

## INDIANA UNIVERSITY HEALTH FINANCIAL ASSISTANCE POLICY

Financial assistance is available to qualifying uninsured patients per Indiana University Health's Financial Assistance Policy. If you are a resident of the State of Indiana, uninsured and your household income is less than or equal to 200% of the Federal Poverty Level and are admitted for treatment via a hospital's emergency department, direct admission from a physician's office, or transfer from another hospital facility, you may be eligible to receive financial assistance for your medical bills in an amount up to 100% of your facility charges.

All uninsured patients who do not otherwise qualify for financial assistance will not be charged more than the amounts that are generally billed to patients who have insurance coverage for similar care that is provided at the respective IU Health hospital facility where the patient received services.

To apply or locate more information about IU Health's Financial Assistance, the IU Health Financial Assistance Application, Financial Assistance Policy and a summary of IU Health financial assistance are available for free at the registration desk at any IU Health location or online at [www.iuhealth.org/financialassistance](http://www.iuhealth.org/financialassistance). The policy, application, and a plain language summary are available to download or print in English as well as the following languages:

- Arabic
- Burmese
- Hakha Chin
- Karen
- Mandarin Chinese
- Spanish

Complete Financial Assistance Applications should include all required attachments and information in order to be considered valid. Depending on the type of service rendered, patients will also have to fulfill a non-refundable deposit prior to the review of their application. Indiana University Health may determine that you qualify for additional assistance and aid you in the completion of an application for state assistance programs including Medicaid and the Healthy Indiana Plan. If financial assistance is approved, you will receive written notification and an updated statement with your reduced balance, if applicable.

To learn more about available financial assistance, the application process, request an enrollment appointment with a certified Financial Navigator, or request a free copy of the application materials by mail, please contact us at 1-888-531-3004 or seek assistance at the registration desk at any IU Health location.



Indiana University Health