



A NATIONAL EPIDEMIC

According to the 2009 the Drug Enforcement Administration report, “Nearly 7 million Americans are abusing prescription drugs - more than the number who are abusing cocaine, heroin, hallucinogens, Ecstasy, and inhalants, combined.”

In June of 2014, Indiana University Health Paoli Hospital formed a subcommittee of the Emergency Department Committee to monitor frequent visits of individuals to the emergency department. The goal of the committee is to help patients without contributing to the detriment caused by the overuse of narcotic pain medication. As a result, the Pain Management Program was created through a triad of an emergency department physician, nurse manager and emergency department registered nurse, known as the Pain Resource Nurse.

The Pain Resource Nurse is responsible for gathering information from reports, nursing staff and providers and for compiling a list of at-risk patients. Each patient is assessed and evaluated through the committee on a case basis, and often times, barriers and challenges are identified as the causes for frequent emergency room visits. The Pain Resource Nurse sends a certified letter to the individuals determined by the committee and then, if needed, follows up with the patient to help resolve identified barriers to non-ER treatment.

As a result, the Pain Resource Nurse is making a big impact to these patients and the community. In 2015, 17 letters were sent out after 97 emergency visits were logged. After the letters, there were 39 visits, a decrease of 59.79%. As of December 2016, 16 letters were sent with 131 pre-letter visits and 42 post-letter, resulting in a 67.9% decrease in emergency room visits. The Pain Resource Nurse was able to work with 11 of the 16 patients on resolving identifiable causes for increased emergency room visits.

In February 2017, Cheryl Lee, RN and Pain Resource Nurse, represented IU Health Paoli by presenting a poster on the program at the 2017 American Hospital Association Rural Health Care Leadership Conference, She is continuing to reach out to several patients to help dramatically decrease the emergency room visits from individuals requesting pain medications, thus, meeting the goal of not contributing to the detriment caused by the overuse of narcotic pain medications.

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2016 COMMUNITY IMPACT

Indiana University Health Paoli Hospital serves south central Indiana's rural community. From IU Health Paoli's extensive community health needs assessment came a detailed report suggesting strategies to improve community health. We partnered with local school systems to provide preventive health education programs, many at no cost to the community. These include: car seat safety checks, CPR/First Aid training, group tours/job shadowing, a hand hygiene program called Germbusters, a health careers program, a poison prevention program,

Safe Kids Worldwide, State Health Insurance Assistance Program (SHIP), a speakers bureau and an interactive tobacco education program. In addition, IU Health Paoli is prioritizing improving nutrition and healthy weights through the IU Health Strong Schools Program. We will evaluate access to healthcare by measuring how many community members utilize the IU Health Paoli Patient Navigators. We will also increase outreach and behavioral health services to reach underserved community members.



1,012

CHARITY CARE PATIENTS SERVED

We serve patients regardless of their ability to pay. In 2016, we provided 1,012 patients with free or reduced cost care.



\$188k

FOR HEALTH PROFESSIONS EDUCATION

We spent a total of \$188,537 on education and training for our healthcare professionals.



3,408

MEDICAID PATIENTS SERVED

We provided medically necessary and emergency care to 3,408 Medicaid patients in 2016.



27k

OUTPATIENT VISITS

For convenience, our team of caring medical professionals offers a variety of outpatient specialties and services that accounted for 27,665 visits.



\$670k

TOTAL CHARITY CARE

As a nonprofit healthcare organization, serving the community is at the heart of our mission. IU Health Paoli Hospital treats all patients and has a long-standing policy to provide charity care (free or reduced-cost medical care) to the uninsured, low income and medically indigent patients.



122

EMPLOYEES

IU Health Paoli Hospital employed 122 southern Indiana residents in 2016.



25

HOSPITAL BEDS

We have 25 beds available to provide patients with quality care.



11k

EMERGENCY DEPARTMENT VISITS

We have a 24-hour emergency department with air transport availability that was visited 10,991 times in 2016.



120

BABIES BORN

Our highly skilled obstetric doctors delivered 120 babies in our family-focused childbirth environment.

