IU Health Virtual Visits: Adding a child (under the age of 18) to your account

Step 1
Open IU Health Virtual Visits app.

Step 2
Once logged into your account, select More in the bottom right corner.

Step 3
Select My Children.

Step 4
Select Add Child.

Step 5
Create a profile for your child and select Done.

Once a profile is created, the parent/guardian who creates the profile is able to have visits on the child’s behalf and can view the child’s health history.

(continued on next page)
Adding multiple parents/guardians to a child’s account

If parent/guardian knows that the child has an account under the other parent/guardian, they can send a request link to have access to the child’s account.

**Step 1**
Follow steps 1 – 4 from the front of this flyer to get started with adding multiple parents/guardians.

**Step 2**
Select **Link Profile** and enter email address of the parent/guardian who created the child’s account.

**Step 3**
Select **Send Request**.

**Step 4**
The parent/guardian who has the child’s account will receive a secure message to approve or deny the request.

Once access has been granted to requesting parent/guardian, they will have full access to the child’s account and can have a visit on the child’s behalf.