



SUMSAW BAWMNAK PAWLISI

I. HUAPCIN

Himi pawlisi cu himi pawlisi vekin bawmnaK ngah theitu mina pawl ih siizung thawn pehpar mi liamkuan ding pawl; caakkhai le/lole siivai tuamhlawm tulnak pawl cu a hnuailam ih tarlang mi IU Health siizung pawl ah a huap thei asi:

- A. IU Health Arnett Hospital
- B. IU Health Ball Memorial Hospital
- C. IU Health Bedford Hospital
- D. IU Health Blackford Hospital
- E. IU Health Bloomington Hospital
- F. IU Health Frankfort Hospital
- G. IU Health Jay Hospital
- H. IU Health Methodist Hospital
- I. IU Health Morgan Hospital
- J. IU Health North Hospital
- K. IU Health Paoli Hospital
- L. IU Health Saxony Hospital
- M. IU Health Tipton Hospital
- N. IU Health University Hospital
- O. IU Health West Hospital
- P. IU Health White Memorial Hospital
- Q. Riley Hospital for Children at IU Health
- R. Himi pawlisi a netabik zohhnu ih IU Health hospital ih a thar komlut mi siizung pawl

Himi pawlisi cun bulpak siibawi pawl ih tuamhlawmnaK ruang ih liamkuan ding pawl a huapcihlo asi.

II. TELHLO-IN

Himi pawlisi ih huapcihlo mi pawl cu Sumsaw BawmnaK Committee ih lungkim pinak lawng in tuah asi pei.

III. FIANGTERNAK

Zaranin Liamkuan Zat (Amounts Generally Billed -AGB): Caakkhai lole siivai tul tengteng ruang ah insurance nei pawl hrang tuamhlawmnaK ih liamkuan kha asi.

NeihsiaH: Thamtheih le thamtheihlo mi thilri pawl mina lole tuanvo latu in a neih mi le control thei mi mannei mi pawl.

Caakkhai Tuamhlawmnak: Mina harhdamlonak pakhat khat ruangah hmakhatte tuamhlawmnak lole/le IU Health siizung ah Emergency Department a neihmi pahtlang in siizung um tuamhlawmnak, siizung umlo in tuamhlawmnak, lole siizung dang in rak thawn ih tuamhlawmnak asi.

Leiba Hlamnak Cuanghmuar Hmalaknak (Extraordinary Collection Actions -ECA): IU Health lole a palai pawl in mina lole tuanvo latu hnen in leiba ngahsal ding ah himi Pawlisi thawn mil in midang hnen ah himi mina lole tuanvo neitu pehpar in phurrit kha an zuar, credit zohhliaktu pawlkom le credit bureau hnen ah thuhla pek, lole dandun lole taza zung lam ah thlen ih thuhla tawrel hi asi.

Federal Poverty Level (FPL): U.S. Department of Health & Human Services ih lamhmuhsak dandun tuahmi vekin kumkhat sung tuakmi asi. A riruang pawl cu innsang ih minung umzat le an kumkhat sung sumlut dinhmun zoh in tuaktan asi.

Sumsaw Bawmnak: Himi Pawlisi hnuai ih bawmnak ngahtu mina lole tuanvo latu cun Mina Mawhpurh liamkuan ding mi pawl malter ding hrang bawmnak asi.

Sumsaw Bawmnak Dilnak: Dan vekin dilnak cu mina lole tuanvo latu in Sumsaw Bawmnak dil ding ah a thehlut ding asi.

Sumsaw Bawmnak Committee: Revenue Cycle Services team hnatuantu sungtel pawl an si ih Sumsaw Bawmnak Thutluknak tuahmi lungkimlo ruang ih azukhaan mi pawl le Sumsaw Bawmnak dilmi pawl tawreltu an si.

Sumsaw Bawmnak Thutluknak: Himi pawlisi vekin Sumsaw Bawmnak dilmi pawl kha pe lole pelo kha asi.

Aman Zate: Siizung pawl in siivai tuamhlawmnak ih a cemmi zate kom, pekding ih ruatcia mi, aman tthum hlan, lole zianghman zuhhlan ih mina hnenih aman cemlian zate.

Harsatnak: Nitin nuntukhawsaknak hrang pek ding harsatnak asi.

Innsang: Mina lole tuanvo latu ih federal tax an file tikah an file cihmi bulpak minung hmuahhmuah. Kumkimlo pawl tuanvo latu pawl cun an tuanvo lakmi pawl kha federal tax an file cihlo asilen, tazazung (court) thusuah mi ca cu kumkimlo tuanvo lakmi innsang dinhmun simfiangnak ah thehlut ding asi. Federal tax file nak ca in mina lole tuanvo latu ih sumlut a langfiangterlo asilen, mina lole tuanvo latu in notary tuah mi ca kha thehlut thei asi.

Sumlut: a pung, a hlawk, thla hlawh, hnadang tuannak in sumlut, laksawng, pinsin, hnatuannak ih ngahmi fee, thilri zuar ih ngahmi, innsanter nak in ngahmi sumlut, neihsiah thilri zuar ih hlawk mi, nupi/pasal thennak hnu ih cawmnak ih pek mi, le thilri hmanter ruang ih ngahmi sumlut pawl asi.

Indiana Khuasami: Indiana Administrative code 140IAC 7-1.1-3 dan vekin himi lungkimnak tuah lai ih Indiana ah a umtu kha a sawhduhmi asi.

Insurance Neitu Mina: Pawlkom Company in insurance neitu, cozah hnen in insurance neitu, lole IU Health thawn contract lole lungkimnak rak neitu siin a hlawknak ngahtu ih ruatmi mina kha a kawhnmuh asi.

Siivai thawn tuamhlawm tul: Natnak, hliamnak, dinhmun, nathrik, nat langdan pawl khamnak, hmuhsuaknak, le tuamhlawmnak asi ih cumi cu sii lam thawn a mil aw mi tahfung ah a tlingmi asi pei.

Huaplo mi tuamhlawmnak: Mina ih insurance neihmi in a huaplo mi harhdamnakhrang tuamhlawmnak le mina in IU Health in pe ding in contract a tuahlo mi lole lungkimnak a neilo ruang ih a huaplo mi tuamhlawmnak pawl an si.

Mina ih Tuanvo: Zodang hman in a huapsaklo mi tuamhlawmnak cemliam pawl; insurance copay, deductible le a dangdang huaplo mi pawl mina ih liamkuan ding ih ruat mi pawl asi.

Insurance Pekmi Mina: Mina a mahte liamkuan ding ah sumsaw harsatnak a neitu pawl insurance in peksak mi asi.

Insurance neilotu Mina: Pawlkom Company in insurance neilotu, cozah hnen in insurance neilotu, lole IU Health thawn contract lole lungkimnak rak neilotu siin a hlawknak ngahlotu ih ruatmi mina kha a kawhnmuh asi.

PAWLISI THUSUAH

A. Mi Vangtlang

1. IU Health cun Emergency Medical Treatment and Labor Act (EMTALA) thusuah thlunin mi zokhal sumsaw a pek thei le theilo dinhmun parah thum aw lo in, cakkhaai le siivai tuamhlawm tulnak ruang ih a ra mi cu kan hnawl lo ih kan ti khawtlai lo asi.
2. Sumsaw Bawmnak Thutluknak cu mina ih kum, hrinhnam, biaknak sakhua, taksa rawng, mipa nunau sinak, taksa tlamtlinglo, suahkehnak ram, cithlahtu, le innsang dinhmun parah zoh ih thleidannak umlo in thutluknak tuah asi pei.
3. IU Health cun Sumsaw Bawmnak a um thuhla cu mina hmuahhmuah theih ding in nasazet in hmalaknak a nei ding asi.

B. Sumsaw Bawmnak Pawlisi lenglam ah Discount pawl ngahtheinak

1. IU Health cun Pawlisi sungih a nganlanglo mi pawl khal ah liamkuan ding pawl thum theinak a nei asi. Himi discount pekmi cu IU Health ih form 990, Schedule H ah report langter asi lo.
2. IU Health siibawi pawl himi pawlisi ih a huaplo mi tuamhlawmnak cu insurance neilo mina a pek asilen an liamkuan ding mi ah discount an ngah thei asi.

C. Insurance Neilo Mina Hrangah Zaranin Liamkuan Zat parah Discount

1. Sumsaw Bawmnak cu IU Health siizung hmuahhmuah ah insurance neilo mina tuamhlawmnak ih liamkuan cu Zaranin Liamkuan Zat vekin kuanterlo in niamsak theinak lamzin a um asi.
2. Himi discount cu Sumsaw Bawmnak Dilnak thehlut tullo in pekcih hngalh a si pei.

D. Huaplomi Mina Tuamhlawmnak hrang Discount

1. IU Health cun insurance nei ko nan a insurance in a huaplomi mina tuamhlawmnak ih liamkuan cemmi mina ih tuanvo asi mi ah zatek 75 (75%) cu a Sumsaw Bawmnak vekin a niamsak thei asi.
2. IU Health cun insurance in a huaplo ruangah an rak peksaklo tikah siseh, mina ih dilnak vekin, himi Section D dan vekin Sumsaw Bawmnak a ngahtheitu cu a liamkuan ding niamsak thei asi pei.

E. Sumsaw lole Bulpak Harsatnak ruangah Sumsaw Bawmnak Ngahtheinak

1. Himi Pawlisi vekin Sumsaw lole Bulpak Harsatnak ruangah Sumsaw Bawmnak Ngahtheinak ding ah cun, mina lole tuanvo latu cu:
 - a. Sumsaw Bawmnak Dilnak cu a tulmi thil pawl thawn a thehlut hnu ah himi Pawlisi vekin cohlan lungkimpi asi pei;
 - b. Himi Pawlisi ih simvek in Indiana ih Khawsami asi pei,
 - c. Insurance neilo asilen, IU Health Individual Solution tuanvo neitu sutrawn pahin, health insurance cu cozah lam in siseh, Health Insurance Market Place in siseh, hmun dangdang in ngah theinak a um le umlo zohhlih ding asi.
2. Sumsaw Harsatnak ruangah Sumsaw Bawmnak cu cohlanmi cakkhaai emergency department hnen in siseh, siibawi hnen in direct in siizung luttu siseh, siizung dang in rak hluai mi pawl hrang lawng ah ngahthei mi asi.

F. Sumsaw Harsatnak ruangah Sumsaw Bawmnak

1. Cozah ih sumlut tahfung FPL cu a tanglam vekin asi:

# Innsang ah upa pitling umzat*	# Innsang ah nauhak umzat	FPL Sumlut Tahfung
1 lole tamsawn	0	200%
2 lole tamsawn	1 lole tamsawn	250%
1	1 lole tamsawn	300%

*Dinhmun hrekkhat ah cun upa pitling kha nauhak vekin an ngahthei ve asi. Himi dinhmun a cang asilen, IU Health cun upa pitling kha sumlut tahfung FPL ah nauhak vekin tuaksak asi pei.

2. IU Health cun a netabik FPL ngahmi kha mina lole tuanvo latu ih Sumsaw Bawmnak Dilnak thehlut nithla ih liamkuan ding bakmi, mina tuamhlawm nithla siloin, cu tahfung FPL ah hman asi pei.
3. Insurance neilo Mina lole tuanvo latu ih sumlut cu FPL sumlut tahfung hnakin a malsawn lole a bangrep asilen, Sumsaw Bawmnak cu zatek ah zakhat tiang co ngah thei ding an si.
4. Insurance neitu Mina lole tuanvo latu ih sumlut cu FPL sumlut tahfung hnakin a malsawn lole a bangrep asilen, Sumsaw Bawmnak cu zatek ah zakhat tiang Mina Liamkuan ding cu peksak thei asi.

G. Bulpak Harsatnak ruangah Sumsaw Bawmnak

Insurance neilotu lole insurance neitu mina lole tuanvo latu ih innsang sumlut cu tahfung FPL hnakin a tam asilen, Sumsaw Bawmnak cu mina ih liamkuan ding mi cu mina lole tuanvo latu innsang ih kumkhat sumlut hnakin zatek ah 20 (20%) in a tamsawn asilen bawmnak ngahthei asi pei.

1. Cohlansak asilen, mina lole tuanvo latu ih kumkhat sung sumlut lole Zaranin Liamkuan Zat, a mal sawnsawn, cu mina ih bakmi sung in 20% tlukin niamsak asi pei.
2. IU Health cu mina lole tuanvo latu thawn tuantlang in bakmi leiba pawl harsatuklo ih an pek thei dan lamzin a hawl ding asi.

H. Ngahthei Cinri

1. IU Health in Section V.E-F vekin sumsaw bawmnak pomsak an silen, mina ih natnak rak zohnak ih hmuhsuak mi tuamhlawm ding ih lungkim zo mi pawl tuamhlawmnak ih sumsaw bawmnak cu mina lole tuanvo latu hnenah a tang hrihmi kum khat sung pek asi pei.
2. A feh rero laimi Sumsaw Bawmnak pek sumzom theinak ding ah, mina cun himi ngah theinak ding ih tul mi IU Health ih dilnak pawl cu pelhloten a thlun in a tuah ve ding asi.

I. Azukhan le Sumsaw Bawmnak Committee Bawmnak Pekmi

1. Sumsaw Bawmnak Committee in Sumsaw Bawmnak pehpar mi azukhan mi pawl cu zohfelnak a neihhnu ah thutluknak a tuah ding asi. Mina lole tuanvo latu in Sumsaw Bawmnak Thutluknak pehpar in azukhan a duh asilen, ca a ngan hnu ah a bawmtu ding ca dang thawn a thehlut ding asi.
2. Sumsaw Bawmnak Committee cun dilnak pawl a zohfel hnu ah Sumsaw Bawmnak dang a pe bet thei ih cumi ah a tanglam tarlang mi pawl khal a telcih thei asi:
 - a. IU Health in Indiana ramthen sung lawng ih a pek thei mi tuamhlawmnak hawltu mina bawmnak lole IU Health ih tuamhlawm sunzomnak a hlawkpi tu bawmnak;
 - b. IU Health Chief Medical Officer (CMO) ih lungkim pawmpit mi tuamhlawmnak lole Chief Executive Officer (CEO) lole IU Health siikhan le ramhuap CMO pawl ih lungkimpit mi liamkuan peksaktu ding hawlsuak theilo mi pawl;
 - c. Tuamhlawm lai ah sumsaw peksaktu a umlo ti theicia mi pawl;
 - d. Leilunghuap minung thatnak ruat ih hnaturan bawmnak; le
 - e. Sumsaw Bawmnak Committee in IU Health ih Hmuitin mi pawl hlawhtlinak tiih a ruat mi pawl tuamhlawmnak bawmnak dang pawl.
3. Sumsaw Baawmnak Committee ih thutluknak hi thu tawpnak asi

J. Ngahthei Ding ih Ruatcia

1. Himi Ngahthei Ding ih Ruatcia mi pawl hrang ah cun Sumsaw Bawmnak Dilnak hi bawmnak ngah ding ah thehlut hranpa a tul lo
2. IU Health cun cohlan mi siikhan siizung emergency department in siseh, siibawi hnen in direct in siizung luttu siseh, siizung dang in rak hluai/kuat mi mina lole tuanvo latu pawl cu a tanglam ih tarlang mi program pakhat khat ngahthei ding an sile, Sumsaw Bawmnak ngahthei ding in ruatcia an si:

- a. Medicaid (state hmuahhmuah)
 - b. Indiana Children's Special Health Care Services
 - c. Healthy Indiana Plan
 - d. Hospital Presumptive Eligibility (HPE) timi a ngahtu mina
 - e. State le/lole federal program pakhat khat in mina lole tuanvo latu ih innsang sumlut cu FPL sumlut dandun thawm a mil aw tiah a fiangter asilen
3. IU Health cun himi Pawlisi vekih ECA ngah hnu ni (120) ah leiba cawhtu pawlkom hnen ih thlenmi pawl cu thla thum vei khat tal zohkirsalnak a nei ding asi. Cumi zohnak vekin, mina lole tuanvo latu ih bulpak parih hmat pekmi cu a niam ruangah, leiba a pek thei ding dinhmun a mal lole credit neilo asilen, mina lole tuanvo latu cu Sumsaw Bawmnak ngahthei ding ah ruatcia asi.
 4. Sumsaw Bawmnak cu a tanglam tarlangmi dinhmun pawl ah a hlei in bawmnak pek asi thei asi:
 - a. Mina lole tuanvo latu cun bankruptcy a file asilen.
 - b. Mina cu a thi ih zianghman neihsiah a neilo asilen.
 - c. Mina kha a thih tikcu nithla ah kum 21 hnak in a nauhak asilen.

K. Bawmnak Hmundang ngahtheinak umlo

1. Himi Pawlisi hnuai ih Sumsaw lole Bulpak Harsatnak ruang ih Sumsaw Bawmnak ngah hlan ah mina cun state le federal cozah bawmnak siseh, Medicaid tivek pawl hawl hmaisai hnu ih bawmnak a um nawnlo hnu lawng ah himi bawmnak pek asi pei.
2. Health Insurance neitu mina cun a insurance benefit hlawnak pawl a hmang thluh hmaisai ding asi.
 - a. Himi ah, insurance neitu mina ih a insurance thawn pehzom in hmundang ah hlawnak a ngahthei mi khal telhcih asi.
 - b. IU Health cun an insurance hnen ah peksak ding in an dil hmaisai taktak maw timi zohhliahnak ca cu mina hnen in Sumsaw Bawmnak pek hlanah a dil thei asi.
3. Midang hnen in tuahmawhnak a tawn ruangah IU Health siizung ah tuamhlawnak a dawngtu in a tuahmawhtu hnen in sumsaw a ngahmi a um silen, sumsaw a ngahmi ih a daihlo baksam mi hrang ah Sumsaw Bawmnak pek asi ding.
4. Sumsaw Bawmnak cu a tlun ih tarlang mi dinhmun ah rak pekzo asilen, IU Health cun Sumsaw Bawmnak cu bawmmi zat kha lakkirsal theinak covu a nei ih, IU Health in Sumsaw Bawmnak kha a pelo tinak asi ding.

L. Mina ih Neihsiah

1. Mina lole tuanvo latu in sumlut le neihsiah ziangmawzat cu harhdamnak tuamhlawnak le zunglam tawltrelnak liamkuan pek ding hrang ah a nei thei ding dinhmun a um thei asi. Sumsaw Bawmnak Committee cun an sumlut le neihsiah cu Sumsaw Harsatnak an nei ngaingai maw timi zohfiahnak ah a mankhiah tuaktannak a nei thei asi.
2. IU Health cun mina lole tuanvo latu ih inn le lo neihsiah pawl list a dil ding ih cumi parah zoh in Sumsaw Bawmnak Thutluknak tuah asi ding.

M. Sumsaw Bawmnak Ngahtu Mina hrang Liamkuan Tuaktannak

1. IU Health cun Sumsaw Harsatnak ruang ih Sumsaw Bawmnak ngahtu mina kha

- Zaran Liamkuan Zat hnak tamlo ding in IU Health siizung pawl ah ngah thei ding in a tuah asi.
2. IU Health cun IU Health siizung pawl ah Zaran Liamkuan Zat, AGB tuaktannak cu a liamcia mi pawl dinhmun zoh in a tuak asi. AGB timi cu insurance le Medicare hnen in paisa kumkhat sung buakthlak rulsaal mi parah tuaktannak neih asi.
 3. AGB cu kumtinten tuaktan asi, himi Pawlisi cu IU Health siizung pakhat cio hrang ah danglam in tuaktansak asi, cumi pawl cu IU Health Website ah hmuhthei in a um asi.
 4. Himi tuaktannak thuhla le siizung pakhat cio ih AGB cu a man pek tullo in a ngah thei ih cakuat thawn himi address ah dil thei asi: 250 N. Shadeland Ave. Attn: Financial Assistance Committee lole email in dil thei asi: FinancialAssistance@IUHealth.org.

TAWLREL DAN THUSUAH

- A. Sumsaw Bawmnak Ngahtheinak Khawtlang hnen Thusuah
IU Health in himi Pawlisi vekin Sumsaw Bawmnak ngahtheinak lamzin a um thuhla cu a kau thei bikin thusuah theinak ding ah a tang ih tarlangmi pawl a tuah ding asi:
 1. Himi Pawlisi hi a tarlang ding, Tong Fiang thei bikin himi Pawlisi Khaikhawm ding, le Sumsaw Bawmnak Dilnak form cu website ah ret ding.
 2. Himi Pawlisi Khaikhawm mi cu Tong Fiang thei bikin mina pawl siizung an kai tik le an suak tikah pek ding.
 3. Himi thuhla cu emergency department hmin khumnak hmun le hmundang zoh awknak pawl ah bawmnak ngahtheinak tarlang ih, ngahthei ding ruatmi mina pawl cu Sumsaw Bawmnak Dilnak kha khihhmuh ding asi.
 4. Himi Pawlisi le pehzomnak phone number pawl cu ca thawn mina ih sizung suak hnu bill catlap parah ngankhum ih theiinternak pek ding, cule mina in himi Pawlisi thusut duhmi a um tikah a pehzom thei ding asi.
 5. Punghman hnaturan tikcu can ah pehzomtu pawl ih biak thei ding in hnaturan palai phone ah um ringring ding.
 6. Himi Pawlisi, Tong Fiang ih Pawlisi Khaikhawm mi, le Sumsaw Bawmnak Dilnak form ca pawl cu mina lole tuanvo latu in a dil tikah a lak in an hnen ah kuat ding.
 7. Mipi pawl hnen ah a kau thei bikin himi Pawlisi cu pehzomnak cikhat vekin ruat in thehdarh ding.
 8. Mina tuamhlawmtu hnaturanpi mi pawl kha himi Pawlisi le mina pawl himi program ngah thei dan lamzin pawl kha sim theih ding.
- B. Sumsaw Bawmnak Dilnak
 1. Sumsaw Bawmnak Dilnak ah himi ca pawl hi a tel tengteng a tul asi:
 - a. Thla thum (3) sung na sumlut nak hmuahhmuah.
 - b. A netabik thla thum (3) sung na pay stub lole Social Security zung in na ngah mi Supplemental Security Income sumlut.
 - c. A netabik thla thum (3) sung na checking, saving, certificate of deposit, stocks, bonds, le market account statement pawl.
 - d. A netabik state le federal Income tax form, Schedule C,D, E, le F pawl telcih ding. Mina lole tuanvo latu ih federal income tax file mi in an sumlut a simfianglo asilen, bulpak statement kha notary tuah in thehlut ding.
 - e. A netabik W-2 statement.

- f. Mina lole innsang sungtel ah hnaturan mi umlo asilen, WorkOne zung in statement lak ih thehlut ding.
- g. Nu le pa thenawknak le nauhak kilkhawinak ca, a um asilen, thehlut ding.
 - 2. Mina lole an tuanvo latu in Sumsaw Harsatnak ruangah Sumsaw Bawmnak dil a duhtu pawl cun, siizung in an suak hnu ni (90) sung ah dilnak thehlut ding in kan forhfial duh asi. Mina lole tuanvo latu in siizung an suak hnu a hmaisabik IU Health bill an ngah ni thawkin ni (240) sung ah Dilnak an thehlut thei asi, asinan, siizung suak hnu a hmaisabik bill an ngah ni thawkin ni (120) hnakin a tam asilen an account cu ECA hnen ah kuat asi thei asi.
- a. Sumsaw Bawmnak Dilnak form kimcanglo ih phihtu pawl mina lole tuanvo latu pawl hnen ah IU Health cun ca thawn an form a kimlo thuhla cu theihsuak nithla ah kuat asi ding. Theihternak cakuat neih hnu ni (45) tiang an dilnak kha pending cazin ah retsak asi ding.
- b. IU Health cun Dilnak a kimcang tiang lole ni (45) tiang cu an ECA kha hnutter (suspend) sak sung asi ding.
 - 3. Mirang tong harsatnak a neitu mina pawl cun, himi Pawlisi, Sumsaw Bawmnak Dilnak form, le Tong Fiang ih Khaikhawm mi Pawlisi copy cu a tanglam tong in dil thei asi:
 - a. Arabic;
 - b. Burmese;
 - c. Burmese – Falam;
 - d. Burmese – Hakha Chin;
 - e. Mandarin/Chinese; lole
 - f. Spanish
 - 4. Mina, le/lole an palai, mina ih siibawi, innsang sungtel, dandun lam ruahnak petu, khawtlang lole biaknak pawl, social lam hnaturan lole siizung hnaturan pawl in himi Sumsaw Bawmnak Dilnak form cu mina ih address ah a lakin kuatsak ding ah dil thei asi.
 - 5. IU Health cun Sumsaw Bawmnak Dilnak pawl le thehlut mi ca pawl cu himten a ret asi.
 - 6. IU Health cun a diklo ih Sumsaw Bawmnak Dilnak thehluttu mina lole tuanvo latu pawl kha an dilnak hnawnsak lole thihtersal asi ding.

C. Sumsaw Bawmnak Thutluknak

- 1. IU Health cun mina lole tuanvo latu ih Sumsaw Bawmnak Dilnak ih a tulmi thehlutcih mi ca parah zoh in thutluknak cu dilnak an ngah nithla ihsin ni (90) sungah an simthan ding asi.
- 2. Mina ih Sumsaw Bawmnak Dilnak le Sumsaw Bawmnak Thutluknak pawl hi tuamhlawm nithla le tuamhlawmnak parah pakhat cio ah a hngat aw asi.
- 3. Mina lole tuanvo latu kha bawmnak pektheizat hnakin mal bawmnak pek ruangah bawmnak ngahbet ding in dilnak a um asilen, Revenue Cycle Services in Sumsaw Bawmnak Thutluknak kha a rem danglam thei asi.

D. Leiba Hlamnak Cuanghmuar Hmalaknak(Extraordinary Collection Action-ECA)

- 1. IU Health cun himi Pawlisi vekin a awmtawk zawn thazang suah in mina in bawmnak a ngah theinak ding ah a zuam hnuah, mina in a leiba pek ding mi a pe lo asilen account cu leiba hlamtu agency pawl hnen ah a hluai thei asi. A

- awmtawk zawn thazang suah timi ah himi pawl a tel thei asi:
- a. IU Health cun ECA hrang hmalaknak a tuah hlan ah a malbik ni (30) duh ah himi Pawlisi hi mina hnenah theihternak a nei ding asi..
 - b. IU Health cun a ECA tuah ding ih hmalaknak cu mina siizung in a suak hnu a hmaisabik bill statement a ngah nithla in a malbik ni (120) hlan ah hmalaknak a tuahlo ding asi.
 - c. IU Health cun mina siizung in a suak hnu ih hmaisabik a ngah mi bill statement nithla thawkin ni (240) sung ih ngahmi Sumsaw Bawmnak Dilnak cu zohfelnak a nei ding asi. IU Health cun himi Pawlisi vekin Sumsaw Bawmnak Dilnak a ngah nithla thawkin Sumsaw Bawmnak Thutluknak a tuah nithla tiang ECA hrang ah hmalaknak a tuah zo mi pawl a cawl ding asi.
 - d. Dilnak cu bawm ding ih lungkimnak a um asilen, IU Health cun remsal mi thusuahnak a tuah ding, sumsaw a pekirsal ding, cun ECA kha a tuldand vekin khirhsal ding in hmalaknak a tuah ding asi.
2. IU Health le leiba hlanttu agency palai cun himi Pawlisi le 26 C.F.R. § 1.501(r) vekin ECA hmalaknak cu mina lole tuanvo latu hnen ah a tuah ding asi. ECA ah cun himi pawl a tel thei asi:
 - a. Mina lole tuanvo latu ih sumsaw bak mi cu midang hnen ah zuar ding.
 - b. Mina lole tuanvo latu ih thu thalo cu consumer credit reporting agency pawl le credit bureau hnen ah thuhla thlen ding.
 - c. Himi Pawlisi vekin pek zo mi a liamcia ih tuamhlawmnak leiba pakhat khat cu mina lole tuanvo neitu in a peklo ruangah siivai tuamhlawm tulmi kha a khawtlai, hnawl, lole tuamhlawm hlan ah sumsaw pektek hmaisad ding in a tuah thei asi.
 - d. Dandun lole taza zung hmalaknak tulmi pawl, himi pawl lawng silo in:
 - i. Mina lole tuanvo latu in neihsiah kha a leiba thawn kaihnawih cih ding
 - ii. Mina lole tuanvo latu ih inn/lo kha leiba ai ah phihsak ding
 - iii. Mina lole tuanvo latu ih bank account le bulpak thilri pawl kha leiba aiah laksak lole nang
 - iv. Mina lole tuanvo latu cu an inn le lo ah um theilo ding in hmalaknak
 - v. Mina lole tuanvo latu kha kaihkhihter
 - vi. Mina lole tuanvo latu ih neihsiah pawl laak/kaihtarh sak
 - vii. Mina lole tuanvo neitu ih thlahlawh laak thensak
 3. Himi vek pawl hmalaknak tuah a tul tikah, IU Health le a leiba hlamsaktu agency pawl cu a taza mi, upatnak, le fiangfel mi leiba khawnnak asi ding

E. Ruulsaal

1. Himi Pawlisi vekin Sumsaw Bawmnak a ngahtu mina in IU Health hnenah Mina Tuanvo pekding hnakih tam a pek timi hmuhsuak asilen, theihsuak veten thuhla simtheih asi ding.
2. Mina in a dang account ah leiba bakmi a neihmi a um asilen, ruulsaal ding mi sumsaw cu cumi hrang ah pektek asi ding.
3. Leiba a neilotu mina cu a hlei ih an rak pek mi sumsaw cu a zamrang thei tawkin check ngan ih ruulhsaal an si ding.

VII. **ZOHTHIMMI CA-UK**

IU Health ADM 1.32 Screening and Transfer of Emergency or Unstable Patients

VIII. **ZOHTHIMMI/CAWNMI**
umlo

IX. **FORM/BELHMI**
IU Health Financial Assistance Application Form & Information
International Humanitarian Aid Form

X. **TUANVO**
Pawlisi thanter/Remsaaltu: Chief Financial Officer

XI. **NEMHNGETTU**
Chief Financial Officer, Indiana University Health

XII. **NEMHNGETTU LETHMAT**

Jennifer M. Alvey
Chief Financial Officer
Indiana University Health

Nithla

XIII. **NITHLA**
Nemhngat Nithla: January 2020
Hmualneih Nithla: January 2016
Zohsaal/Remsaal Nithla: January 2022