



Dedicated to excellence

Comments from our patients and families

“I think what matters most when I was in anaphylactic shock, is a positive energy of the staff, the nurses and the people helping. They were just so complimentary to each other and it showed that they were a great team to work with. It puts you at ease to know that people are happy doing their job and enjoy who they were working with.”

“The nurses were absolutely amazing!!! We appreciate every single one of them. They were the best. We felt so comfortable and trusting with them. They made us feel so comfortable asking questions and they all were engaged in our son's care.”

“The nursing staff took EXCELLENT CARE OF ME!!!!!!!!!!”

“The nursing staff are absolutely amazing. They were attentive and positive the whole time, and took amazing care of myself and my baby.”



Indiana University Health

2021 Annual Report: Message from Jason Gilbert, PhD, MBA, RN, NEA-BC Executive Vice President & Chief Nurse Executive



As Executive Vice President and Chief Nurse Executive of Indiana University Health, it is my pleasure to share our 2021 Nursing Annual Report. Looking back over the year, we experienced extensive challenges throughout multiple surges of COVID-19 patients, yet our professional nursing teams have risen to the occasion to do amazing things in service to our patients, their families and each other. This was a year in which our IU Health values were front and center. We united around our purpose to do good in the lives of all others. We have demonstrated excellence in reducing harm events in 2021. We have demonstrated compassion as we cared for the critically ill. And we have demonstrated team in working in different environments and care models in service to the ill. I am proud of what we have accomplished as a team over the last year.

In 2021, we had three fewer catheter-associated urinary tract infections (CAUTIs) and central line-associated bloodstream infections (CLABSIs) compared to 2020, while we had more than 24,000 more catheter and central line days (more device days means greater risk of infection). Our 2021 overall patient experience score was better than 2020. We had 35,000 more great patient experiences compared with 2020. In 2022, we are excited to advance our updated nursing strategic plan in partnership with our IU Health nurses across the state. We will continue to demonstrate how professional nursing impacts care delivery and how using evidence results in the best patient outcomes. We will focus on advancing healthy work environment principles and well-being, broadening our professional development offerings, redesigning care models with interprofessional partners and enhancing meaningful partnerships with schools of nursing.

Lastly, I want to express my sincere gratitude for you. Your resilience and dedication are amazing. Your commitment to our patients and families is inspiring. Your compassion and interprofessional collaboration continue to generate positive quality outcomes and meaningful innovative change. Thank you for your creativity, doing your best at all times and in new ways, and sharing your talents and skills to advance the profession of nursing.



IU Health Nursing: Who we are

We are a dedicated team of more than 9,000 nurses delivering care at more than 800 sites systemwide.



WE ARE NATIONALLY RECOGNIZED

7 Magnet designated



- IU Health Adult Academic Health Center (IU Health Methodist Hospital/ IU Health University Hospital)
- IU Health Arnett
- IU Health Ball
- IU Health Bloomington
- IU Health North Hospital
- IU Health West Hospital
- Riley Hospital for Children at IU Health

8 Pathway to Excellence designated



- IU Health Bedford Hospital
- IU Health Blackford
- IU Health Frankfort
- IU Health Morgan
- IU Health Paoli Hospital
- IU Health Saxony Hospital
- IU Health Tipton Hospital
- IU Health White Hospital

At the end of 2021, **94%** of IU Health hospitals were either Magnet or Pathway to Excellence designated, compared to just **9%** of hospitals nationwide.

IU Health is on track to meet its goal of 100% of hospitals achieving Magnet or Pathway to Excellence designation by 2022.



WE ARE HIGHLY SKILLED AND PROFESSIONALLY ENGAGED

Bachelor of Science
in Nursing

56%

Graduate
Degrees

11%

Certified
RNs

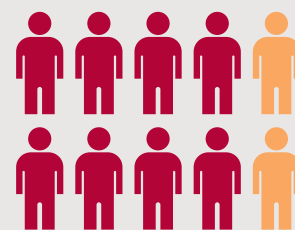
2,247

3,334 Direct Care RNs were hired across the IU Health system in 2021

WE PROVIDE EXCELLENT PATIENT CARE

8 OUT OF **10**

patients would recommend IU Health to a friend or family member according to 588,000 surveyed patients



What makes an IU Health nurse?



IU Health Adult Academic Health Center



Clinical nurses

1,996



Licensed beds

1,100



Inpatient admissions

34,671



Outpatient visits

394,393



Emergency department visits

79,313

EXCELLENT PATIENT CARE

8 OUT OF 10 patients recommend the AAHC



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science in Nursing

22%

Bachelor of Science in Nursing

74%

Graduate Degrees

9%

Certified RNs

39%



PROFESSIONAL PRESENTATIONS AND PUBLICATIONS

9 Podium presentations

3 Posters

6 National publications



DEPARTMENTAL RECOGNITIONS WITH NURSE INVOLVEMENT

- AAHC – 2021 *U.S. News & World Report*: Nationally ranked for 24 straight years and number one hospital in the state
- Simon Cancer Center Hematology-Oncology – The American Society of Clinical Oncology's Quality Oncology Practice Initiative (QOPI): Re-certification, 2021

PATIENT CARE QUALITY

- Gave more than 220,000 vaccines in a nurse-led COVID-19 clinic
- Ran 20 vaccine clinics in the most at-risk communities
- Cared for 2,306 COVID-19 positive patients



CAUTIs
10% reduction



C. diff
8% reduction



Indiana University Health

IU Health Arnett



Clinical nurses
513



Licensed beds
191



Inpatient admissions
10,846



Outpatient visits
102,241



Emergency department visits
42,122



Deliveries
1,284

DESTINATION FOR NURSING

118 new RN team members welcomed



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science in Nursing

21%

Bachelor of Science in Nursing

63%

Graduate Degrees

9%

Certified RNs

26%

PATIENT CARE QUALITY

- **13** fewer harm events than 2020



NURSING AWARDS AND RECOGNITION

- Dana Record Nurse Preceptor of the Year
- Arnett Nurse Excellence Award
- **10** DAISY Award winners



Indiana University Health

IU Health Ball



Clinical nurses
729



Licensed beds
379



Inpatient admissions
14,935



Outpatient visits
191,792



Emergency department visits
50,425



Deliveries
662

SHARED LEADERSHIP

8 shared leadership councils with more than **70** nurses serving nearly **500** hours



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science in Nursing

24%

Bachelor of Science in Nursing

62%

Graduate Degrees

10%

Certified RNs

36%

NURSING-LED RESEARCH

- 8** active IRB*-approved research studies



PROFESSIONAL PRESENTATIONS AND PUBLICATIONS

- 8** national podium presentations
- 7** national and **14** regional posters
- 7** national publications



NURSING AWARDS AND RECOGNITION

- 5** distinguished nurses named in 2021
- ECR Values Leadership Award winner for Nursing
- System President's Values Leadership Award winner for Nursing
- 226** DAISY nominees and **9** DAISY winners
- Delaware County Chamber of Commerce Chairman's Award for Nursing dedication and compassion during the pandemic
- Muncie Women's Equality Day: Community Hero Award to CNO and COO
- 25** newly certified nurses in 2021

INTERPROFESSIONAL PARTNERSHIPS

Interprofessional Safety Squad has worked diligently to decrease harm events in 2021:

- 77%** reduction in CAUTIs from 2020
- 50%** reduction in C. diff from 2020
- 40%** reduction overall in total harm events from 2020



Indiana University Health

IU Health Bedford Hospital



Clinical nurses
117



Licensed beds
25



Inpatient admissions
1,487



Outpatient visits
82,477



Emergency department visits
16,843

SHARED LEADERSHIP

Hospital achieved **Level 1**
Dementia Friendly certification



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science in Nursing

47%

Bachelor of Science in Nursing

36%

Graduate Degrees

6%

Certified RNs

13%

CONTINUING EXCELLENCE

- Successful redesignation by American Association of Cardiovascular Pulmonary Rehab (AACVPR)
- Successful redesignation by Commission on Cancer (COC)

PATIENT CARE QUALITY

- Increased ER volume by **1.22%** from 2020
- Achieved/exceeded patient satisfaction goal 6 out of 12 months
- Achieved facility-wide patient satisfaction goal and raised score **1.7%** over 2020



NURSING AWARDS AND RECOGNITION

- **2** DAISY Award winners
- **1** Nursing Excellence Award winner
- **1** Partner in Care Award winner



IU Health Blackford



Clinical
nurses
40



Licensed
beds
15



Inpatient
admissions
430



Outpatient
visits
21,665



Emergency
department visits
7,841

DESTINATION FOR NURSING

7 new RN team
members welcomed



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science
in Nursing

28%

Bachelor of Science
in Nursing

40%

Graduate Degrees

8%

Certified RNs

40%

ADVANCING EDUCATION

- **1** new certified RN
- **2** nurses graduated from the Academy of Nursing Excellence



SHARED LEADERSHIP

- **6** RNs participating, representing all nursing units



NURSING AWARDS AND RECOGNITION

- **3** DAISY award nominations and **1** DAISY award winner
- **3** Nursing Excellence Award nominations and **1** winner



QUALITY IMPROVEMENT



Increased usage of sepsis
screening tool from 50% to

96%



IU Health Bloomington



Clinical
nurses
735



Licensed
beds
185



Inpatient
admissions
11,657



Outpatient
visits
152,242



Emergency
department visits
47,716



Deliveries
1,795

DESTINATION FOR NURSING

121 new RN team
members welcomed



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science
in Nursing

30%

Bachelor of Science
in Nursing

55%

Graduate Degrees

11%

Certified RNs

26%



PROFESSIONAL PRESENTATIONS AND PUBLICATIONS

- 6 professional presentations
- 2 publications



NURSING AWARDS AND RECOGNITION

- 6 Distinguished RNs
- 2021 Nurse Excellence Award winner

PATIENT CARE QUALITY

60% reduction

in C. diff* infections



Indiana University Health

1/1/2021 – 12/6/2021 data
*Clostridium difficile

IU Health Frankfort



Clinical nurses
35



Licensed beds
12



Inpatient admissions
476



Outpatient visits
20,672



Emergency department visits
8,801

DESTINATION FOR NURSING

9 new RN team members welcomed



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science in Nursing

21%

Bachelor of Science in Nursing

38%

Graduate Degrees

6%

Certified RNs

37%

1 RN receiving tuition reimbursement

PATIENT CARE QUALITY



CAUTI*

0

CLABSI**

0

C. diff***

0



NURSING AWARDS AND RECOGNITION

2 DAISY Award winners

1 Nurse Excellence winner



Indiana University Health

1/1/2021 – 12/6/2021 data

*Catheter-associated urinary tract infection

**Central line-associated blood stream infection

***Clostridium difficile

IU Health Jay



Clinical
nurses
65



Licensed
beds
25



Inpatient
admissions
870



Outpatient
visits
27,756



Emergency
department visits
8,739

DESTINATION FOR NURSING

3 new RN team
members welcomed



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science
in Nursing

26%

Bachelor of Science
in Nursing

64%

Graduate Degrees

3%

Certified RNs

30%

SHARED LEADERSHIP

49 RNs participating

7 Councils

900+ hours of participation

PATIENT CARE QUALITY

0 CAUTI* and CLABSI** infections in 1,383
days (since transition to IU Health system)

706 days since last C. diff*** infection



NURSING AWARDS AND RECOGNITION

- DAISY Award
- Nurse Excellence Award
- VLA Regional Award winner
- **4** Emerging Leader graduates
- **4** Academy of Nurse Excellence graduates
- **4** Distinguished Nurse Excellence Program participants
- Community Impact Award from Indiana Department of Health State Office of Rural Health

INTERPROFESSIONAL PARTNERSHIPS

- **13** RNs serve in other professional organizations or on boards



Indiana University Health

1/1/2021 – 12/6/2021 data
*Catheter-associated urinary tract infection
**Central line-associated blood stream infection
***Clostridium difficile

IU Health Morgan

IU Health Morgan is an outpatient facility.



Clinical
nurses

58



Outpatient
visits

39,126



Emergency
department visits

12,090

DESTINATION FOR NURSING

10 new RN team
members welcomed



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science
in Nursing

50%

Bachelor of Science
in Nursing

38%

Graduate Degrees

10%

Certified RNs

20%

- 2 RNs enrolled in BSN Program
- 1 RN enrolled in DNP Program
- 1 RN enrolled in MSN Program

PATIENT CARE QUALITY

0 harm events



- Average ED door-to-doctor time is 15 minutes—
10 minutes less than national average



NURSING AWARDS AND RECOGNITION

- 2 DAISY Award winners
- 1 Nurse Excellence Award winner

INTERPROFESSIONAL PARTNERSHIPS

- 14 RNs serve in other professional
organizations or on boards



IU Health North Hospital



Clinical nurses
392



Licensed beds
149



Inpatient admissions
9,358



Outpatient visits
104,447



Emergency department visits
20,755



Deliveries
1,307

DESTINATION FOR NURSING

205 new RN team members welcomed



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science in Nursing

14%

Bachelor of Science in Nursing

69%

Graduate Degrees

11%

Certified RNs

37%

PATIENT CARE QUALITY

0 pressure ulcers in all inpatient units



NURSING AWARDS AND RECOGNITION

- **3rd** Magnet redesignation
- **12** DAISY honorees

LEADERSHIP AND DEVELOPMENT

- ED renovation complete after significant clinical RN engagement in the design process
- RN Vascular Access Team developed in July
- Spectralink Versity devices rolled out based on nursing feedback



Indiana University Health

IU Health Paoli Hospital



Clinical nurses
55



Licensed beds
24



Inpatient admissions
527



Outpatient visits
93,031



Emergency department visits
9,895



Deliveries
79

DESTINATION FOR NURSING

11 new RN team members welcomed



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science in Nursing

47%

Bachelor of Science in Nursing

49%

Masters of Science in Nursing

4%

Certified RNs

14%



NURSING AWARDS AND RECOGNITION

- **2** DAISY Award winners
- **1** Nursing Excellence Award winner

PATIENT CARE QUALITY

0 surgical site infections
1 fall with injury



HAI*:

CAUTI**

0

2015-2021

CLABSI***

0

2015-2021

C. diff†

1

2015-2021

COVID-19 RESPONSE

- Opened a monoclonal antibody clinic
- Administered more than **20,000** COVID-19 vaccinations



Indiana University Health

1/1/2021 – 12/6/2021 data
* Hospital-acquired infection
** Catheter-associated urinary tract infection
*** Central line-associated blood stream infection
† Clostridium difficile

IU Health Saxony Hospital



Clinical
nurses
91



Licensed
beds
44



Inpatient
admissions
1,781



Outpatient
visits
43,168



Emergency
department visits
9,889

EXCELLENT PATIENT CARE

8 OUT OF **10** patients are likely to
recommend IU Health Saxony Hospital



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science
in Nursing

11%

Bachelor of Science
in Nursing

65%

Graduate Degrees

12%

Certified RNs

31%

PATIENT CARE QUALITY



60%
reduction in
falls with injury



SERVING THE COMMUNITY

46 American Red Cross volunteers



Indiana University Health

1/1/2021 – 12/6/2021 data

IU Health Tipton Hospital



Clinical nurses
68



Licensed beds
25



Inpatient admissions
615



Outpatient visits
27,493



Emergency department visits
5,965

DESTINATION FOR NURSING

15 new RN team members welcomed



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science in Nursing

18%

Bachelor of Science in Nursing

52%

Graduate Degrees

11%

Certified RNs

24%

PATIENT CARE QUALITY

0 harm events



NURSING AWARDS AND RECOGNITION

- **2** DAISY Award winners
- Indiana Department of Health Critical Access Hospital Hero Award
- ISR Value Leadership Award (Team Award)
- Lasting Impression Award presented to IU Health Tipton COVID-19 Vaccine Team

SERVING THE COMMUNITY

5 RNs earned American Red Cross pins with a total of **11** American Red Cross RN volunteers working at Tipton



Indiana University Health

IU Health West Hospital



Clinical nurses
393



Licensed beds
173



Inpatient admissions
7,911



Outpatient visits
141,209



Emergency department visits
39,424



Deliveries
539

DESTINATION FOR NURSING

114 new RN team members welcomed



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science in Nursing

17%

Bachelor of Science in Nursing

65%

Graduate Degrees

13%

Certified RNs

23%

PATIENT CARE QUALITY

Acuity Adaptable Unit had **0** falls in 199 days



NURSING AWARDS AND RECOGNITION

- 8 DAISY Award honorees
- 1 DAISY Award honoree nominated for the National Award for Nursing in Patient Safety
- 1st IU Health West Nursing DAISY Leadership Award

LEADERSHIP AND DEVELOPMENT

- New Intensive Care Unit opened in February after significant clinical RN engagement in the unit design
- Acuity Adaptable Unit opened in January after significant clinical RN engagement in the unit design
- 10 nurses participated in the Institute for Healthcare Improvement (IHI) year-long Joy in Work series



Indiana University Health

IU Health White Memorial Hospital



Clinical nurses
46



Licensed beds
25



Inpatient admissions
688



Outpatient visits
38,736



Emergency department visits
12,186

DESTINATION FOR NURSING

6 new RN team members welcomed



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science in Nursing

18%

Bachelor of Science in Nursing

50%

Graduate Degrees

2%

Certified RNs

35%

PATIENT CARE QUALITY



CLABSI*

0

CAUTI**

0

C. diff***

0

Surgical site infections

0

Medication errors level E and above

0



NURSING AWARDS AND RECOGNITION

▪ **2** DAISY Award winners



Indiana University Health

1/1/2021 – 12/6/2021 data

* Central line-associated blood stream infection

** Catheter-associated urinary tract infection

*** Clostridium difficile



Riley Hospital for Children at Indiana University Health



Clinical
nurses

1,381



Licensed
beds

456



Inpatient
admissions

8,061



Outpatient
visits

180,181



Emergency
department visits

45,309



Deliveries

1,539

NURSING AWARDS AND RECOGNITION

9 2021 DAISY Award winners



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science
in Nursing

9%

Bachelor of Science
in Nursing

82%

Graduate Degrees

7%

Certified RNs

26%



PROFESSIONAL PRESENTATIONS AND PUBLICATIONS

- **24** conference presentations
- **10** journal publications

INTERPROFESSIONAL RECOGNITIONS

- *Indianapolis Business Journal* for the Nursing Professional Development team for COVID-19 response as a Health Care Hero
- Commission on Accreditation of Rehabilitation Facilities certification
- Surgical Trauma verification
- Riley Maternity Tower opening
- *U.S. News & World Report* – Cardiovascular Services top 5 in the nation and best in the Midwest

SHARED LEADERSHIP

- **196** team members involved in 6 councils
- **3,500+** hours of participation



Indiana University Health

IU Health Physicians



Clinical nurses
350



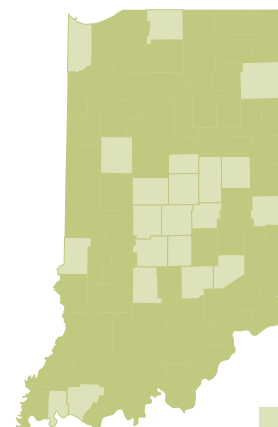
Licensed practical nurses
62



Advanced practice RNs
560

8 OUT OF **10**

patients are likely
to recommend
IU Health Physicians



Counties with practice locations



Practice locations
175



Outpatient visits
1.5 million



DESTINATION FOR NURSING

104

RN

160

MA

9

LPN

team members welcomed



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science
in Nursing

3%

Bachelor of Science
in Nursing

11%

Graduate Degrees

50%

Certified RNs

12%



PROFESSIONAL PRESENTATIONS AND PUBLICATIONS

- **1** Podium presentation at 2021 American Organization of Nurse Leaders Conference

PATIENT CARE QUALITY

- Monoclonal antibody infusions: **931** doses administered in the Central Region

98% of patients did not require hospital-level care post-infusion



- Regional leader among physician practice groups with Population Health Measures



NURSING AWARDS AND RECOGNITION

- **4** DAISY Honorees
- **1** Partner in Care Award winner
- **1** Nurse Excellence Award winner
- **4** Distinguished Nurse Excellence participants

SHARED LEADERSHIP

- **18** RNs on Nurse Leader Council
- **+200** hours of participation



Indiana University Health

IU Health System Health Solutions



Clinical
nurses
775



Licensed
practical nurses
44



Surgeries/
procedures
77,074



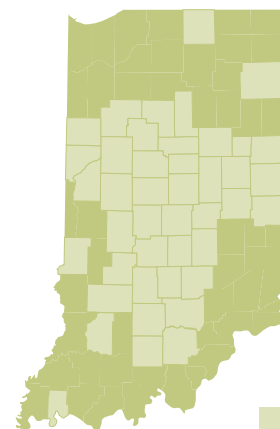
Virtual
visits
340,436



Home
visits
120,000



Critical care
transports
6,096



Counties served by IU Health System Health Solutions

EXCELLENT PATIENT CARE

Our Ambulatory Surgery Centers led the way in creating great patient experiences, closing 2021 with an **84.93** patient experience score.



EDUCATION AND SPECIALTY CERTIFICATION

Associate of Science
in Nursing

1%

Bachelor of Science
in Nursing

87%

Graduate Degrees

12%

Certified RNs

13%



NURSING AWARDS AND RECOGNITION

- **8** nurses earned DAISY Awards for excellent patient care
- **2** SHS nurses earned the regional Values Leadership Awards

IU Health System Health Solutions services include:

- Ambulatory Surgery Centers
- Business Solutions
- Community Health
- Employee Occupational Health Services
- Employee Assistance Program
- Healthy Results
- Home Health
- Home Products
- Hospice
- IU Health Plans
- LifeLine
- Outpatient Physical Therapy
- Population Health
- Sleep Medicine
- Sports Medicine Outreach
- Urgent Care
- Virtual Care



Indiana University Health

IU Health answered the pandemic surge with innovative “I Can Help” app

Three words make a difference during pandemic: “I Can Help”

By IU Health Senior Journalist, T.J. Banes, tfender1@iuhealth.org

Excellence. Purpose. Team. Compassion. Those are the pillars for IU Health. Every day caregivers are looking for ways to improve on those strengths. Now, a new opportunity has been presented with a focus on “team.”



As hospitals faced yet another pandemic surge, and inpatient beds filled up, IU Health responded with an “I Can Help” app. Both clinical and non-clinical team members could sign up through the app to provide an extra set of hands for patient care.

“Our medical experts forecast this surge will continue for a few more weeks before leveling off and hopefully declining,” IU Health President and CEO Dennis Murphy recently shared with employees. “Our ability to manage this surge landed squarely on our value of ‘Team.’ More than ever we needed to support each other and to ask how you can help. Keeping our team healthy and strong to care for our patients and each other is priority one.”

What did that support look like for a non-clinical team member?

“I ordered meals for patients, chatted with them about their time in the hospital, and about going home. I brought them water and Diet Sprite, and answered call lights, dispatching nurses and techs to rooms,” said Jeri Reichanadter, a visual media consultant who has been with IU Health for 10 years. And beyond the hands-on tasks, Reichanadter learned something else: “Our frontline healthcare providers have been battling this pandemic for 18 months. They’re weary, frustrated, brave,” said Reichanadter. “I learned so much about our healthcare heroes during my time on the units. I witnessed how they worked together to care for our sickest patients. How they covered for each other when more than one of their patients needed care. I learned that we go through a lot of supplies, that food trays are heavy and that laughter, tears and prayer gets our team members through the rough times.”

Another team member, Jessica Cassidy, a consultant with organizational development, worked a shift at IU Health Methodist Hospital. She spent her time filling supply carts, assembling blood draw kits and other quick-grab kits that contained all the things needed for specific bedside procedures.

“My motivation was to help in any way possible, and to really see what it is like to listen to the team members on the front lines—as a way of renewing understanding and a renewed empathy, so I can share with others and be able to better advocate for any way we can take care of the clinical front lines,” said Cassidy, who has worked at IU Health for five years.

“It was really beautiful to see a team in synergy and supporting each other, even while they graciously accommodated my slow and methodical pace and all my extra questions. I highly encourage others to jump in and help. Head in with a mindset of humility—we’re guests in someone else’s ‘home,’” said Cassidy.

At the end of 2021, over 10,000 shifts were assigned to clinical and non-clinical roles throughout IU Health locations.

“This has been a tremendous help to mobilize organizational resources to areas of high need. We count on and care for each other and that’s what makes our team of 35,000 unique compared to other organizations,” said Murphy.

Posted on iuhealth.org/thrive, September 15, 2021.



Indiana University Health



Indiana University Health

A private, nonprofit organization, Indiana University Health is Indiana's largest comprehensive health system and is comprised of hospitals, physicians and allied services dedicated to providing preeminent care throughout Indiana and beyond. Our unique partnership with Indiana University School of Medicine gives our highly skilled physicians access to innovative treatments using the latest research and technology.