Questions about home infusion therapy

Why do I need infusion therapy?
Your doctor believes your condition is best treated by delivering medication or nutrition directly into your bloodstream.

How does infusion therapy work?
Your prescribed medicine is delivered directly into your bloodstream where it can effectively treat your condition.

How long will I need infusion therapy?
That depends on your condition. Some patients will require infusion therapy for only a short time, and others may use infusion therapy for the rest of their lives.

Does insurance cover home infusion therapy?
Most insurance plans cover home infusion therapy.

How much will home infusion therapy cost?
That depends on what infusion therapy you are receiving, how long you need to receive it and what insurance coverage you have.

Will a nurse come to my home to administer every dose?
It depends on the treatment your physician has ordered. Most patients and/or caregivers will be taught to administer the patient’s own treatment. Some infusions do require a nurse to be present so that vital signs can be monitored and the infusion rate can be adjusted as needed.

Questions about supplies and equipment

What equipment do I need?
Your infusion therapy may be infused using a disposable device, or it may require a small programmable electronic infusion pump.

How do I use my equipment?
You will be taught all about your infusion therapy, including how to use any equipment and supplies, by the nurse and pharmacist assigned to your case. You can always call us with any questions or concerns at 317.962.4745.

How do I care for my equipment?
You will be taught how to care for your equipment by the nurse and pharmacist assigned to your case, and you can call us with any questions or concerns at 317.962.4745.

How do I order or reorder supplies?
You will receive information about how to reorder your supplies from the nurse and pharmacist assigned to your case. You can call us at any time with questions or concerns at 317.962.4745.

Questions about caring for someone on a home infusion therapy program

What safety practices do I need to follow if am administering my home infusion therapy?
You will be taught how to safely prepare and administer the home infusion therapy by the nurse and pharmacist assigned to your case, and you can call us with any questions or concerns at 317.962.4745.

What are some issues that may arise with home infusion therapy?
Just as with any other medication, patients may experience side effects or even an allergic reaction. You will be educated about side effects and reactions by the nurse and pharmacist. Also, patients and caregivers must learn to properly care for the IV line, or the patient may experience an infection. Patients and caregivers can contact a nurse or a pharmacist with questions or concerns 24/7, year-round at 317.962.4745.

Can I get help if I need it on the weekend or in the evening?
Yes, patients and caregivers can contact a nurse or pharmacist with questions or concerns 24/7, year-round at 317.962.4745.

When should I call a nurse or pharmacist?
You can call a nurse or pharmacist whenever you have a question or concern about side effects, your IV line, your delivery or anything else related to your home infusion therapy at 317.962.4745.

When should I talk to a customer service specialist?
You will speak to a customer service specialist whenever you are calling to reorder supplies at 317.962.4745.

When should I call a doctor?
You should always call IU Health Home Care first with questions or concerns about your home infusion therapy at 317.962.4745, unless you are experiencing a life-threatening emergency, in which case you should call 911.