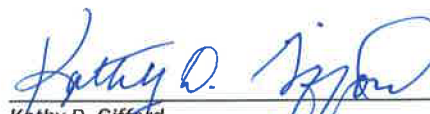


2021 Community Health Needs Assessment

2022-2024 IMPLEMENTATION STRATEGY



Riley Hospital for Children
Indiana University Health


Kathy D. Gifford
Chair, Academic Medical Center Board of Directors

April 7, 2022
Approval date

TABLE OF CONTENTS

Indiana University Health’s Mission..... 3

Purpose of a Hospital’s Implementation Strategy 3

About the Hospital..... 3

Community Definition..... 3

Development of Implementation Strategy 3

Community Health Needs Identified 4

Community Health Needs Hospital Will Address..... 5

Community Health Needs Hospital Will Not Address..... 15

Indiana University Health's Mission

We are guided by our mission to improve the health of our patients and community through innovation, excellence in care, education, research and service.

Purpose of a Hospital's Implementation Strategy

An Implementation Strategy outlines how a hospital plans to address community health needs and is intended to satisfy the requirements set forth by state law and the Internal Revenue Code Section 501(r)(3) regarding Community Health Needs Assessments (CHNA) and Implementation Strategy. The Implementation Strategy process is meant to align Indiana University Health and its hospitals' initiatives and programs with goals, objectives and indicators that address significant community health needs described in the CHNA.

About the Hospital

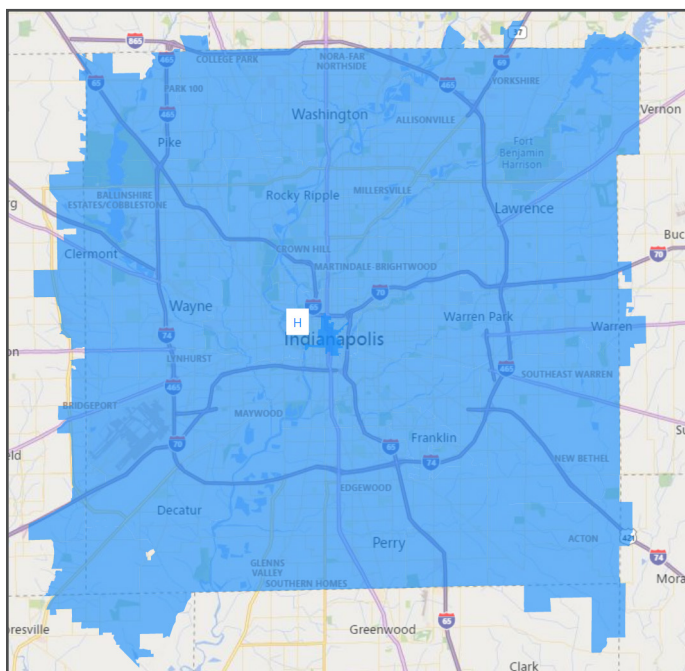
Riley Hospital for Children at Indiana University Health is located in downtown Indianapolis and serves the pediatric population of Marion County and the state of Indiana. As Indiana's largest and most skilled pediatric facility, Riley Hospital for Children at IU Health provides care in a wide variety of specialties, including pediatric trauma, thoracic surgery and neurosurgery. Riley Hospital for Children at IU Health is a Magnet-designated facility recognized by the American Nurses Credentialing Center for demonstrating excellence in nursing services and high-quality clinical outcomes for patients.

The hospital is part of Indiana University Health (IU Health), the largest and most comprehensive health system in the state of Indiana. IU Health, in partnership with Indiana University School of Medicine, one of the nation's leading medical schools, gives patients access to leading-edge medicine and treatment options that are available first, and often only, at IU Health. Additional information about IU Health is available at: iuhealth.org.

Community Definition

While Riley Hospital for Children at IU Health provides a range of services to children both locally and across the state of Indiana, the hospital's local community is defined as Marion County, Indiana. Children from Marion County accounted for approximately 37.7 percent of the hospital's inpatient cases in 2019. The total population of the county in 2019 was 954,670, and the total number of children (0 to 17 years of age) was 228,343.

Riley Hospital for Children at IU Health also serves the state of Indiana as a whole. The total population of the state in 2019 was 6,732,219, and the total child population was 1,754,451 (0 to 19 years of age). The following map shows this community.



Community Health Needs Identified

The 2022 – 2024 Implementation Strategy was developed by Riley Hospital for Children at IU Health in response to the prioritized, community health needs identified in the 2021 CHNA. The CHNA process was informed by multiple data sources gathered in January through June of 2021. Demographic, health condition, health behavior and social determinants of health data; findings from other community health assessments of the hospital's local community; and input from community members and organizations were analyzed and reviewed to assess the health of the community. Health disparities were highlighted across the different data sources too.

Significant community health needs in the 2021 CHNA are listed below, in alphabetical order. Those highlighted will be addressed in calendar years 2022 through 2024. For more information on the CHNA process, a summary of the significant community health needs, highlights of the multiple data sources that support the health needs and for a copy of the Riley Hospital for Children at IU Health Hospital 2021 CHNA, please visit: iuhealth.org/in-the-community/community-benefit.

1. Access to Healthcare Services

2. Behavioral Health¹

3. Chronic Disease and Chronic Disease Management²

4. Health Education and Navigation

5. Maternal and Infant Health and Child Well-being

6. Smoking, Tobacco Use and Exposure to Secondhand Smoke

7. Social Determinants of Health³

¹ IU Health uses the term *Behavioral Health* to refer to *Mental Health and Drug and Substance Abuse (including opioids and alcohol)*.

² *Chronic Disease and Chronic Disease Management* includes needs such as *Obesity, Diabetes and Physical Inactivity*.

³ *Social Determinants of Health* includes needs such as *Food Insecurity and Healthy Eating*.

Community Health Needs Hospital Will Address

Community Health Need: Access to Healthcare Services

Goal: Increase access to comprehensive, affordable and equitable healthcare services.

Initiative: Provide vaccine clinics in under-resourced communities.	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> Identify communities that are under-resourced and/or have children and families that are high-risk for illness to provide access to vaccines. Collaborate with community partners to plan, educate and promote vaccine clinics to children and youth at increased risk of illness. Implement vaccine clinics that are accessible to a variety of populations in the community (e.g., date, time, etc.). Ensure services demonstrate cultural humility. Review and work to reduce barriers for children and their families. 	<ul style="list-style-type: none"> Increase the number of children who receive recommended immunizations, including flu and COVID-19 vaccines. Multiple community organizations have engaged and partnered with Riley Children's Health to reach different populations and leverage resources.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> IU Health Community Outreach and Engagement IU Health Infectious Disease Prevention The Children's Museum of Indianapolis Community-based organizations servicing children, youth and families 	Estimated Annual Budget: \$30,000 annually. Additional resources include non-clinical staff time and resources to implement and coordinate clinics; paid clinical staff to vaccinate community members; medical and general supplies, equipment and technology resources for clinics; interpreter services to assist with people with limited-English proficiency; and educational and marketing resources.*
This initiative may also address the community health need <i>Maternal and Infant Health and Child Well-being</i> . ⁴	

*The budget for this initiative is an estimate and should be regarded as such.

Initiative: Support community members accessing healthcare services regardless of their ability to pay.	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> Provide medical financial assistance. Educate community members on how to qualify for financial assistance based on the IU Health financial assistance policy. Help community members enroll in healthcare coverage programs. 	<ul style="list-style-type: none"> Charity care is provided to eligible patients who are underinsured/uninsured. Increase the number of patients that have healthcare coverage and that understand their benefits.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> IU Health Finance IU Health Individual Solutions Coordinators (ISCs) 	Estimated Budget: Financial assistance is not a budgeted variable. Additional resources include staff time to help patients apply for healthcare coverage programs.*

*The budget for this initiative is an estimate and should be regarded as such.

⁴ Some significant community health needs connect to one another and may impact one another or work towards the same impact. This may be the same for other initiatives described throughout this plan.

Initiative: Support community-based organizations that help children and families with lower incomes access healthcare services.	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> ■ Provide financial assistance to: <ul style="list-style-type: none"> – community-based organizations that help children access healthcare coverage. – health clinics serving families with lower incomes or limited access to services. 	<ul style="list-style-type: none"> ■ Maintain funding with at least three community-based organizations. ■ Increase the number of children who are underinsured/uninsured successfully enrolled in healthcare coverage programs. ■ Increase the number of children who are underinsured/uninsured served by health clinics.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> ■ IU Health Community Outreach and Engagement ■ Health centers, including Federally Qualified Health Centers ■ Community-based organizations 	Estimated Budget: \$75,000 annually. Additional resources include staff time to coordinate the grant.*
This initiative may also address the community health need <i>Maternal and Infant Health and Child Well-being</i> .	

*The budget for this initiative is an estimate and should be regarded as such.

Community Health Need: Behavioral Health

Goal: Increase access to comprehensive, affordable and equitable behavioral health services.

Initiative: Further develop and implement Behavioral Health services into varied clinical settings.	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> ■ Develop strategy to align and lead Riley Children's Health pediatric behavioral health services across IU Health. ■ Continue inpatient and outpatient pediatric behavioral health programs. ■ Continue the implementation of the Indiana Behavioral Health Access Program for Youth (Be Happy). ■ Continue in-person Emergency Department (ED) psych assessments. ■ Launch virtual behavioral health services in the ED for pregnant adult women. ■ In the ED, provide support from families with lived experience to families with a child being seen for mental health concerns. ■ Ensure services demonstrate cultural humility. 	<ul style="list-style-type: none"> ■ Increase early identification and intervention for children with mental health concerns. ■ Increase support for families with a child that has mental health concerns. ■ Increase the availability of pediatric behavioral health services through expansion, outreach and engagement.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> ■ IU Health hospital staff ■ IU Health ED staff ■ Indiana University School of Medicine Department of Psychiatry ■ IU Health Virtual Care ■ IU Health Community Health Division ■ National Alliance on Mental Illness (NAMI) 	Estimated Budget: \$9.9 million annually for IU Health (system) (includes other services too). Additional resources include staff time to coordinate program; virtual care technology; and staff training.*

*The budget for this initiative is an estimate and should be regarded as such.

Community Health Need: Chronic Disease and Chronic Disease Management

Goal: Reduce the burden of chronic disease and improve quality of life for people who have, or are at risk for, a chronic disease.

Initiative: Continue to support Jump IN for Healthy Kids (a community wide, multi-sector effort to give children and families opportunities to make healthy choices).	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none">■ Provide funding to Jump IN for Healthy Kids to focus on creating healthy places, neighborhoods and communities that address the many causes of childhood obesity.■ Riley Children's Health staff to participate in the Jump IN for Healthy Kids Leadership Council.	<ul style="list-style-type: none">■ Decrease childhood obesity.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none">■ Riley Children's Health staff■ Jump IN for Healthy Kids	Estimated Budget: \$50,000 annually. Additional resources include staff time to participate and provide data.*

*The budget for this initiative is an estimate and should be regarded as such.

Community Health Need: Maternal and Infant Health and Child Well-being

Goal: Promote and protect the health and well-being of mothers, infants and children.

Initiative: Contribute leadership and expertise to maternal, child and fetal mortality review committees in Marion County and the state.	
Strategies	Anticipated Impact as of December 31, 2024
<p>Riley Children's Health staff will continue participation on the following committees:</p> <ul style="list-style-type: none">■ Marion County Public Health Department in conducting the Fetal Infant Mortality Review.■ Indiana Department of Health (IDOH) Maternal Mortality Review Committee■ IDOH Child Fatality Review (CFR) Committee	<ul style="list-style-type: none">■ Continually assess, monitor and work to improve services and community resources for women, infants and families.■ Improve birth outcomes, especially where there are persistent racial and ethnic disparities in various groups.■ Decrease maternal, child and infant mortality rates.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none">■ Riley Children's Health staff■ Marion County Public Health Department■ IDOH	Estimated Budget: \$40,000 (staff time) annually. Additional resources include sharing data.*

*The budget for this initiative is an estimate and should be regarded as such.

Initiative: Continue and expand home-monitoring program for pediatric patients and families.	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> ■ Provide cardiology home-monitoring program so patients can go home sooner. ■ Assess and expand home-monitoring program to different cardiac patients (e.g., heart failure and transplant patients). ■ Continue partnership with necessary vendor to implement remote patient monitoring (RPM) solution to assist families with high-risk patients. ■ Ensure services demonstrate cultural humility. 	<ul style="list-style-type: none"> ■ Reduce clinical visits and hospitalizations for families. ■ Increase access to affordable specialty care, especially families who are underinsured/uninsured. ■ Increase survival of patient from birth to first birthday.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> ■ Riley's Department of Pediatric Cardiology, including specialized programs ■ RPM vendor 	Estimated Budget: \$110,000 annually. Additional resources include staff time to coordinate the initiative.*
This initiative may also address the community health need <i>Access to Healthcare Services</i> .	

*The budget for this initiative is an estimate and should be regarded as such.

Initiative: Implement We Care Plus (program connecting women and new mothers to resources to address social needs and maternal health).	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> ■ Improve health behaviors and ensure access to prenatal care in Marion and surrounding counties, including high-risk zip codes for infant mortality. ■ Ensure community health workers connect with pregnant women to provide comprehensive wraparound care including psychosocial support and connection to resources (food, clothing, healthcare, mental health and other necessities). ■ Collaborate with community partners to educate and connect patients with resources. 	<ul style="list-style-type: none"> ■ Increase the number of healthy deliveries by at least one per year. ■ Reduce the number of maternal risky behaviors by 10 patients per year. ■ Increase the number of mothers connected to community resources by at least 50. ■ Increase number of mothers screened for social needs by 50%.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> ■ WeCare Coaches through Regenstrief Institute ■ IU Health Community Health Division, Population Health and IU Health Plans ■ Riley Hospital for Children Maternity Tower, Neonatology (NICU) Early Years, Family Medicine Center, Eagle Creek Obstetrics (OB), IU North OB 	Estimated Budget: \$250,000 annually. Additional Resources: Staff time to plan and implement the program.*
This initiative may also address the community health needs <i>Access to Healthcare Services</i> and <i>Social Determinants of Health</i> .	

*The budget for this initiative is an estimate and should be regarded as such.

Initiative: Implement Cradle Indianapolis (collaborative effort between partners working across sectors to reduce infant mortality).	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> Reduce infant mortality in Marion County by focusing on the disparities experienced by Non-Hispanic White and Non-Hispanic Black populations. Implement place-based community health improvement using a Collective Impact Approach (i.e., a focus on equity, community member participation, partners working together from many sectors, data-driven and system strategies). 	<ul style="list-style-type: none"> Reduce rate of extreme prematurity in Marion County zip codes with the highest infant mortality rates. Reduce infant mortality due to low birth weight and prematurity in neighborhoods that are under-resourced in Marion County. Reduce infant mortality due to sudden unexpected infant deaths (SUIDs) in Marion County.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> Riley Children's Health Maternity & Newborn Health service line IU Health Community Health Division IU Health Foundation Community centers Faith-based organizations NPO's (Nurse-Family Partnership) IDOH Marion Public Health Department Home visiting programs Healthcare systems (Eskenazi Health, Community Health, Franciscan Health) Medicaid providers (CareSource, MDwise, Anthem, United Healthcare and MHS) Social Service agencies 	<p>Estimated Budget: \$3.5 million (over three years). Additional resources include staff time to coordinate the program including Executive Director, a Project Coordinator, data/epidemiology team and a communications/marketing team.*</p>
This initiative may also address the community health needs <i>Access to Healthcare Services</i> and <i>Social Determinants of Health</i> .	

*The budget for this initiative is an estimate and should be regarded as such.

Initiative: Maintain Level IV in the Indiana Department of Health Indiana Perinatal Levels of Care Program.	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> Improve healthcare outcomes for women and infants in Indiana through development of the Riley Perinatal Network. 	<ul style="list-style-type: none"> Reduce infant and maternal morbidity and mortality within the Riley Perinatal Network through: <ol style="list-style-type: none"> Education/Training Quality Assurance/Quality improvement Facilitation of maternal and neonatal transport for delivery of care at the appropriate Level of Care facility Provision of wrap-around services including maternal inter-conception care and neonatal developmental follow-up.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> IU Health Clinical Effectiveness Councils Riley Children's Hospital Strategy Riley Children's Health Simulation team Riley Children's Divisions of Neonatal-Perinatal Medicine and Maternal Fetal Medicine Affiliate hospitals within the Riley Perinatal Network Other Perinatal Centers in the state IDOH 	<p>Estimated Budget: \$1.6 million annually. Additional resources include staff time to coordinate program.*</p>

*The budget for this initiative is an estimate and should be regarded as such.

Initiative: Maintain the Pediatric Community Outreach Mobile Education (PCOME) team and enhance its efforts to support community hospitals' emergency readiness to treat ill and injured children.

Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> ■ Establish a collaborative network between Riley Children's Health and community EDs to bridge the gap within pediatric acute care and provide community EDs with the knowledge, skill and resources to care for acutely ill and injured children. ■ Use simulation, innovation and collaboration between Riley Children's Health and community partners to optimize pediatric emergency readiness in the community hospital settings and ensure adherence to the Emergency Medical Services for Children (EMSC) guidelines to provide high quality emergency care to children, whenever and wherever it's needed statewide. ■ Sustain and disseminate the collaborative model to improve the quality of care and outcomes of acutely ill and injured children seen in community hospitals across the whole emergency continuum. 	<ul style="list-style-type: none"> ■ Improve pediatric emergency readiness scores by 10 points by enhancing adherence to EMSC guidelines at 20 community EDs in the state. ■ Improve the quality of pediatric acute care provided in the targeted EDs over the next 20 months through the collaborative network. ■ Use the collaborative model to sustain the already existing relationship with 30 and add an additional 20 EDs in the next 20 months, statewide.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> ■ Riley Children's Health Pediatric Critical Care Division, Emergency Department and Hospitalist Division ■ Riley Children's Hospital for Children Pediatric Simulation Team (PCOME team) ■ LifeLine at Indiana University Health ■ Community hospitals in the state of Indiana across the emergency continuum (community EDs, pediatric primary care offices) ■ Improving Pediatric Acute Care Through Simulation (ImPACTS Network) ■ International Network for Simulation-based Pediatric Innovation, Research & Education (INSPIRE) 	<p>Estimated Budget: \$200,000 annually. Additional resources include staff time to plan, implement and disseminate the model at targeted community sites.*</p>

*The budget for this initiative is an estimate and should be regarded as such.

Community Health Need: Smoking, Tobacco Use and Exposure to Secondhand Smoke

Goal: Reduce illness, disability and death related to tobacco use and secondhand smoke.

Initiative: Further implement the Centralized Tobacco Treatment Program (CTTP) (provides patients access to evidence-based tobacco treatment).	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> Screen patients for any tobacco use If patient is agreeable to referral for tobacco cessation/reduction treatment, refer patient to the CTTP CTTP staff will perform a level of care assessment to determine the best collaborative approach to treatment options including CTTP Tobacco Treatment Specialist (TTS) coach, Clickotine, Indiana Tobacco Quitline and APP Pharmacotherapy management. Patients accept treatment. Ensure services demonstrate cultural humility. 	<ul style="list-style-type: none"> Increase the number of patients screened for tobacco use. Increase patient access to evidence-based tobacco cessation treatment. Reduce the use of tobacco in adults and adolescents.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> IU Health Community Health Division IU Health providers IU Health Healthy Results IU Health Centralized Tobacco Treatment Program IDOH – Indiana Tobacco Quitline Clickotine 	Estimated Budget: \$450,000 annually for IU Health (system). Additional resources include staff time to coordinate program; training for staff and providers; and discharge planning.*

*The budget for this initiative is an estimate and should be regarded as such.

Initiative: Support community-based organizations that help youth quit smoking.	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> Provide financial assistance to community-based organizations that help youth and adults avoid tobacco and quit smoking. Provide financial assistance to support Tobacco Treatment Specialist training. 	<ul style="list-style-type: none"> Maintain funding with at least two community-based organizations that focus on tobacco cessation and control. Increase the number of professionals in the community with skills and knowledge to provide interventions to people who use tobacco.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> IU Health Community Outreach and Engagement Community-based organizations IU Health Simon Cancer Center 	Estimated Budget: \$15,000 annually. Additional resources include staff time to coordinate the grant.*

*The budget for this initiative is an estimate and should be regarded as such.

Community Health Need: Social Determinants of Health

Goal: Increase the health and well-being of the community by addressing the impact of social, economic, physical and/or environmental factors on health.

Initiative: Implement Medical-Legal Partnership (collaborative intervention between hospital and legal aid professionals to assist patients and their families).	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> Develop formal agreement for a Medical-Legal Partnership at Riley Hospital for Children at IU Health. Define patients and/or families who will have access to legal aid services (e.g., patients who are low-income and families with no or limited access to legal aid). Screen and refer patients and/or families to legal aid. 	<ul style="list-style-type: none"> Increase the number of legal issues impacting health that are resolved for patients.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> IU Health Social Workers IU Health physicians and other clinician staff Community legal aid professionals 	Estimated Budget: \$100,000 annually. Additional resources include staff time to coordinate the initiative.*

*The budget for this initiative is an estimate and should be regarded as such.

Initiative: Host the Crispus Attucks Career Development Program as part of the Health District Initiative.	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> Collaborate with local schools to build and prepare a pipeline of diverse talent to sustainable and high-quality careers in healthcare. Collaborate with community partners to provide educational enrichment programs and to promote educational attainment at Crispus Attucks High School. Implement healthcare education, professional development and work-based learning activities to prepare fellowship students for healthcare careers. 	<ul style="list-style-type: none"> Increase the annual pipeline of students into healthcare-related post-secondary programs. Increase the number of young people receiving industry-recognized healthcare certifications. Establish new pathways for youth into healthcare careers work and learn partnerships.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> IU Health Community Outreach and Engagement Community-based organizations Non-profit and for-profit organizations Professional Development organizations IU Health clinical and non-clinical team members 	Estimated Budget: \$2.5 million (total). Additional resources include staff time to organize and coordinate the events and activities.*

*The budget for this initiative is an estimate and should be regarded as such.

Initiative: Maintain the Medical Physician Engineers, Scientists, and Clinicians Preparatory program (MPESC-Prep).	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> Identify diverse high school students and college students to promote their professional development to become physicians, physician-scientists and physician engineers. 	<ul style="list-style-type: none"> There will be two longitudinal research and professional development programs for high school students and college students respectively that will have 50 trainees per year at steady state.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> Indiana colleges and universities High schools in the Indianapolis metropolitan area Indiana University Department of Pediatrics and Medical Scientist Training Program (MSTP) Riley Children's Foundation 	Estimated Budget: \$200,000 annually. Additional resources include staff time.*

*The budget for this initiative is an estimate and should be regarded as such.

Initiative: Support community-based organizations, including the on-site Riley Food Pantry, to help patients and other community members who are food insecure.	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> Expand Riley Food Pantry services to assist IU Health employees and patients (families) in need of food. Provide financial assistance to community-based organizations that help community members access food. 	<ul style="list-style-type: none"> Increase the availability of food to patients (families) who are hungry. Fund at least two community-based organizations that provide food to community members. Increase food security for community members.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> Riley Food Pantry IU Health Community Outreach and Engagement Community-based organizations 	Estimated Budget: \$100,000 annually. Additional resources include staff time to coordinate the grant. *

*The budget for this initiative is an estimate and should be regarded as such.

Initiative: Screen and connect patients to resources that address social needs.	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> Adopt a social needs screening tool and community resource functionality, i.e. findhelp. Provide training for clinical and non-clinical staff. As part of routine health service delivery, screen patients for food insecurities and other social needs in IU Health clinical settings. Connect patients to community resources to help access nutritious food, housing, transportation, etc. IU Health Individual Solutions Coordinators help patients enroll in Supplemental Nutrition Assistance Program (SNAP) and Temporary Assistance for Needy Families (TANF). Ensure services demonstrate cultural humility. 	<ul style="list-style-type: none"> Increase knowledge and skills of IU Health clinicians to screen and refer patients who are food insecure. Increase food, housing and transportation security in patients. Increase the number of eligible patients enrolled in programs that help pay for food.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> IU Health Community Health Division IU Health Individuals Solutions Coordinators Community-based organizations 	Estimated Budget: \$60,000 annually. Additional resources include staff time to coordinate efforts and work on information services components.*

*The budget for this initiative is an estimate and should be regarded as such.

Initiative: Launch Integrated Social Work Initiative in IU Health clinical settings.	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> Provide training for clinical staff in primary care. Determine if a patient has an urgent need (e.g., life threatening event, abuse, neglect or social need threatening the welfare of the patient) that should be addressed immediately. Use virtual care technology to connect patients with social workers to address immediate need. Connect patients with local/regional resources and services to address the immediate need. Ensure services demonstrate cultural humility. 	<ul style="list-style-type: none"> Virtual consults available to all primary care practices for adult and pediatric populations. Maintain virtual and embedded social workers within IU Health primary care clinics to assist people struggling with social needs. Increase addressing social needs that contribute to ongoing health problems.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> IU Health Virtual Care IU Health Physicians (IUHP) Southern Indiana Physicians (SIP) Arnett Physicians Ball Memorial Physicians Fort Wayne Physicians IU Health Population Health IU Health Information Services (IS) 	Estimated Budget: \$1.1 million annually. Additional resources include staff time to coordinate efforts.*

*The budget for this initiative is an estimate and should be regarded as such.

Initiative: Advance community collaborations and interventions with support from the IU Health Foundation Community Impact Investment Fund (CII)	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> Share CII Fund opportunity with community organizations and agencies that focus on the health needs of children and families. Identify community partner and interventions to address CII Fund focus areas. Connect IU Health team members and community partners to align resources for successful grant applications. Monitor future and currently funded initiatives including: <ul style="list-style-type: none"> Volunteers of America – Fresh Start Recovery Program Early Learning Indiana – Healthy Outcomes of Positive Experiences (HOPE) GLAM & Judson Partnership 	<ul style="list-style-type: none"> Increase collaborative partnerships with community-based organizations to address social determinants of health. Increase health and well-being in the community by addressing the social determinants of health.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> IU Health Foundation IU Health Community Outreach and Engagement Other IU Health business units, divisions and service lines Community-based organizations addressing social needs and social determinants of health 	Estimated Budget: Depends on the budget of the proposed initiative. Additional resources include staff time to coordinate projects related to the CII Fund opportunities and data reporting.*

*The budget for this initiative is an estimate and should be regarded as such.

Initiative: Collaborate with community-based organizations to complete employee volunteer service projects that address CHNA-defined health priorities.	
Strategies	Anticipated Impact as of December 31, 2024
<ul style="list-style-type: none"> ■ Introduce Riley Children's Health team members to social causes in the community that could use their time and talent. ■ Encourage participation in IU Health Serves (team member volunteer program). ■ Partner with Marion County community-based organizations to: <ul style="list-style-type: none"> – make improvements in local neighborhoods and parks to support healthy lifestyles. – collect and distribute items that children and families need to meet basic needs. – provide clinical knowledge and skills in community health clinics. – host letter and card drives. 	<ul style="list-style-type: none"> ■ Maintain the number of Riley Children's Health team members involved in IU Health projects. ■ Ensure partnerships with community-based organizations.
Internal/External Collaborations	Hospital Resources
<ul style="list-style-type: none"> ■ IU Health Community Outreach and Engagement – IU Health Serves ■ IU Health business units, department and service line staff ■ Community-based organizations 	Estimated Budget: \$225,000 annually for IU Health (system). Additional resources include staff time to coordinate IU Health Serves and staff participation in service projects.*

*The budget for this initiative is an estimate and should be regarded as such.

Community Health Needs Hospital Will Not Address

Riley Hospital for Children at IU Health is unable to address all of the significant community health needs identified in the local community. This is not meant to minimize the importance of any health need or the integrity of the CHNA process. Riley Hospital for Children at IU Health is a mission and values driven hospital; therefore, addressing community health needs that align with the hospital's mission will have the greatest opportunity to activate and leverage hospital resources as well as maximize current strategic collaborations with community-based partners.

Riley Hospital for Children at IU Health is unable to address the following community health needs identified in the 2021 Community Health Needs Assessment.

Health Education and Navigation

Health education and navigation refers to services and resources that are available in the community, but people do not know how to get connected to them (e.g., how to obtain health insurance, understanding insurance benefits, navigating the healthcare system, language barriers and health literacy). Riley Hospital for Children at IU Health perceives this health need as being addressed under many initiatives in *Access to Healthcare Services*. Riley Hospital for Children at IU Health will monitor this need to see if there are changes or opportunities in the future to address it further.

Please contact communitybenefit@iuhealth.org with additional questions.



Riley Hospital for Children
Indiana University Health