



CARING FOR THE UNDER AND UNINSURED IN OUR COMMUNITY



DANNY CARROLL
Executive Director
Heart & Soul Free Clinic

Due to Indiana University Health North Hospital's generosity, the Heart and Soul Clinic experienced exponential growth in 2016. The clinic grew in all areas of operation during the course of 2016, including the establishment of the new dental clinic, which provides acute dental care and prescriptive hygiene. The

Heart and Soul Clinic also increased the number of new patients and patient visits and hired new staff to oversee operations of the new dental clinic.

The Heart and Soul Medical Clinic expanded its hours of operation for the medical clinic in 2016. In addition to the second and fourth Saturdays of each month, as of January 1, 2016 the clinic is now open by appointment every Wednesday evening. In May of 2016, the Heart and Soul Clinic began to provide school-aged immunizations by appointment on the second and fourth Saturdays of the month and every Wednesday evening from 6 to 8 p.m.

The Heart and Soul Free Clinic partnered with IU Health's mobile echocardiogram unit on Saturday, March 26, 2016, to provide echocardiograms to those most in need of this type of testing. Additional clinics are planned for the future.

“We appreciate the opportunity to share a common goal with IU Health in providing access to healthcare for underserved patients in our community. I wholeheartedly believe in the mission and vision of Heart and Soul, which is to care for the uninsured and underinsured physically, emotionally and spiritually, and I am excited to serve the residents of Hamilton County and the surrounding regions.”



IU HEALTH NORTH HOSPITAL
Carmel, Indiana

2016 COMMUNITY IMPACT

Indiana University Health North Hospital has been a leading healthcare provider in Central Indiana since 2005. Along with providing high-quality care, we are proud to be an active, committed and contributing member of the community. Through our community involvement efforts, we are dedicated to creating and sustaining a high-performing workforce of diverse staff with a common vision and mission.

We are heavily involved in Indianapolis' northern suburbs through our work with various not-for-profit and government agencies including

schools, police and fire departments, and chambers of commerce.

We also partner with and support community organizations including Trinity Free Clinic's medical and mental health programs, Chaucie's Place, the Indiana Women in Need Foundation, Carmel Lions Club Operation KidSight eye screening program, Partnership for a Healthy Hamilton County, Zionsville Farmers Market, Children's TherAplay and many others.



\$1.8M

TOTAL CHARITY CARE

As a nonprofit healthcare organization, serving the community is at the heart of our mission. IU Health North Hospital treats all patients and has a long-standing policy to provide charity care (free or reduced-cost medical care) to the uninsured, low income and medically indigent patients.

HOSPITAL DESIGNATIONS

- Maternity Services Blue Distinction, Anthem
- National Accreditation Program for Breast Centers, American College of Surgeons
- ACR Accreditation for Women's Diagnostics: Breast Center of Excellence
- Joint Replacement (Hip and Knee) TJC DSC, Gold Seal
- Joint Replacement (Hip and Knee), Blue Distinction, Anthem
- Spine Surgery Premium Designation, Blue Distinction, Anthem
- ACR Accreditation for MRI, CT, Nuclear Medicine
- Intersocietal Commission for the Accreditation of Vascular Laboratories
- College of American Pathologists Accreditation
- Bariatric Center of Excellence, ASMBS



1,523

CHARITY CARE PATIENTS

We provided medically necessary and emergency care to 1,523 charity care patients.



1,391

EMPLOYEES

IU Health North Hospital employed 1,391 Central Indiana residents in 2016.



189

HOSPITAL BEDS

We have 189 hospital beds available to provide quality care to patients.



6k

SURGERIES

With the latest surgical techniques and leading-edge medicine, our surgeons performed 6,404 surgeries.



\$165k

CASH & IN-KIND CONTRIBUTIONS

In total, \$165,000 in cash and in-kind contributions were contributed by our hospital in 2016.



2.5k

BABIES DELIVERED

Our highly skilled doctors offer comprehensive maternity services and delivered 2,533 babies in our family-centered environment.



7k

MEDICAID PATIENTS SERVED

In 2016, we served 6,852 Medicaid patients.



20k

EMERGENCY DEPARTMENT VISITS

We have a 24-hour emergency department with around-the-clock access to full hospital services that was visited 20,675 times in 2016.

