

IU Health Virtual Visits: Adding a child (under the age of 18) to your account

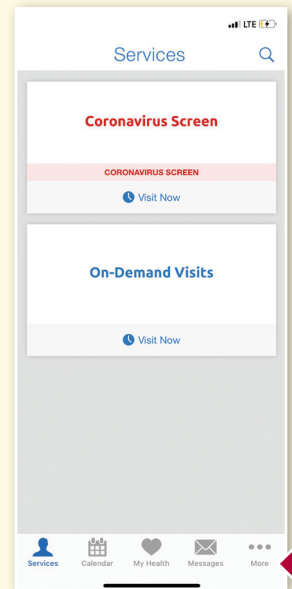
Step 1

Open IU Health Virtual Visits app.



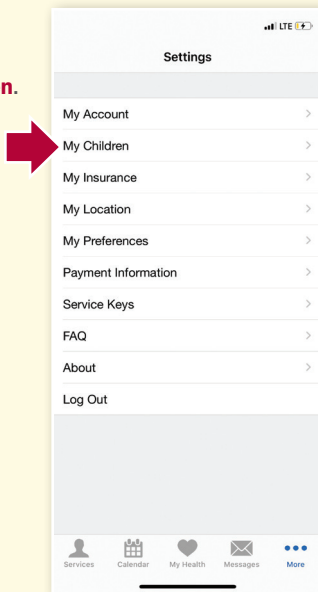
Step 2

Once logged into your account, select **More** in the bottom right corner.



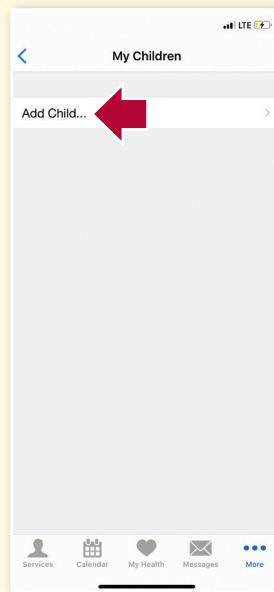
Step 3

Select **My Children**.



Step 4

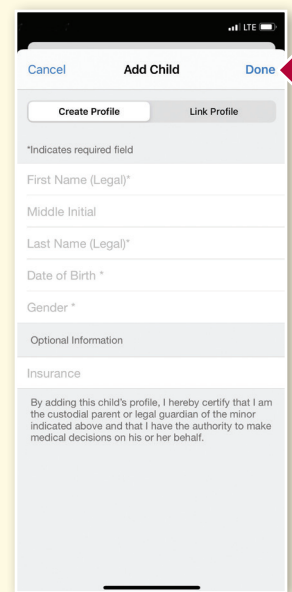
Select **Add Child**.



Step 5

Create a profile for your child and select **Done**.

Once a profile is created, the parent/guardian who creates the profile is able to have visits on the child's behalf and can view the child's health history.



(continued on next page)



Adding multiple parents/guardians to a child's account

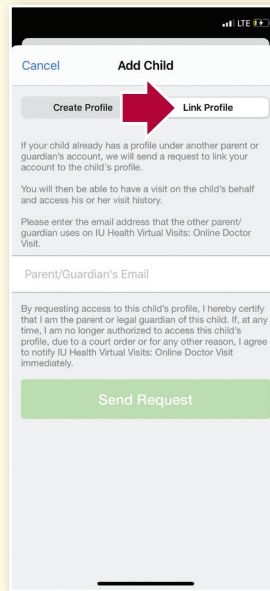
If parent/guardian knows that the child has an account under the other parent/guardian, they can send a request link to have access to the child's account.

Step 1

Follow steps 1 – 4 from the front of this flyer to get started with adding multiple parents/guardians.

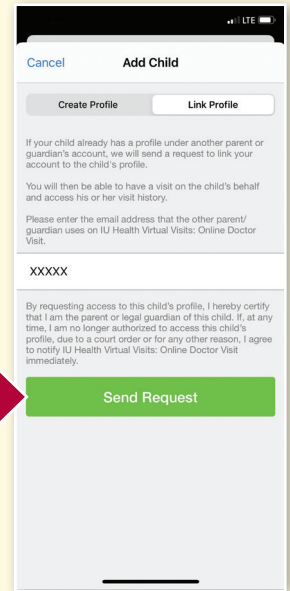
Step 2

Select **Link Profile** and enter email address of the parent/guardian who created the child's account.



Step 3

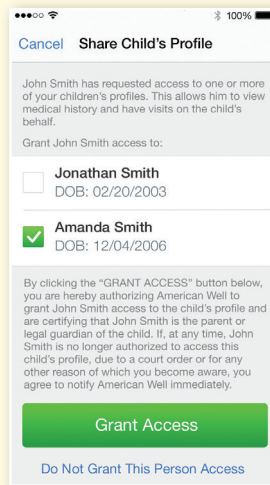
Select **Send Request**.



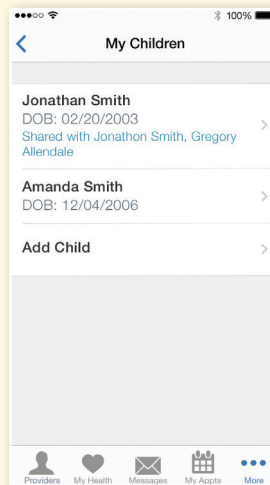
Step 4

The parent/guardian who has the child's account will receive a secure message to approve or deny the request.

Once access has been granted to requesting parent/guardian, they will have full access to the child's account and can have a visit on the child's behalf.



Granting access



Child accounts shared



Indiana University Health

iuhealth.org/virtualvisits