakers and families.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Implement a collective impact collaborative, to reduce infant mortality in Marion County. (Riley)	▪ Maintain diverse coalition of community partners ▪ Identify specific needs of community ▪ Identify interventions to reduce health disparities	**Estimated budget**: Additional resources include staff time and contractor services.**
Riley Children's Health staff participate in community-oriented processes to review maternal, fetal and infant deaths. (Riley)	▪ Number of staff participating review committees ▪ Number of hours ▪ Program to policy implementation	**Estimated budget**: Additional resources include staff time.**
Expand the types of healthcare professionals connecting women and new mothers, especially those with limited resources, to resources to address social needs and maternal health. (Riley)	▪ Number of women enrolled in program ▪ Types of supplies distributed to mothers and infants ▪ Number of maternal risky behaviors reduced in patients ▪ Number of mothers connected to community resources ▪ Number of mothers screened for social needs	**Estimated budget**: Additional resources include staff time and program supplies.**
Maintain Level IV in the Indiana Department of Health Indiana Perinatal Levels of Care Program. (Riley)	▪ Number of trainings ▪ Number of hours of outreach simulation education ▪ Number of learners and hospitals participating in education and trainings	**Estimated budget**: Additional staff time and supplies for training.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Smoking, vaping and tobacco use

Goal: Reduce disease, disability and death related to tobacco use or exposure to secondhand smoke.		
Objective (by Dec. 31, 2027): ▪ Increase access to clinical screening and treatment in the healthcare setting for patients who use tobacco products, especially for those experiencing health disparities. ▪ Increase tobacco prevention and cessation interventions for youth or adults in the community.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide free tobacco cessation programming to support patients' desire to quit tobacco use. (Methodist, University)	▪ Number of referrals ▪ Number of patients participating in programs ▪ Number of patients completing programming	**Estimated budget**: Additional resources include staff time (system impact).**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Social determinants of health (SDOH)

Goal: Reduce the burden of social and economic barriers keeping people from achieving their full potential for health and well-being.

Objective (by Dec. 31, 2027):

- Increase engagement with community-based organizations and leaders to support initiatives that address key social and environmental factors impacting health.
- Increase screening and referral opportunities for patients and community members to identify and address underlying social needs that impact health.

Strategic initiative*	Evaluation mechanism	Hospital resources
Implement multi-partner community collaborations and interventions through the IU Health Community Impact Investment Fund (CII). (Methodist, University, Riley)	▪ Number of people/families served by initiative ▪ SDOH being addressed ▪ Number and types of community collaborations	**Estimated budget**: Additional resources include staff time.**
Engage patients in varied clinical settings to assess social needs and refer to resources. (Methodist, University, Riley)	▪ Number of people screened for social needs ▪ Number of people referred to community services	**Estimated budget**: Additional resources include contracted services with Twistle platform and staff time (system impact).**
Promote **findhelp.org** to ensure patients and community members can find free and reduced-cost programs to meet their social needs. (Methodist, University, Riley)	▪ Number of users ▪ Number of searches ▪ Types of services sought by users	**Estimated budget**: $67,000 annually (system impact). Additional resources include staff time.**
Collaborate with community partners to provide injury and hospital violence intervention programs. (Methodist, University)	▪ Number of people served ▪ Types of services offered	**Estimated budget**: Additional resources include staff time.**
Expand the Medical-Legal Partnership (collaborative intervention between hospital and legal aid professionals to assist patients and their families). (Methodist, University)	▪ Number of people served ▪ Number of cases referred for services ▪ Types of cases	**Estimated budget**: Additional resources include staff time.**
Promote Mosaic Center for Work, Life and Learning as part of the Indy Health District Initiative. (Methodist, University)	▪ Number of people served ▪ Number of trainings provided	**Estimated budget**: Additional resources include staff time.**
Support the Indy Health District's efforts to create healthier communities in neighborhoods near IU Health's new downtown hospital. (Methodist, University)	▪ Number of people served ▪ Number of initiatives launched ▪ Number of partnerships developed	**Estimated budget**: Additional resources include staff time.**
Provide funding to community-based organizations that seek to meet the social needs of community members. (Methodist, University, Riley)	▪ Number of community benefit grants ▪ Number of people served	**Estimated budget**: $20,000 annually. Additional resources include staff time to coordinate grant program.**
Provide employee service opportunities through IU Health Serves that address the social needs of community members. (Methodist, University, Riley)	▪ Number of people served ▪ Number of projects completed ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and project materials.**
Implement IU Health High School Fellowship. (Riley)	▪ Number of students participating in cohorts ▪ Number of students completing the fellowship	**Estimated budget**: Additional resources include staff time to coordinate the program.**
Coordinate injury prevention, training and education initiatives. (Riley)	▪ Number of children and families served	**Estimated budget**: Additional resources include staff time.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

IU Health Jay 2025 – 2027 Community Benefits Plan

Below is a summary of the community benefits plan. All stakeholders, including community members, are invited to review the report in its entirety at **iuhealth.org/in-the-community/community-benefit** and provide comments to **communitybenefit@iuhealth.org**.

Community health need: Access to healthcare services

Goal: Increase equitable access to affordable and quality healthcare services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive clinical and community-based preventive services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the number of people who have health insurance and can access payment assistance for healthcare services.
- Increase the development of a skilled and diverse healthcare workforce.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide mobile, home or community-based services that provide education, referrals and prevention services (e.g., screenings and vaccines) outside traditional medical settings.	▪ Number of people served ▪ Number of services provided ▪ Number of events where services are provided ▪ Types of community collaborations	**Estimated budget**: Additional resources include staff time and education, vaccines and clinical supplies.**
Assist people with enrollment in healthcare coverage programs, drug assistance programs and other services.	▪ Number of people served ▪ Number of people referred for IU Health financial assistance ▪ Training and certification requirements maintained by IU Health financial counselors	**Estimated budget**: Additional resources include staff time, certification programs and training.**
Implement medical provider recruitment plan to address areas experiencing a shortage of primary and specialty care services.	▪ Number of providers contracted	**Estimated budget**: Additional resources include staff time (regional impact).**
Collaborate with local educational institutions for healthcare specific workforce development initiatives.	▪ Number of people served ▪ Types of collaborations with local educational institutions	**Estimated budget**: Additional resources include staff time.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Aging population and the needs of older adults

Goal: Promote the health and well-being of older adults through the aging process.

Objective (by Dec. 31, 2027):
- Increase the number of older adults who receive clinical and community-based healthcare services, especially in geographic areas where resources are limited and for older adults experiencing health disparities.
- Increase the number of older adults who can access social services in the community.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide health promotion activities (e.g., fall risk education, prescription education and screenings) in the community for older adults.	▪ Number of people served ▪ Number of events ▪ Number of health touches	**Estimated budget**: $2,000 annually (regional impact). Additional resources include staff time and screening supplies.**
Participate in community health and wellness events for older adults.	▪ Number of people served ▪ Number of events attended	**Estimated budget**: $1,000 annually.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Behavioral health (mental health and substance use)

Goal: Increase equitable access to affordable and quality behavioral health services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive behavioral health services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the integration of behavioral health with other healthcare services.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide virtual behavioral health services to increase access to mental health services and professionals.	▪ Number of people served ▪ Types of services offered	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide the Integrated Social Work Initiative in IU Health clinical settings.	▪ Number of encounters	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Offer group, individual and peer recovery services through IU Health Jay Behavioral Health.	▪ Number of individual therapy sessions ▪ Number of group therapy sessions ▪ Number of peer recovery sessions	**Estimated budget**: Additional resources include staff time and clinic space.**
Participate in community behavioral health promotion and prevention activities with a focus on reducing stigma and poor behavioral health outcomes.	▪ Number of people served ▪ Number of events attended	**Estimated budget**: Additional resources include staff time and supplies. **
Provide medication disposal boxes at hospital pharmacy locations.	▪ Number of disposals ▪ Amount of disposed medications	**Estimated budget**: Additional resources include staff time and the disposal expense.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Chronic disease prevention and management

Goal: Reduce the burden of chronic disease and improve quality of life for people who have, or are at risk for, chronic disease.

Objective (by Dec. 31, 2027):
- Increase the number of people who have access to chronic disease screening, referral and disease management services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase people's ability to monitor and manage their chronic disease.

Strategic initiative*	Evaluation mechanism	Hospital resources
Support the Healthy Community Alliance of East Central Indiana.	▪ Partner growth ▪ Number of resources employed by partners ▪ Number of community collaborations and persons served	**Estimated budget**: $35,000 annually. Additional resources include staff time and supplies (regional impact).**
Provide chronic disease management programming including outpatient nutrition counseling, community support groups, health education, screenings and referrals in the community.	▪ Number of people served ▪ Number of health touches ▪ Number of referrals for follow-up care ▪ Number of lung cancer scans	**Estimated budget**: Additional resources include staff time and supplies.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Maternal and infant health and child well-being

Goal: Promote and protect the health and well-being of all mothers, infants and children.		
Objective (by Dec. 31, 2027): ▪ Increase the number of people who receive maternal health services, especially in geographic areas where resources are limited and for groups experiencing health disparities. ▪ Increase support service programming for expectant mothers, new parents/caretakers and families.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide safety, health and injury prevention programs and services to expectant mothers and parents/caretakers of infants and children.	▪ Number of car seat safety inspections ▪ Number of car seats distributed ▪ Number of events attended ▪ Number of people served ▪ Number of courses offered	**Estimated budget**: Additional resources include staff time, supplies and meeting space.**
Continue to expand Healthy Beginnings Program in Blackford and Jay counties.	▪ Number of infant navigation occurrences ▪ Number of maternal navigation occurrences ▪ Number of new enrollments to HB program	**Estimated budget**: Additional resources include staff time, supplies and meeting space.**
Offer needed resources to mothers and families attending community baby showers.	▪ Number of people served	**Estimated budget**: $500+ annually (regional impact). Additional resources include staff time.**
Provide education and other outreach programming at Westminster Preschool.	▪ Number of children participating in programs	**Estimated budget**: Additional resources include staff time, supplies and meeting space.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Smoking, vaping and tobacco use

Goal: Reduce disease, disability and death related to tobacco use or exposure to secondhand smoke.		
Objective (by Dec. 31, 2027): ▪ Increase access to clinical screening and treatment in the healthcare setting for patients who use tobacco products, especially for those experiencing health disparities. ▪ Increase tobacco prevention and cessation interventions for youth or adults in the community.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide free tobacco cessation programming to support patients' desire to quit tobacco use.	▪ Number of referrals ▪ Number of patients participating in programs ▪ Number of patients completing programming	**Estimated budget**: Additional resources include staff time (system impact).**
Distribute cessation kits in the community.	▪ Number of kits distributed	**Estimated budget**: $2,000. Additional resources include staff time (regional impact).**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Social determinants of health (SDOH)

Goal: Reduce the burden of social and economic barriers keeping people from achieving their full potential for health and well-being.

Objective (by Dec. 31, 2027):

- Increase engagement with community-based organizations and leaders to support initiatives that address key social and environmental factors impacting health.
- Increase screening and referral opportunities for patients and community members to identify and address underlying social needs that impact health.

Strategic initiative*	Evaluation mechanism	Hospital resources
Implement multi-partner community collaborations and interventions through the IU Health Community Impact Investment Fund (CII).	▪ Number of people/families served by initiative ▪ SDOH being addressed ▪ Number and types of community collaborations	**Estimated budget**: Additional resources include staff time.**
Engage patients in varied clinical settings to assess social needs and refer to resources.	▪ Number of people screened for social needs ▪ Number of people referred to community services	**Estimated budget**: Additional resources include contracted services with Twistle platform and staff time (system impact).**
Promote **findhelp.org** to ensure patients and community members can find free and reduced-cost programs to meet their social needs.	▪ Number of users ▪ Number of searches ▪ Types of services sought by users	**Estimated budget**: $67,000 annually (system impact). Additional resources include staff time.**
Provide employee service opportunities through IU Health Serves and annual IU Health Day of Service events to address the social needs of community members.	▪ Number of people served ▪ Number of projects completed ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and funding.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

IU Health North 2025 – 2027 Community Benefits Plan

Below is a summary of the community benefits plan. All stakeholders, including community members, are invited to review the report in its entirety at **iuhealth.org/in-the-community/community-benefit** and provide comments to **communitybenefit@iuhealth.org**.

Community health need: Access to healthcare services

Goal: Increase equitable access to affordable and quality healthcare services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive clinical and community-based preventive services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the number of people who have health insurance and can access payment assistance for healthcare services.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide mobile, home or community-based services that provide education, referrals and prevention services (e.g., screenings and vaccines) outside traditional medical settings.	▪ Number of people served ▪ Number of services provided ▪ Number of events where services are provided ▪ Types of community collaborations	**Estimated budget**: $6,000 annually. Additional resources include staff time and education, vaccines and clinical supplies.**
Assist people with enrollment in healthcare coverage programs, drug assistance programs and other services.	▪ Number of people served ▪ Number of people referred for IU Health financial assistance ▪ Training and certification requirements maintained by IU Health financial counselors	**Estimated budget**: Additional resources include staff time and the expense of certifications and training.**
Provide employee service opportunities through IU Health Serves and funding to local community health centers.	▪ Number of patient visits to community health centers ▪ Number of staff and board participation hours at clinics ▪ Types of services expanded because of funding	**Estimated budget**: $30,000 annually. Additional resources include staff time and fees for IU Health team member background checks to staff clinics.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Aging population and the needs of older adults

Goal: Promote the health and well-being of older adults through the aging process.

Objective (by Dec. 31, 2027):
- Increase the number of older adults who receive clinical and community-based healthcare services, especially in geographic areas where resources are limited and for older adults experiencing health disparities.
- Increase the number of older adults who can access social services in the community.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide vaccine clinics and health screenings (e.g., cholesterol, A1C and blood pressure) to older adults.	▪ Number of people served ▪ Number of services provided ▪ Number of events where services are provided	**Estimated budget**: $4,000 annually. Additional resources include staff time, vaccines and supplies.**
Provide funding to support free mental health counseling for older adults.	▪ Number of counseling sessions completed ▪ Number of people served ▪ Percent improvement in mental health ▪ Types of services expanded because of funding	**Estimated budget**: $12,500 annually.**
Provide funding to increase accessible transportation services for older adults.	▪ Number of people served ▪ Number of rides provided	**Estimated budget**: $5,000 annually.**
Coordinate health education by IU Health staff at community-based organizations that serve older adults.	▪ Number of attendees ▪ Percent increase in health knowledge	**Estimated budget**: $1,000 annually. Additional resources include staff time.**
Provide employee service opportunities through IU Health Serves to benefit older adults.	▪ Number of people served ▪ Number of service projects completed ▪ Number of volunteer hours	**Estimated budget**: $1,000 annually. Additional resources include staff time and project materials.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Behavioral health (mental health and substance use)

Goal: Increase equitable access to affordable and quality behavioral health services.		
Objective (by Dec. 31, 2027): ▪ Increase the number of people who receive behavioral health services, especially in geographic areas where resources are limited and for groups experiencing health disparities. ▪ Increase the integration of behavioral health with other healthcare services.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide virtual behavioral health services to increase access to mental health services and professionals.	▪ Number of people served ▪ Types of services offered	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide the Integrated Social Work Initiative in IU Health clinical settings.	▪ Number of encounters	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide funding to community-based organizations that offer individual or family mental health services.	▪ Number of people served ▪ Types of services expanded because of funding	**Estimated budget**: $10,000 annually.**
Provide funding to community-based organizations that serve victims/survivors of crime, abuse and trauma.	▪ Number of people served ▪ Types of services expanded because of funding	**Estimated budget**: $5,000 annually.**
Provide information on community mental health resources at IU Health events and in hospitals.	▪ Number of events where education is distributed ▪ Number of hospital locations where education is distributed	**Estimated budget**: $1,000 annually. **

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Chronic disease prevention and management

Goal: Reduce the burden of chronic disease and improve quality of life for people who have, or are at risk for, chronic disease.		
Objective (by Dec. 31, 2027): ▪ Increase the number of people who have access to chronic disease screening, referral and disease management services, especially in geographic areas where resources are limited and for groups experiencing health disparities. ▪ Increase people's ability to monitor and manage their chronic disease.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide free community programs, resources and funding to improve individual wellness and manage chronic diseases, including hypertension and diabetes.	▪ Number of people served ▪ Percent improvement of health measurements	**Estimated budget**: $11,000 annually. Additional resources include staff time and supplies for health screenings.**
Provide hypertension management programming, including health education, screenings and referrals in the community (e.g., local food pantries, churches and other locations).	▪ Number of people served ▪ Number of screening events in the community ▪ Types of collaborations with the community and public health sectors	**Estimated budget**: $5,000 annually. Additional resources include staff time, clinical supplies, blood pressure equipment and educational materials.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Maternal and infant health and child well-being

Goal: Promote and protect the health and well-being of all mothers, infants and children.		
Objective (by Dec. 31, 2027): ▪ Increase the number of people who receive maternal health services, especially in geographic areas where resources are limited and for groups experiencing health disparities. ▪ Increase support service programming for expectant mothers, new parents/caretakers and families.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide funding to community health centers to increase the services and reach of women's health and pediatric services.	▪ Number of patient visits to community health centers ▪ Types of services expanded because of funding	**Estimated budget**: $10,000 annually.**
Provide free breastfeeding support groups and consultations for mothers to support breastfeeding their babies.	▪ Number of people served ▪ Number of support groups provided	**Estimated budget**: $2,000 annually. Additional resources include staff time and supplies for support groups.**
Provide parenting and prenatal programs to teach parents/caretakers healthy parenting practices (e.g., cardiopulmonary resuscitation, first aid for infants and children, and car seat safety).	▪ Number of people served ▪ Number of programs provided	**Estimated budget**: $2,000 annually. Additional resources include staff time and supplies.**
Provide employee service opportunities through IU Health Serves to local community health centers with services benefiting women and pediatric patients.	▪ Number of people served ▪ Number of service projects completed ▪ Number of volunteer hours	**Estimated budget**: $1,000 annually. Additional resources include fees for IU Health team member background checks to staff the clinics, staff time and project materials.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Smoking, vaping and tobacco use

Goal: Reduce disease, disability and death related to tobacco use or exposure to secondhand smoke.

Objective (by Dec. 31, 2027):
- Increase access to clinical screening and treatment in the healthcare setting for patients who use tobacco products, especially for those experiencing health disparities.
- Increase tobacco prevention and cessation interventions for youth or adults in the community.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide free tobacco cessation programming to support patients' desire to quit tobacco use.	▪ Number of referrals ▪ Number of patients participating in programs ▪ Number of patients completing programming	**Estimated budget**: Additional resources include staff time (system impact).**
Provide funding and support to community-based organizations that expand tobacco and vape-free initiatives.	▪ Number of people served ▪ Number of initiatives supported	**Estimated budget**: $2,000 annually. Additional resources include staff time.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Social determinants of health (SDOH)

Goal: Reduce the burden of social and economic barriers keeping people from achieving their full potential for health and well-being.

Objective (by Dec. 31, 2027):
- Increase engagement with community-based organizations and leaders to support initiatives that address key social and environmental factors impacting health.
- Increase screening and referral opportunities for patients and community members to identify and address underlying social needs that impact health.

Strategic initiative*	Evaluation mechanism	Hospital resources
Implement multi-partner community collaborations and interventions through the IU Health Community Impact Investment Fund (CII).	▪ Number of people/families served by initiative ▪ SDOH being addressed ▪ Number and types of community collaborations	**Estimated budget**: Additional resources include staff time.**
Engage patients in varied clinical settings to assess social needs and refer to resources.	▪ Number of people screened for social needs ▪ Number of people referred to community services	**Estimated budget**: Additional resources include contracted services with Twistle platform and staff time (system impact).**
Promote **findhelp.org** to ensure patients and community members can find free and reduced-cost programs to meet their social needs.	▪ Number of users ▪ Number of searches ▪ Types of services sought by users	**Estimated budget**: $67,000 annually (system impact). Additional resources include staff time.**
Provide funding and support to community-based organizations addressing social determinants of health, especially housing and food insecurity.	▪ Number of people served ▪ Quantity of food provided ▪ Types of services expanded because of funding	**Estimated budget**: $15,000 annually. Additional resources include staff time.**
Provide employee service opportunities through IU Health Serves that address the social needs of community members.	▪ Number of people served ▪ Number of projects completed ▪ Number of volunteer hours	**Estimated budget**: $3,000 annually. Additional resources include staff time and project materials.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

IU Health Paoli 2025 – 2027 Community Benefits Plan

Below is a summary of the community benefits plan. All stakeholders, including community members, are invited to review the report in its entirety at **iuhealth.org/in-the-community/community-benefit** and provide comments to **communitybenefit@iuhealth.org**.

Community health need: Access to healthcare services

Goal: Increase equitable access to affordable and quality healthcare services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive clinical and community-based preventive services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the number of people who have health insurance and can access payment assistance for healthcare services.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide mobile, home or community-based services that provide education, referrals and prevention services (e.g., screenings and vaccines) outside traditional medical settings.	▪ Number of people served ▪ Number of services provided ▪ Number of events where services are provided ▪ Types of community collaborations	**Estimated budget**: Additional resources include staff time and education, vaccines and clinical supplies (system impact).**
Assist people with enrollment in healthcare coverage programs, drug assistance programs and other services.	▪ Number of people served ▪ Number of people referred for IU Health financial assistance ▪ Training and certification requirements maintained by IU Health financial counselors	**Estimated budget**: Additional resources include staff time, certification programs and training.**

**A strategic initiative listed above may impact more than one community health need.*
***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Aging population and the needs of older adults

Goal: Promote the health and well-being of older adults through the aging process.

Objective (by Dec. 31, 2027):
- Increase the number of older adults who receive clinical and community-based healthcare services, especially in geographic areas where resources are limited and for older adults experiencing health disparities.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide fall prevention programming in the community.	▪ Number of trainings ▪ Number of participants	**Estimated budget**: $1,000 in supplies. Additional resources include staff time.**
Community wellness outreach services for adults 65 years of age or older.	▪ Number of people served ▪ Number of outreaches ▪ Types of outreaches (e.g., immunization or hypertension)	**Estimated budget**: $40,000. Additional resources include staff time.**
Provide employee service opportunities through IU Health Serves to benefit older adults.	▪ Number of people served ▪ Number of service projects completed ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and project materials.**

**A strategic initiative listed above may impact more than one community health need.*
***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Behavioral health (mental health and substance use)

Goal: Increase equitable access to affordable and quality behavioral health services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive behavioral health services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the integration of behavioral health with other healthcare services.
- Increase emotional wellness and mental health supports in the community.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide virtual behavioral health services to increase access to mental health services and professionals.	▪ Number of people served ▪ Types of services offered	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide the Integrated Social Work Initiative in IU Health clinical settings.	▪ Number of encounters	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide programming for women with substance use before, during and after childbirth.	▪ Number of pregnant women served	**Estimated budget**: Additional resources include staff time and project materials.**
Provide access to Mental Health First Aid/ Suicide Prevention training to the community with a focus on educators.	▪ Number of participants ▪ Number of trainings	**Estimated budget**: Additional resources include staff time and project materials.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Chronic disease prevention and management

Goal: Reduce the burden of chronic disease and improve quality of life for people who have, or are at risk for, chronic disease.

Objective (by Dec. 31, 2027):
- Increase the number of people who have access to chronic disease screening, referral and disease management services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase people's ability to monitor and manage their chronic disease.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide wellness in the community including blood pressure screening and point-of-care testing.	▪ Number of people screened ▪ Numbers elevated ▪ Number of people referred	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Nurse-Family Partnership (NFP) to provide pre-eclampsia and hypertension screenings.	▪ Number of people served ▪ Number of people with pre-eclampsia	**Estimated budget**: $50,000. Additional resources include staff time and project materials.**
Coordinated School Health will provide technical assistance to promote wellness in schools.	▪ Number of encounters in schools for direct services ▪ Track number of financial resources for the county schools	**Estimated budget**: $60,000 (regional impact). Additional resources include staff time and equipment.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Maternal and infant health and child well-being

Goal: Promote and protect the health and well-being of all mothers, infants and children.		
Objective (by Dec. 31, 2027): ▪ Increase the number of people who receive maternal health services, especially in geographic areas where resources are limited and for groups experiencing health disparities. ▪ Increase support service programming for expectant mothers, new parents/caretakers and families.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Use OB referral system to home visiting programs in the community.	▪ Number of referrals ▪ Number of people served	**Estimated budget**: Additional resources include staff time and project materials.**
Create safe sleep ambassadors in the community.	▪ Number of ambassadors	**Estimated budget**: Additional resources include staff time and project materials.**
Provide access to long-acting reversible contraception (LARC).	▪ Number of NFP patients receiving LARC at discharge	**Estimated budget**: $50,000. Additional resources include staff time and project materials.**
Provide safety, health and injury prevention programs and services to expectant mothers and parents/ caretakers of infants and children.	▪ Number of car seat safety inspections ▪ Number of car seats distributed ▪ Number of events attended ▪ Number of Pack and Plays distributed ▪ Number of people served ▪ Number of courses offered	**Estimated budget**: Additional resources include staff time and project materials.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Smoking, vaping and tobacco use

Goal: Reduce disease, disability and death related to tobacco use or exposure to secondhand smoke.		
Objective (by Dec. 31, 2027): ▪ Increase access to clinical screening and treatment in the healthcare setting for patients who use tobacco products, especially for those experiencing health disparities. ▪ Increase tobacco prevention and cessation interventions for youth or adults in the community.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide free tobacco cessation programming to support patients' desire to quit tobacco use.	▪ Number of referrals ▪ Number of patients participating in programs ▪ Number of patients completing programming	**Estimated budget**: Additional resources include staff time (system impact).**
Offer cessation/education for community.	▪ Number of classes offered ▪ Number of participants	**Estimated budget**: Additional resources include staff time and supplies.**
Distribute cessation kits in the community.	▪ Number of kits distributed	**Estimated budget**: Additional resources include staff time and supplies.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Social determinants of health (SDOH)

Goal: Reduce the burden of social and economic barriers keeping people from achieving their full potential for health and well-being.

Objective (by Dec. 31, 2027):

- Increase engagement with community-based organizations and leaders to support initiatives that address key social and environmental factors impacting health.
- Increase screening and referral opportunities for patients and community members to identify and address underlying social needs that impact health.

Strategic initiative*	Evaluation mechanism	Hospital resources
Implement multi-partner community collaborations and interventions through the IU Health Community Impact Investment Fund (CII).	▪ Number of people/families served by initiative ▪ SDOH being addressed ▪ Number and types of community collaborations	**Estimated budget**: Additional resources include staff time.**
Engage patients in varied clinical settings to assess social needs and refer to resources.	▪ Number of people screened for social needs ▪ Number of people referred to community services	**Estimated budget**: Additional resources include contracted services with Twistle platform and staff time (system impact).**
Promote **findhelp.org** to ensure patients and community members can find free and reduced-cost programs to meet their social needs.	▪ Number of users ▪ Number of searches ▪ Types of services sought by users	**Estimated budget**: $67,000 annually (system impact). Additional resources include staff time.**
Provide employee service opportunities through IU Health Serves that address the social needs of community members.	▪ Number of people served ▪ Number of projects completed ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and funding.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

IU Health Tipton Hospital 2025 – 2027 Community Benefits Plan

Below is a summary of the community benefits plan. All stakeholders, including community members, are invited to review the report in its entirety at **iuhealth.org/in-the-community/community-benefit** and provide comments to **communitybenefit@iuhealth.org**.

Community health need: Access to healthcare services

Goal: Increase equitable access to affordable and quality healthcare services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive clinical and community-based preventive services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the number of people who have health insurance and can access payment assistance for healthcare services.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide mobile, home or community-based services that provide education, referrals and prevention services (e.g., screenings and vaccines) outside traditional medical settings.	▪ Number of people served ▪ Number of services provided ▪ Number of events where services are provided ▪ Types of community collaborations	**Estimated budget**: $3,000 annually. Additional resources include staff time and education, vaccines and clinical supplies.**
Assist people with enrollment in healthcare coverage programs, drug assistance programs and other services.	▪ Number of people served ▪ Number of people referred for IU Health financial assistance ▪ Training and certification requirements maintained by IU Health financial counselors	**Estimated budget**: Additional resources include staff time and the expense of certifications and training.**
Provide education to community members on how to access services such as the emergency department, urgent care and other healthcare resources in the community to care for their health.	▪ Number of community events where information is provided	**Estimated budget**: $200. Additional resources include educational materials.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Aging population and the needs of older adults

Goal: Promote the health and well-being of older adults through the aging process.

Objective (by Dec. 31, 2027):
- Increase the number of older adults who receive clinical and community-based healthcare services, especially in geographic areas where resources are limited and for older adults experiencing health disparities.
- Increase the number of older adults who can access social services in the community.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide health promotion activities (e.g., flu or COVID-19 vaccines and cholesterol, A1C or blood pressure screening) in the community for older adults.	▪ Number of people served ▪ Number of vaccine clinics ▪ Number of health touches ▪ Number of follow-up referrals	**Estimated budget**: $2,000 annually. Additional resources include staff time, vaccines, screening and other supplies.**
Provide funding to support operation of transportation program for older adults.	▪ Number of rides provided	**Estimated budget**: $8,000 annually.**
Provide employee service opportunities through IU Health Serves to benefit older adults.	▪ Number of people served ▪ Number of service projects completed ▪ Number of volunteer hours	**Estimated budget**: $1,000 annually. Additional resources include staff time and project materials.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Behavioral health (mental health and substance use)

Goal: Increase equitable access to affordable and quality behavioral health services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive behavioral health services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the integration of behavioral health with other healthcare services.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide virtual behavioral health services to increase access to mental health services and professionals.	▪ Number of people served ▪ Types of services offered	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide the Integrated Social Work Initiative in IU Health clinical settings.	▪ Number of encounters	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide community mental health resource material at IU Health events and within hospital.	▪ Number of events where resources are provided	**Estimated budget**: $500 annually.**
Provide support to community-based nonprofit organizations that serve victims/survivors of crime, abuse and/or trauma.	▪ Number of people served ▪ Types of services provided to community	**Estimated budget**: $800 annually.**
Offer medication collection service at community events and provide information on proper disposal.	▪ Number of people served ▪ Number of expired/unwanted medications collected	**Estimated budget**: $200 annually. Additional resources include staff time, resource materials and collection supplies.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Chronic disease prevention and management

Goal: Reduce the burden of chronic disease and improve quality of life for people who have, or are at risk for, chronic disease.

Objective (by Dec. 31, 2027):
- Increase the number of people who have access to chronic disease screening, referral and disease management services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase people's ability to monitor and manage their chronic disease.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide free take-home blood pressure monitors and resources to those at risk or with abnormal screenings.	▪ Number of monitors distributed	**Estimated budget**: $1,000 annually. Additional resources include blood pressure monitors.**
Promote health, wellness, good nutrition and active living through annual Days of Service projects.	▪ Number of people served through improvements	**Estimated budget**: $5,000 annually. Additional resources include staff time and project supplies.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Maternal and infant health and child well-being

Goal: Promote and protect the health and well-being of all mothers, infants and children.		
Objective (by Dec. 31, 2027): ▪ Increase the number of people who receive maternal health services, especially in geographic areas where resources are limited and for groups experiencing health disparities. ▪ Increase support service programming for expectant mothers, new parents/caretakers and families.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide funding and/or supplies for community pantry to Family Resource Center of Tipton County to further their services to families in need.	▪ Number of families served	**Estimated budget**: $1,000 annually.**
Provide free education and car seats to families who are low-income and families presenting with a need through an emergency department (ED) visit.	▪ Number of families served through program ▪ Number of free car seats distributed	**Estimated budget**: $500 annually. Additional resources include staff time, car seats and program supplies.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Smoking, vaping and tobacco use

Goal: Reduce disease, disability and death related to tobacco use or exposure to secondhand smoke.		
Objective (by Dec. 31, 2027): ▪ Increase access to clinical screening and treatment in the healthcare setting for patients who use tobacco products, especially for those experiencing health disparities. ▪ Increase tobacco prevention and cessation interventions for youth or adults in the community.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide free tobacco cessation programming to support patients' desire to quit tobacco use.	▪ Number of referrals ▪ Number of patients participating in programs ▪ Number of patients completing programming	**Estimated budget**: Additional resources include staff time (system impact).**
Offer tobacco cessation program for adults and students through community partnerships.	▪ Number of referrals to program ▪ Number of adults and students completing program	**Estimated budget**: $500. Additional resources include staff time and supplies.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Social determinants of health (SDOH)

Goal: Reduce the burden of social and economic barriers keeping people from achieving their full potential for health and well-being.

Objective (by Dec. 31, 2027):

- Increase engagement with community-based organizations and leaders to support initiatives that address key social and environmental factors impacting health.
- Increase screening and referral opportunities for patients and community members to identify and address underlying social needs that impact health.

Strategic initiative*	Evaluation mechanism	Hospital resources
Implement multi-partner community collaborations and interventions through the IU Health Community Impact Investment Fund (CII).	▪ Number of people/families served by initiative ▪ SDOH being addressed ▪ Number and types of community collaborations	**Estimated budget**: Additional resources include staff time.**
Engage patients in varied clinical settings to assess social needs and refer to resources.	▪ Number of people screened for social needs ▪ Number of people referred to community services	**Estimated budget**: Additional resources include contracted services with Twistle platform and staff time (system impact).**
Promote **findhelp.org** to ensure patients and community members can find free and reduced-cost programs to meet their social needs.	▪ Number of users ▪ Number of searches ▪ Types of services sought by users	**Estimated budget**: $67,000 annually (system impact). Additional resources include staff time.**
Provide employee service opportunities through IU Health Serves that address the social needs of community members.	▪ Number of people served ▪ Number of projects completed ▪ Number of volunteer hours	**Estimated budget**: $3,000 annually. Additional resources include staff time and project materials.**
Provide funding to local organizations to support programs for families in need.	▪ Number of families served through programs	**Estimated budget**: $3,000 annually. Additional resources include staff time to coordinate grants.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

IU Health West Hospital 2025 – 2027 Community Benefits Plan

Below is a summary of the community benefits plan. All stakeholders, including community members, are invited to review the report in its entirety at **iuhealth.org/in-the-community/community-benefit** and provide comments to **communitybenefit@iuhealth.org**.

Community health need: Access to healthcare services

Goal: Increase equitable access to affordable and quality healthcare services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive clinical and community-based preventive services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the number of people who have health insurance and can access payment assistance for healthcare services.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide mobile, home or community-based services that provide education, referrals and prevention services (e.g., screenings and vaccines) outside traditional medical settings.	▪ Number of people served ▪ Number of services provided ▪ Number of events where services are provided ▪ Types of community collaborations	**Estimated budget**: Additional resources include staff time and education, vaccines and clinical supplies.**
Assist people with enrollment in healthcare coverage programs, drug assistance programs and other services.	▪ Number of people served ▪ Number of people referred for IU Health financial assistance ▪ Training and certification requirements maintained by IU Health financial counselors	**Estimated budget**: Additional resources include staff time, certification programs and training.**
Provide employee service opportunities through IU Health Serves and funding to local community health centers.	▪ Number of patient visits to community health centers ▪ Number of staff and board participation hours at clinics	**Estimated budget**: $35,000 annually. Additional resources include staff time and fees for IU Health team member background checks to staff health clinic.**
Provide access to primary care in existing primary care health professional shortage areas.	▪ Number of primary care physicians added to IU Health Medical Group practices	**Estimated budget**: 2025 – $325,545 and 2026 – 2027 – $651,090.**

**A strategic initiative listed above may impact more than one community health need.*
***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Aging population and the needs of older adults

Goal: Promote the health and well-being of older adults through the aging process.

Objective (by Dec. 31, 2027):
- Increase the number of older adults who receive clinical and community-based healthcare services, especially in geographic areas where resources are limited and for older adults experiencing health disparities.
- Increase the number of older adults who can access social services in the community.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide vaccine clinics and health screenings (e.g., cholesterol, A1C and blood pressure) to older adults.	▪ Number of people served ▪ Number of services provided ▪ Number of events where services are provided	**Estimated budget**: $10,000 annually. Additional resources include staff time, vaccines and supplies.**
Coordinate health education by IU Health staff at community-based organizations that serve older adults.	▪ Number of attendees ▪ Percent increase in health knowledge	**Estimated budget**: Additional resources include staff time.**
Provide employee service opportunities through IU Health Serves to benefit older adults.	▪ Number of people served ▪ Number of service projects completed ▪ Number of volunteer hours	**Estimated budget**: $1,000 annually. Additional resources include staff time and project materials.**

**A strategic initiative listed above may impact more than one community health need.*
***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Behavioral health (mental health and substance use)

Goal: Increase equitable access to affordable and quality behavioral health services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive behavioral health services, especially in geographic areas where resources are limited and for groups experiencing health disparities.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide virtual behavioral health services to increase access to mental health services and professionals.	▪ Number of people served ▪ Types of services offered	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide the Integrated Social Work Initiative in IU Health clinical settings.	▪ Number of encounters	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide funding to community-based organizations that offer individual or family mental health services.	▪ Number of people served ▪ Types of services expanded because of funding	**Estimated budget**: $20,000 annually. Additional resources include staff time.**
Provide funding to community-based organizations that serve victims/survivors of crime, abuse and trauma.	▪ Number of people served ▪ Types of services expanded because of funding	**Estimated budget**: $27,500 annually.**
Provide a free SMART recovery support group for community members to provide support for those struggling with or recovering from substance use disorder.	▪ Number of people served	**Estimated budget**: $1,000 annually. Additional resources include staff time and supplies.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Chronic disease prevention and management

Goal: Reduce the burden of chronic disease and improve quality of life for people who have, or are at risk for, chronic disease.

Objective (by Dec. 31, 2027):
- Increase the number of people who have access to chronic disease screening, referral and disease management services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase people's ability to monitor and manage their chronic disease.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide free community programs, resources and funding to improve individual wellness and manage chronic diseases, including hypertension and diabetes.	▪ Number of people served ▪ Percent improvement of health measurements ▪ Number of youths who receive scholarships to participate in Brownsburg Little League ▪ Number of first aid kits assembled and donated	**Estimated budget**: $24,000 annually. Additional resources include staff time, supplies for first aid kits and health screenings.**
Provide hypertension management programming, including health education, screenings and referrals in the community (e.g., local food pantries, churches and other locations).	▪ Number of people served ▪ Number of community screening events ▪ Detail of collaborations with community and public health partners	**Estimated budget**: $5,000 annually. Additional resources include staff time, clinical supplies, blood pressure equipment and educational materials.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Maternal and infant health and child well-being

Goal: Promote and protect the health and well-being of all mothers, infants and children.		
Objective (by Dec. 31, 2027): ▪ Increase the number of people who receive maternal health services, especially in geographic areas where resources are limited and for groups experiencing health disparities. ▪ Increase support service programming for expectant mothers, new parents/caretakers and families.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Support Women, Infants and Children (WIC) program through a partnership with Purdue Extension.	▪ Number of vouchers printed ▪ Number of vouchers redeemed	**Estimated budget**: $3,000 annually.**
Provide employee service opportunities through IU Health Serves to local community health centers with services benefiting women and pediatric patients.	▪ Number of people served ▪ Number of service projects completed ▪ Number of volunteer hours	**Estimated budget**: $1,000 annually. Additional resources include fees for IU Health team member background checks to staff the clinics, staff time and project materials.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Smoking, vaping and tobacco use

Goal: Reduce disease, disability and death related to tobacco use or exposure to secondhand smoke.		
Objective (by Dec. 31, 2027): ▪ Increase access to clinical screening and treatment in the healthcare setting for patients who use tobacco products, especially for those experiencing health disparities. ▪ Increase tobacco prevention and cessation interventions for youth or adults in the community.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide free tobacco cessation programming to support patients' desire to quit tobacco use.	▪ Number of referrals ▪ Number of patients participating in programs ▪ Number of patients completing programming	**Estimated budget**: Additional resources include staff time (system impact).**
Provide funding and support to community-based organizations that expand tobacco and vape-free initiatives.	▪ Number of people served ▪ Number of initiatives supported ▪ Types and details of initiatives	**Estimated budget**: $5,000 annually. Additional resources include staff time.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Social determinants of health (SDOH)

Goal: Reduce the burden of social and economic barriers keeping people from achieving their full potential for health and well-being.

Objective (by Dec. 31, 2027):

- Increase engagement with community-based organizations and leaders to support initiatives that address key social and environmental factors impacting health.
- Increase screening and referral opportunities for patients and community members to identify and address underlying social needs that impact health.

Strategic initiative*	Evaluation mechanism	Hospital resources
Implement multi-partner community collaborations and interventions through the IU Health Community Impact Investment Fund (CII).	▪ Number of people/families served by initiative ▪ SDOH being addressed ▪ Number and types of community collaborations	**Estimated budget**: Additional resources include staff time.**
Engage patients in varied clinical settings to assess social needs and refer to resources.	▪ Number of people screened for social needs ▪ Number of people referred to community services	**Estimated budget**: Additional resources include contracted services with Twistle platform and staff time (system impact).**
Promote **findhelp.org** to ensure patients and community members can find free and reduced-cost programs to meet their social needs.	▪ Number of users ▪ Number of searches ▪ Types of services sought by users	**Estimated budget**: $67,000 annually (system impact). Additional resources include staff time.**
Provide funding and support to community-based organizations that address social determinants of health, especially housing and food insecurity.	▪ Number of people served ▪ Quantity of food provided	**Estimated budget**: $64,000 annually. Additional resources include staff time.**
Provide employee service opportunities through IU Health Serves that address the social needs of community members.	▪ Number of people served ▪ Number of projects completed ▪ Number of volunteer hours	**Estimated budget**: $2,000 annually. Additional resources include staff time and project materials.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

IU Health White Memorial Hospital 2025 – 2027 Community Benefits Plan

Below is a summary of the community benefits plan. All stakeholders, including community members, are invited to review the report in its entirety at **iuhealth.org/in-the-community/community-benefit** and provide comments to **communitybenefit@iuhealth.org**.

Community health need: Access to healthcare services

Goal: Increase equitable access to affordable and quality healthcare services.

Objective (by Dec. 31, 2027):

- Increase the number of people who receive clinical and community-based preventive services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the number of people who have health insurance and can access payment assistance for healthcare services.
- Increase the development of a skilled and diverse healthcare workforce.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide mobile, home or community-based services that provide education, referrals and prevention services (e.g., screenings and vaccines) outside traditional medical settings.	▪ Number of people served ▪ Number of services provided ▪ Number of events where services are provided ▪ Types of community collaborations	**Estimated budget**: Additional resources include staff time to support services and education, vaccines and clinical supplies.**
Assist people with enrollment in healthcare coverage programs, drug assistance programs and other services.	▪ Number of people served ▪ Number of people referred for IU Health financial assistance ▪ Training and certification requirements maintained by IU Health financial counselors	**Estimated budget**: Additional resources include staff time and the expense of certifications and training.**
Collaborate with local educational institutions for healthcare specific workforce development initiatives.	▪ Number of people served ▪ Types of collaborations with local educational institutions	**Estimated budget**: Additional resources include staff time.**
Provide specialized medical-forensic services to victims/survivors of crime through Center of Hope.	▪ Number of people served	**Estimated budget**: Additional resources include staff time and clinic space.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Aging population and the needs of older adults

Goal: Promote the health and well-being of older adults through the aging process.

Objective (by Dec. 31, 2027):
- Increase the number of older adults who receive clinical and community-based healthcare services, especially in geographic areas where resources are limited and for older adults experiencing health disparities.
- Increase the number of older adults who can access social services in the community.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide funding to support local programming for older adults.	▪ Number of people served ▪ Types of services expanded because of funding	**Estimated budget**: $2,800 annually.**
Provide health promotion activities (e.g., Stepping On classes, fall risk assessments and screenings) in the community for older adults.	▪ Number of people served ▪ Number of events ▪ Number of health touches ▪ Number of follow-up referrals	**Estimated budget**: Additional resources include staff time.**
Provide employee service opportunities through IU Health Serves to benefit older adults.	▪ Number of people served ▪ Number of service projects completed ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and funding.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Behavioral health (mental health and substance use)

Goal: Increase equitable access to affordable and quality behavioral health services.

Objective (by Dec. 31, 2027):
- Increase the number of people who receive behavioral health services, especially in geographic areas where resources are limited and for groups experiencing health disparities.
- Increase the integration of behavioral health with other healthcare services.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide virtual behavioral health services to increase access to mental health services and professionals.	▪ Number of people served ▪ Types of services offered	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Provide the Integrated Social Work Initiative in IU Health clinical settings.	▪ Number of encounters	**Estimated budget**: Additional resources include staff time and equipment (system impact).**
Continue recruiting more psychiatrist and psychiatric mental health nurse practitioners.	▪ Number of providers recruited ▪ Number of patients served	**Estimated budget**: Additional resources include staff time and provider incentives.**
Provide funding to support local behavioral health programs.	▪ Number of people served	**Estimated budget**: $15,000 annually (regional impact).**
Participate in community behavioral health promotion and prevention activities with a focus on reducing stigma and poor behavioral health outcomes.	▪ Number of people served ▪ Number of events attended ▪ Number of cases reviewed ▪ Implementation of initiatives in response to cases reviewed	**Estimated budget**: $12,000 annually (regional impact). Additional resources include staff time and supplies.**
Provide medication disposal boxes at hospital pharmacy locations.	▪ Number of disposals ▪ Amount of disposed medications	**Estimated budget**: Additional resources include staff time and the disposal expense.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Chronic disease prevention and management

Goal: Reduce the burden of chronic disease and improve quality of life for people who have, or are at risk for, chronic disease.		
Objective (by Dec. 31, 2027): ▪ Increase the number of people who have access to chronic disease screening, referral and disease management services, especially in geographic areas where resources are limited and for groups experiencing health disparities. ▪ Increase people's ability to monitor and manage their chronic disease.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide chronic disease management programming including health education, screenings and referrals in the community.	▪ Number of people served ▪ Number of health touches ▪ Number of scans completed ▪ Number of referrals for follow-up care	**Estimated budget**: Additional resources include staff time and supplies.**
Participate in local coalitions, workgroups or events that address chronic disease prevention and/or management.	▪ Number of people served ▪ Number of events attended	**Estimated budget**: Additional resources include staff time.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Maternal and infant health and child well-being

Goal: Promote and protect the health and well-being of all mothers, infants and children.		
Objective (by Dec. 31, 2027): ▪ Increase the number of people who receive maternal health services, especially in geographic areas where resources are limited and for groups experiencing health disparities. ▪ Increase support service programming for expectant mothers, new parents/caretakers and families.		
Strategic initiative*	Evaluation mechanism	Hospital resources
Provide funding to support local organizations for mother/baby and child safety programs.	▪ Number of people served ▪ Equipment donated ▪ Types of services expanded because of funding	**Estimated budget**: $2,000 annually.**
Offer education and screenings to under-resourced pregnant women and new mothers at local community baby showers.	▪ Number of people served	**Estimated budget**: $200 annually. Additional resources include staff time.**
Provide safety, health and injury prevention programs and services to expectant mothers and parents/caretakers of infants and children.	▪ Number of car seat safety inspections ▪ Number of car seats distributed ▪ Number of helmets distributed ▪ Number of events attended ▪ Number of Pack and Plays distributed ▪ Number of people served ▪ Number of courses offered ▪ Number of oral hygiene kits distributed	**Estimated budget**: Additional resources include staff time, supplies and meeting space.**
Provide employee service opportunities through IU Health Serves to benefit women and children.	▪ Number of people served ▪ Number of projects completed ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and funding.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Smoking, vaping and tobacco use

Goal: Reduce disease, disability and death amongst residents related to tobacco use or exposure to secondhand smoke.

Objective (by Dec. 31, 2027):

- Increase access to clinical screening and treatment in the healthcare setting for patients who use tobacco products, especially for those experiencing health disparities.
- Increase tobacco prevention and cessation interventions for youth or adults in the community.

Strategic initiative*	Evaluation mechanism	Hospital resources
Provide free tobacco cessation programming to support patients' desire to quit tobacco use.	▪ Number of referrals ▪ Number of patients participating in programs ▪ Number of patients completing programming	**Estimated budget**: Additional resources include staff time (system impact).**
Provide prevention and cessation education for local organizations.	▪ Number of people participating in classes ▪ Number of people to finish classes	**Estimated budget**: Additional resources include staff time and supplies.**
Distribute cessation kits in the community.	▪ Number of kits distributed	**Estimated budget**: Additional resources include staff time and supplies.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

Community health need: Social determinants of health (SDOH)

Goal: Reduce the burden of social and economic barriers keeping people from achieving their full potential for health and well-being.

Objective (by Dec. 31, 2027):

- Increase engagement with community-based organizations and leaders to support initiatives that address key social and environmental factors impacting health.
- Increase screening and referral opportunities for patients and community members to identify and address underlying social needs that impact health.

Strategic initiative*	Evaluation mechanism	Hospital resources
Implement multi-partner community collaborations and interventions through the IU Health Community Impact Investment Fund (CII).	▪ Number of people/families served by initiative ▪ SDOH being addressed ▪ Number and types of community collaborations	**Estimated budget**: Additional resources include staff time.**
Engage patients in varied clinical settings to assess social needs and refer to resources.	▪ Number of people screened for social needs ▪ Number of people referred to community services	**Estimated budget**: Additional resources include contracted services with Twistle platform and staff time (system impact).**
Promote **findhelp.org** to ensure patients and community members can find free and reduced-cost programs to meet their social needs.	▪ Number of users ▪ Number of searches ▪ Types of services sought by users	**Estimated budget**: $67,000 annually (system impact). Additional resources include staff time.**
Provide funding to community-based organizations that address social determinants of health.	▪ Number of people served ▪ Number of people connected to local resources ▪ Types of services expanded because of funding	**Estimated budget**: $40,000 annually (regional impact).**
Plant and manage community gardens on hospital grounds to support healthy food access in the community.	▪ Number of people served	**Estimated budget**: Additional resources include staff time and supplies.**
Provide employee service opportunities through IU Health Serves to address the social needs of community members.	▪ Number of people served ▪ Number of projects completed ▪ Number of volunteer hours	**Estimated budget**: Additional resources include staff time and funding.**

**A strategic initiative listed above may impact more than one community health need.*

***The budget for this strategy is an estimate and should be regarded as such.*

This annual community benefit report is public information (available at **iuhealth.org/in-the-community/community-benefit**), is filed with the Indiana Department of Health, and a hard copy is available to the public upon request. If you wish to submit written comments on this report, have questions, or would like more information about IU Health's community benefit, please email **communitybenefit@iuhealth.org**.



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