



Congregational Care Network (CCN)

What we do:

IU Health Congregational Care Network builds partnerships with faith communities to address social isolation.

We do this by:

- Identifying patients with a chronic illness who will benefit from a community of support.
- Educating congregations on best practices of spiritual care, basic levels of assessment, and how to access community resources.
- Providing a grant to congregations to support their work.
- Assisting pastoral care teams in finding community resources.

IU Health will:

- Provide training and ongoing support to congregational teams.
- Provide a monthly stipend to eligible congregations.
- Provide patient referrals.
- Assist pastoral care teams in finding community resources.

The congregation will:

- Sign a Memorandum of Understanding (MOU)
- Serve IU Health patients that are not a part of their congregation.
- Select one person that will serve as the Lead Connector.
- Select a minimum of five (5) people from the congregation to serve as connectors.
- Ensure connectors and lead connector are talking with each patient at least one hour per week.

Lead Connectors will:

- Attend monthly check in meetings with CCN Chaplain.
- Follow up on patient referrals within seventy-two (72) hours.
- Communicate patients concerns to CCN Chaplain.

Lead Connectors and Connectors will:

- Attend CCN Companionship training
- Spend one (1) hour a week talking with patients.
- Listen to patient needs and concerns.
- Document patient visits.
- Connect patients to community resources and networks.
- Communicate patients concerns to Lead Connector.



Indiana University Health

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